



LAPL



THE SOURCE @ Los Angeles Public Library

AN INNOVATIVE COLLABORATION TO HELP THE HOMELESS
IMPROVE THEIR LIVES ONE TUESDAY AT A TIME

LAPL



ORIGINS

WHY

HOW

LIBRARY'S ROLE



LAPL



WHY

2017
Home

The goal of t
in turn, assis
enable us to

Instructions
observations

Thank you fo



LOS ANGELES PUBLIC LIBRARY



Information will
them and

your
anch.

The more you know,
the better you feel.

lapl.org/health

LAPL



Next Steps...

- ▶ All answers to the survey are entered into a database (next month)
- ▶ All required documents for additional training eligibility are scanned into the L23 system. Check to see if they're ready!
- ▶ L23 Lead Agency is responsible for training the L23 appropriate personnel training staff

LAPL



PATH
MAKING IT HOME



**LAC
DMH**
LOS ANGELES COUNTY
DEPARTMENT OF
MENTAL HEALTH

HOW

LIBRARY'S ROLE IS CHANGING

LAPL



LAPL



SUPPORT FOR STAFF

MAYOR'S INITIATIVE

GOALS



LAPL

A photograph of two young women standing in front of a library entrance. The woman on the left has long brown hair, wears glasses, and a blue patterned top. The woman on the right has long brown hair, wears a black top, and has a grey backpack. They are both smiling. The background shows a glass door and a glimpse into the library interior.

A TOOL TO SUPPORT STAFF

LAPL



MAYOR'S INITIATIVE



Los Angeles
Times

"No Wrong Door"



PARTNERSHIPS

ROAD TO HOUSING

OUTREACH



ENGAGEMENT



COORDINATED ENTRY SYSTEM (CES)



MATCHING



RED TAPE

READINESS



LAPL



LOS ANGELES PUBLIC LIBRARY

The SOURCE

AT CENTRAL LIBRARY

Veterans Services

Homeless Services/Emergencies Shelter

City of L.A. Parking Citations

CES - Coordinated Entry System

Mental Health

Ticket Clinic

Child Support Services

Flu Shots

MediCal and CalFresh



THE SOURCE

LOS ANGELES PUBLIC LIBRARY

THE SOURCE

Free Health & Emergency Shelter Services
For community members experiencing homelessness,
immigrants and moderate housing
to meet your life needs.
Appointments will be served.

Central Library
830 W. 7th Street
Los Angeles, CA 90071





THE SOURCE



- **ONCE A MONTH**
- **3-HOUR TIME PERIOD**
- **EARLY REGISTRATION**
- **OPEN FAIR FORMAT**
- **PRE- AND POST-MEETINGS**
- **LIBRARY STAFF VOLUNTEERS**
- **IN-KIND WORK FROM PARTNERS**

PROGRAM BASICS



THE SOURCE @ LAPL

A collaboration between LAPL, DMH & LAHSA that connects Angelenos experiencing homelessness and mental health issues to resources for daily life and stable living.

Since December 22, 2015, The Source's monthly events have connected

2,166 attendees to **5,312** resources, including:

SOCIAL SERVICES

CES INTAKES

391

CES ASSISTANCE 51
VETERAN SERVICES 57
SSA BENEFITS ASSISTANCE 94

HEALTH CARE

SUBSTANCE ABUSE SERV'S 71
MEDI-CAL APPS 62
HEALTH SERVICES 135

CONNECT TO MENTAL HEALTH SERVICES

279

FOOD

CAL-FRESH APPS 94
HOT MEALS 141

PERSONAL APPEARANCE

HYGIENE KITS 535
SHOWERS 25

SHELTER

EMERGENCY SHELTER 58
TRANSPORT TO SHELTER 29

DOCUMENTATION

CA STATE IDS 169
DMV VOUCHERS 248

DAILY LIFE

BUS TOKENS 228
CELL PHONES 146
GIFT CARDS 81

LEGAL

TICKET FORGIVENESS 350

INFORMATION

GENERAL INQUIRIES 1,530
REFERRALS TO RESOURCES

445



SUCCESSSES



Exposition Park Los Angeles Public Library
LOS ANGELES PUBLIC LIBRARY

LOS ANGELES PUBLIC LIBRARY

LAPL



THE SOURCE EXPANDS



LAPL



EMPOWERED STAFF



LAPL



NEW PARTNERS



URBAN LIBRARY COUNCIL 2016

Health, Safety and Sustainability

Honorable Mention: LAPL "The Source"





7



PERMANENTLY
HOUSED



EMPLOYMENT



CHALLENGES

- Getting service providers to the table
- Convincing City and County agencies to work across delineations
- Staff Buy-In
- Tracking attendees to show real impact
- How to sustain for long-term success?



Who to contact (suggested list)	I identify a space	Who are stakeholders
Survey your population	Identify your target group	IDENTIFY OUTCOMES
Establish an email group to communicate	Gather Volunteers	Hold meeting with stakeholders
Develop a plan for program flow	Decide on frequency + time	Develop evaluation tools
Make sure everyone knows "the plan"	Define statistics to be kept	
	Identify resources needed	

TOOLKIT

Decide if refreshments are going to be offered

Attach Politicians name - give credit

Find private business to sponsor in marketing

Include letter from client/recipient

Color Code forms

Can we sell to private agencies?

First check in hour All stakeholders receive

Use to outreach service providers

➤ Develop new partnerships

➤ Expand services

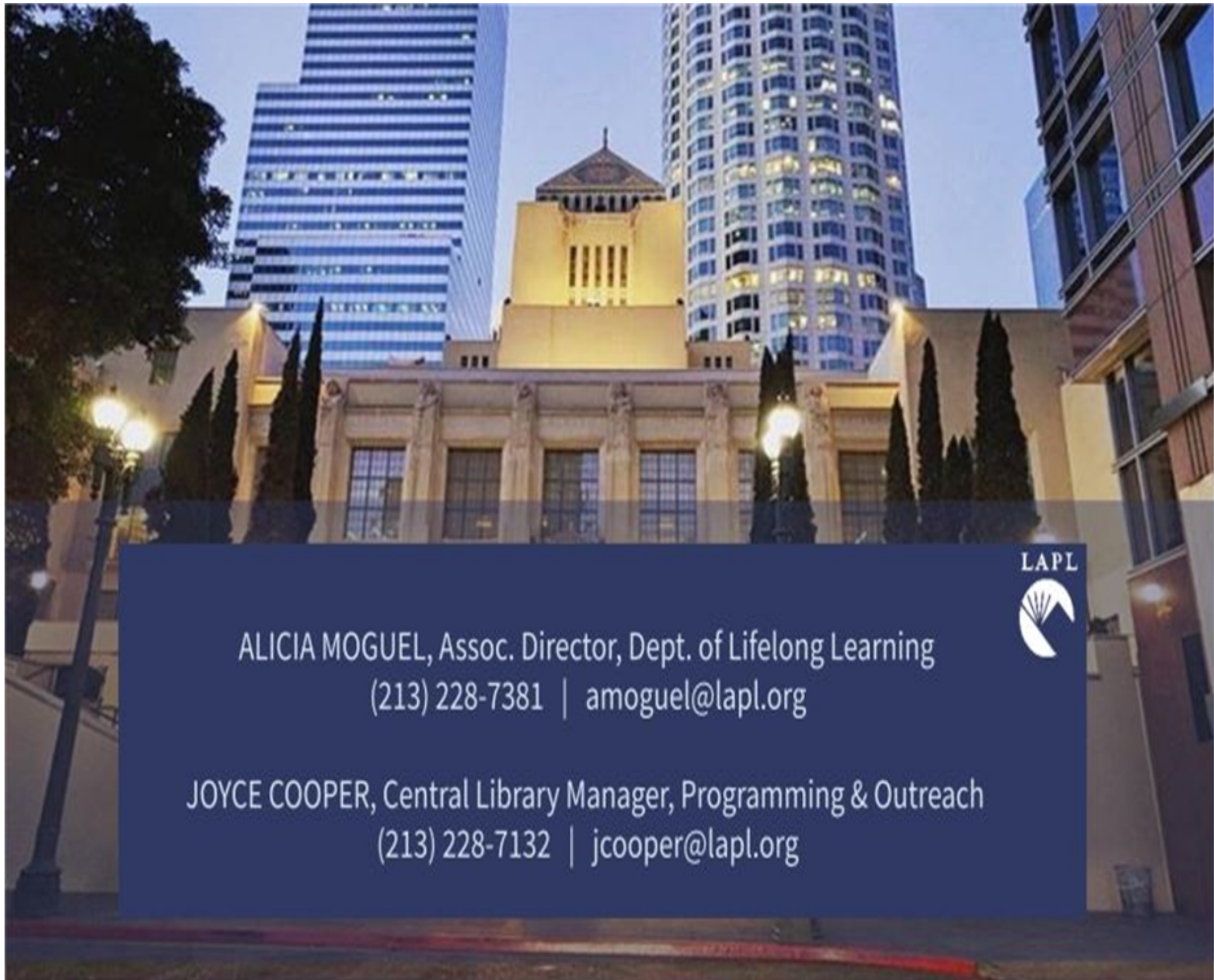
➤ PIF Grant

MOVING FORWARD



- **BE READY WITH YOUR PITCH**
- **REACH OUT TO OTHER AGENCIES UNDER THE SAME MUNICIPALITY**
- **ENGAGE YOUR ENTIRE LIBRARY SYSTEM**
- **KEEP FACILITY & SECURITY ISSUES IN MIND**
- **REFRESHMENTS FOR ATTENDEES**
- **KEEP AN OPEN MIND**
- **WILLINGNESS TO DO THE WORK**

TIPS & ADVICE



LAPL



ALICIA MOGUEL, Assoc. Director, Dept. of Lifelong Learning
(213) 228-7381 | amoguel@lapl.org

JOYCE COOPER, Central Library Manager, Programming & Outreach
(213) 228-7132 | jcooper@lapl.org