

Special Closed Session Meeting of the Library Joint Powers Authority Board

City of Santa Cruz, City Manager's Conference Room
809 Center Street, Room 10
Santa Cruz, CA 95060

Friday, April 10, 2009

4:00 P.M.

At 4:00 p.m., the Presiding Officer will open the Special Closed Session of the Library Joint Powers Authority Board in the City of Santa Cruz, City Manager's Conference Room, for the purpose of announcing the agenda; thereafter the meeting will be closed to the public.

1. Appointment of Director of Libraries (Government Code §54957(b)(1)).

Library Joint Powers Authority Board Appointment of Director of Libraries.

Adjournment - The Library Joint Powers Authority Board will adjourn from the Special Closed Session of April 10, 2009 to the next regularly scheduled meeting on May 6, 2009 at 7:30 p.m., in the Community Meeting Room of the Central Branch Library.

SPECIAL CLOSED Session MEETING OF THE LIBRARY JOINT POWERS AUTHORITY

City of Santa Cruz, City Manager's Conference Room
809 Center Street, Room 10
Santa Cruz, CA 95060

Monday April 13, 2009

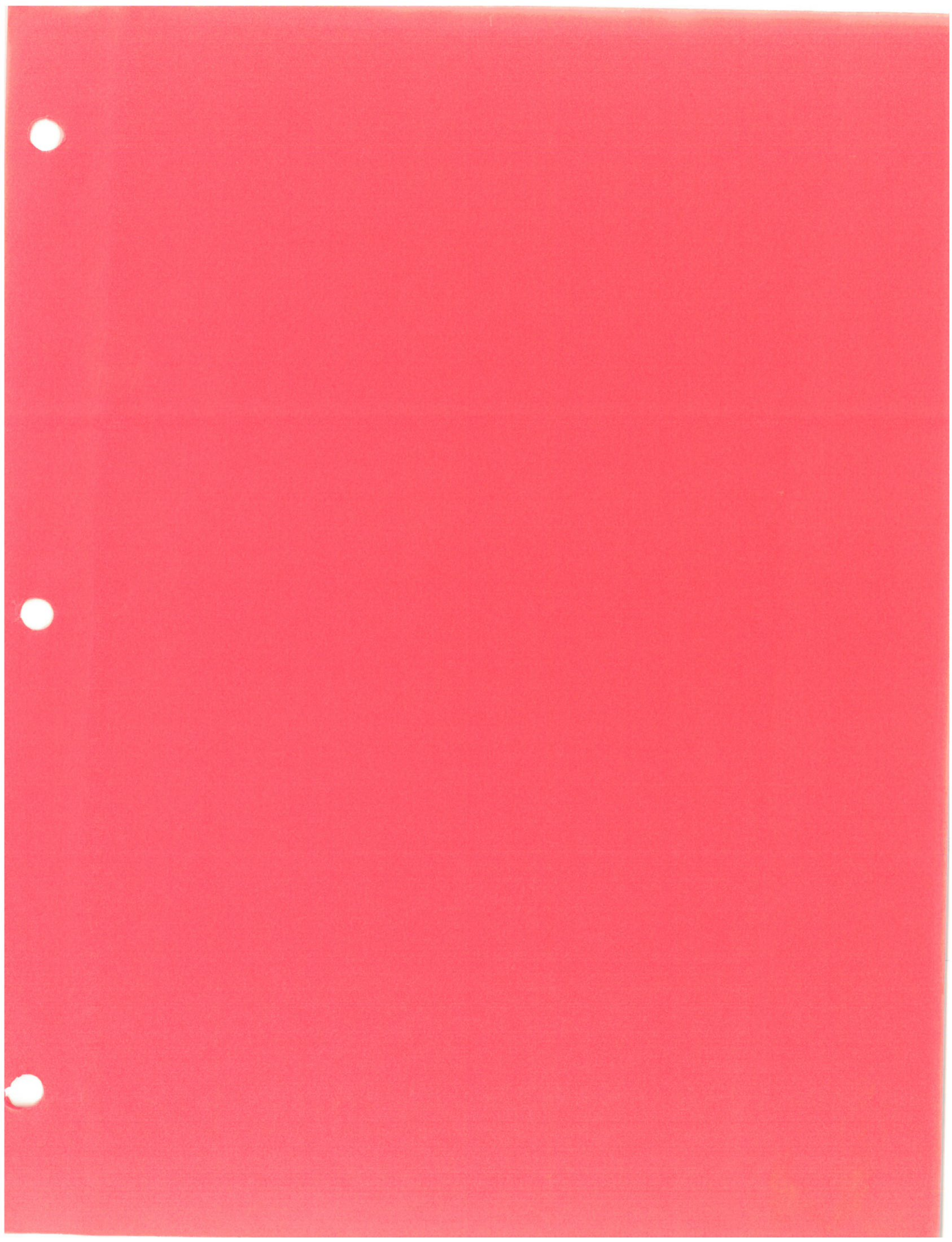
5:00 P.M.

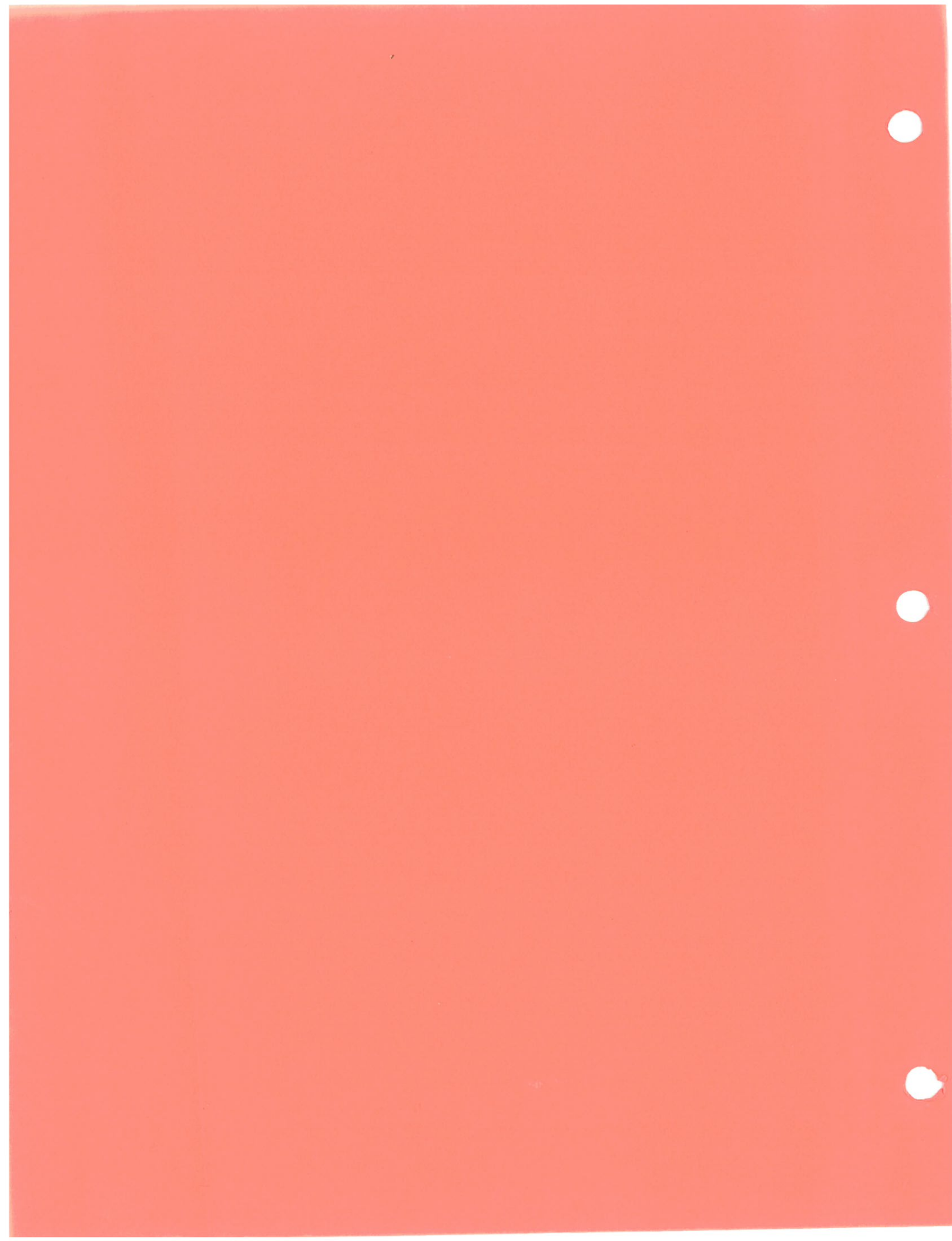
At 5:00 p.m., the Presiding Officer will open the Special Closed Session of the Library Joint Powers Authority Board in the City of Santa Cruz, City Manager's Conference Room, for the purpose of announcing the agenda; thereafter the meeting will be closed to the public.

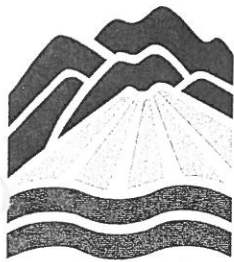
1. Appointment of Director of Libraries (Government Code § 54957(b) (1).

Library Joint Powers Board Authority Appointment of Director Libraries

Adjournment—The Library Joint Powers Authority Board will adjourn from the Special Closed Session of April 13, 2009 to the next regularly scheduled meeting on May 6, 2009 at 7:30 p.m. in the Community Meeting Room of the Central Branch Library.







SANTA CRUZ • PUBLIC
LIBRARIES
A City-County System

LIBRARY JOINT POWERS AUTHORITY BOARD

Monday, April 6, 2009
Community Meeting Room
224 Church Street, Santa Cruz

7:30 PM PUBLIC MEETING

1. ROLL CALL
2. APPROVE AGENDA
3. APPROVE MINUTES OF MARCH 2, 2009
4. ORAL COMMUNICATIONS
5. CONSENT AGENDA
6. WRITTEN COMMUNICATIONS
 - A. The Great Blindini
 - B. WIFI access when branches are closed
7. REPORTS OF ADVISORY BODIES
 - A. Friends of the Santa Cruz Libraries, Inc.
8. MEMBER REPORTS
 - A. Felton Library Task Force (Gerdt)
 - B. Scotts Valley Report (Reed)
9. STAFF REPORTS
 - A. April Launch of New Library Website (Oral Report from Ann Young)
Highlighting Various Parts of the New Website
Board appreciation for the work of so many on this key project
 - B. Library Survey Results for February and March 2009

Library Headquarters and System Services
117 Union Street • Santa Cruz, California 95060 • (831) 420-5600

- C. Application for Young Adult Gaming Programs
- D. Felton Grant Application and Support letters
- E. Circulation by Branch and Borrower Residence for 2007-2008
- F. Circulation by Branch and Borrower Residence for January 2009
- G. Total Number of Items Circulated by Branch for 2007-2008
- H. Total Number of Items Circulated by Branch for January 2009
- I. Circulation Statistics for Self Charge Machines January 2009
- J. Scotts Valley Subcommittee

10. OTHER BUSINESS

- A. Felton Branch Library Plans and Permits (Oral Report from Teall Messer)
- B. Annual Audit FY 2007-2008 Review (Oral Report from Jack Dilles & Susan Elgin)
 - *Audit was in Board Binders Last Month
 - *Audit is Available to Public Upon Request
- C. Santa Cruz Public Libraries Furlough Plan
- D. Recommendation to Eliminate Three Positions from FY 2008-2009 Library Budget
- E. Concerns and Parameters for the Library's FY 2009-10 Budget
- F. Recommendation on Guidelines for Future Library Budgets

11. NEXT MEETING TOPICS

The next scheduled meeting is Monday, May 6, 2009. A draft budget for FY 2009-2010 will be presented.

12. ADJOURN

The Library Joint Powers Authority Board will adjourn from the regularly scheduled meeting of April 6, 2009 to the next regularly scheduled public meeting on May 4, 2009 at 7:30 pm in the Community Meeting Room of the Central Branch Library.

you attend fragrance free. The Central Branch Library is a fully accessible facility. If you wish to attend this public meeting, and you will require special assistance such as sign language or other special devices in order to attend and participate, please call (831) 420-5600 seventy-two (72) hours prior to the event to make arrangements for assistance. Upon request, agendas for public meetings can be provided in a format to accommodate special needs.

SANTA CRUZ PUBLIC LIBRARIES
A CITY-COUNTY SYSTEM

LIBRARY JOINT POWERS BOARD

MINUTES

March 2, 2009

Central Branch Community Meeting Room
224 Church Street, Santa Cruz

7:30 PM PUBLIC MEETING

I. ROLL CALL

Present: Supervisor John Leopold, Citizen Nancy Gerdt, Citizen Barbara Gorson, Councilmember Katherine Beiers, Councilmember Jim Reed, Citizen Leigh Poitinger, Councilmember Mike Rotkin, Supervisor Mark Stone, Councilmember Sam Storey

Staff: Susan Elgin, Acting Director for Santa Cruz Public Libraries

II. APPROVAL OF MEETING AGENDA OF MARCH 2, 2009

Supervisor Stone moved, seconded by Councilmember Rotkin

that the Board approve the agenda of March 2, 2009.

UNAN

III. APPROVE MINUTES OF FEBRUARY 2, 2009

Councilmember Rotkin moved, seconded by Supervisor Leopold

that the Board approve the minutes of February 2, 2009.

UNAN

IV. ORAL COMMUNICATIONS

Citizen Gorson thanked staff and the Acting Director for working on solutions for budget savings and wanted to recognize the personal sacrifices the library staff has made in order to achieve these savings. While being closed on Fridays is not easy for the public, she and the other Board members acknowledged the continued excellent service provided to patrons in this difficult time.

V. CONSENT AGENDA

None

VI. WRITTEN COMMUNICATIONS

A. Pat Downs Bright. "Briefings...." California Library Association, January 2009.

VII. REPORTS OF ADVISORY BODIES

Teall Messer, Vice President for the Friends of the Santa Cruz City-County Library System reported the following Friends' activities:

- Munching with Mozart
*Next Concert 3/19/09
- February 15th is the Annual Volunteer Recognition Brunch at Live Oak
- Three Friends Chapter's have been actively organizing and fundraising
 - *Felton
 - *Boulder Creek
 - *Scotts Valley

Michele Mosher, Friends of the Felton Library reported the following activities:

- Paula Poundstone Event at the Rio Sold Out
 - * Event brought in about \$1,400
- 5th Annual San Lorenzo Valley Poetry Contest, April 29th
 - * Theme: Nature
 - * Four age groups (4 yrs old – Adult)
 - * Poetry Reading with Community Notables
- Felton Library Bequest
 - * Article: "A Windfall Gift for the Felton Library" in the February 18, 2009 Valley Post
 - * Longtime Felton Residents Kenneth and Shirley Whalen left behind roughly \$100,000 for the library in their wills.

"Kiehl (former Felton Branch Manager) said the pair exemplified the community spirit that made the library a gathering place, one of the noncommercial public spaces in Felton. It separated Felton from the other towns, she said, which makes a gift like this less likely somewhere else. 'I've worked at many libraries around here, but Felton really had the strongest feeling of community.'"

VIII. MEMBER REPORTS

A. Felton Library Task Force

Citizenmember Gerdt stated that the report would fit into the Felton Grant application in Other Business.

B. Scotts Valley Report

Councilmember Reed reported that the meeting to go over preliminary proposals for the Scotts Valley architectural designs was postponed until March 4th. Twenty-nine proposals were submitted for review.

IX. STAFF REPORTS

A. Library Survey

Patrons' survey has gone up on the library's website to gather patron's information on library usage.

B. Child Product Safety Update

In a last minute decision, the federal government delayed by one year the safety regulation that required libraries to test books and materials for lead content.

C. Guidelines in preparation of FY 2009-10 Budget

Susan Elgin, Acting Director, reported the following:

- *CNG Van will be replaced by a retired truck from the City Corporation Yard at no cost to the library
- *Would like to proceed with a 4% savings as an assumption for next year's budget
- *Will talk with the City's Finance Director about the legal limit for reserves

Councilmember Rotkin moved, seconded by Supervisor Stone

that the Board move to direct library management to produce a 16-month-budget and that it will aim for being 4% below county revenue projections. Management will return with recommendations about a reserve and work with the board's budget sub-committee.

UNAN

X. OTHER BUSINESS

A. Discussion of Library Services & Budget Priorities FY 2009-10

Susan Heinlein, Director for the Friends of the Library, sent the board several suggestions from Friends Board members on the budget and ways to reduce operating costs. These suggestions will be forwarded to board members. A few topics that were mentioned more than once were the following: using volunteers more than we do, more aggressive and creative in fundraising, implementing a range of fees for library use. Other topics that came up with regard to services were: keeping young children programs and the value of CD's and DVD's.

Susan Elgin reminded the board that in the LJPB Agreement with regard to volunteers, they are to be used to enhance library services.

Citizenmember Beiers does support the idea of charging for library cards and does understand increasing fees.

Supervisor Stone wanted to clarify that the board's position has been to keep libraries free of barriers to use.

Councilmember Rotkin would like to have management and library staff recommend combinations of reductions for the upcoming budget because they have a professional working knowledge of the library. In addition, the depth and breadth of the budget shortfalls are serious to the point where closing branches may need to be an option whereas in the past this option has been ruled out.

Supervisor Stone stated that the successful passage of local tax measures are a result of community support for local library service and he would not be in support of closing branches.

Councilmember Reed agrees with the library providing service without creating barriers to that service. Due to the current state of the economy, there is a fundamental imbalance of what the library wants versus the revenues coming in. The library is coming off its two best years in terms of sales tax revenue and the system has virtually no reserves. Councilmember Reed would like the Acting Director to look at all options for creating savings in next year's budget and bring these back to the board for review.

Councilmember Rotkin does not think this budget can be cut with the notion that the public will receive the same service level as before.

Supervisor Leopold would like to see county residents with adequate access to programs that are uniquely provided by the library and cannot be found elsewhere in the county.

Barney Bricmont, Friends of the Library Board Member, pointed out that library usage has gone up maybe due in part to the current state of the economy. Patrons now more than ever are looking for free services and access to information to help them look for employment among other important lifestyle choices.

Citizenmember Gorson agrees that the library will not be able to maintain the same level of service and the library will need to reduce spending in several areas. However, Gorson stated her priorities are saving programs and services for people in the county that cannot find alternative services elsewhere.

B. Felton Grant Application

Citizenmember Gerdt reported on the progress of the Felton Branch. When the economy went into financial crisis, the federal government stepped up with the stimulus plan to help local communities. After a call to Representative Anna Eshoo's office, the staff person there recommended an earmark for \$500,000, which would come out of the Transportation and Housing Bill. The idea is that it would be used to get environmental clearance, site development plans, design development, and other necessary components of preparing for the building of the new Felton Library Branch. The County will be the applicant and the application has been submitted.

C. Increase in Overdue Fines

Councilmember Rotkin moved, seconded by Councilmember Reed

that the Library Joint Powers Board approve raising overdue fines from 25 cents a day per item to 50 cents per day per item, effective April 6, 2009.

And to have a report back to the Board in six months to review how many borrowers have been blocked.

**AYES: Leopold, Gorson, Poitinger, Reed,
Rotkin, Stone, Storey**

NAYES: Beiers and Gerdt

Citizenmember Gerdt is concerned with library fines for children and whether fines accrued will keep them from using the library.

Gale Farthing, Outreach Manager, commented that when children's cards did not have fines and adults did, many adults would use their child's card.

Councilmember Rotkin commented that children do get notices about library fines and if they do not have the funds to pay off the fines, they can volunteer their time at the library. There should be consequences for children not being responsible for returning their books on time. Other patrons are waiting for the items not returned.

Councilmember Beiers is interested in keeping children's fines low. She is concerned with children who do not have parents that are actively involved in their child's education, including the timely return of library materials.

Susan Elgin reminded the board that this increase will help fill the hole in the budget and if fines are not raised, then other cuts will have to be looked at within the library. In addition, fines are sometimes waived if a circumstance is warranted and this is up to the discretion of the branch manager.

Heidi Jaeger-Smith, Scotts Valley Branch Manager, reported that Scotts Valley is allowing teens and adults who cannot pay their fines the opportunity to volunteer in the library. Unfortunately, there is not any meaningful work younger children can do to work off their fines.

Supervisor Leopold commented that the Board will have to make a series of critical decisions over the next couple of months, and maybe even years concerning library service. The Board will have to decide how to keep library services while combating the declining sales tax numbers that the library relies on for revenue to run these services. Supervisor Leopold has a lot of empathy for people who are unable to pay their fines due to financial hardships but he is also concerned about the library employees that may be laid off due to budget constraints or the services that might need to be stopped because there is no longer the revenue to support them.

Councilmember Reed agreed that the Board will have tough financial decisions ahead and is in support of staff's recommendation to increase fines.

Richard Eberle, Central Branch Circulation Supervisor, commented that there are lot of borrowers, adult and children, who incur fines and never come back to use the library but there are patrons who incur overdue fines and are return users of the library whose vested interest is in being able to use the library. When the policy changed from fine-free for children to 25 cents there was support from parents who thought children should have the responsibility for borrowed library items and almost no complaints. He is in support of the recommendation proposed to increase fines.

D. Budget Transfer from Reserve to Felton Planning Process

Councilmember Rotkin moved, seconded by Supervisor Stone

that the Board by Resolution #2009-02 move to transfer \$57,100 from the Felton reserve fund to the Library Budget to cover upcoming costs for plan reviews, drawings, etc. for the new Felton Library Branch.

UNAN

E. Update on Library Director Recruitment

Citizenmember Gorson reported on the Library Director's Recruitment. The application deadline has passed. Twelve applications were received and six of those candidates reside in California. A number of them work in diverse communities, worked with boards, and have very good credentials according to the consultant. Seven of them are already at the Director level and two of them are currently at the Assistant Director level. The next step will involve the consultant who will provide input on candidates and rank them for the Board. Then the hiring sub-committee will work to narrow the candidate pool and move on to the interview process.

XI. NEXT MEETING

April 6, 2009

XII. ADJOURN

The regular meeting adjourned at 9:25 p.m.

Respectfully submitted,



Kira Henifah, Clerk of the Board

Kira Henifin

From: Susan Elgin
Sent: Thursday, March 19, 2009 2:51 PM
To: Kira Henifin; Susan Elgin
Subject: For correspondence in the April Board packet

Is there some way to keep the magic alive?

This is part of a message that The Great Bikini sent to Janis O'Driscoll, Youth Services Coordinator. He has offered to do library programs free of charge this summer

I'm including it the packet as a sample of the way the community continues to rally around our libraries

From Brent Gifford (The Great Blinding)

This is part of a message that The Great Bikini sent to Janis O'Driscoll, Youth Services Coordinator. He has offered to do library programs free of charge this summer

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From Brent Gifford (The Great Blinding)

I am serious about doing as many show as possible within my home library system. because they need my help. We are all in this together, I need to help out and this seems to be the best way for me to make sure the kids have something to look forward to as part of their summer reading program.

I have a need to keep the library as vibrant and interesting to the young people as possible. Sorry, I get carried away sometimes when it comes to the kids.

I used to do a show called the Recycling Wizard where I made magic tricks from everyday objects and taught how to make them, I thought that might fit with the be creative at the library theme.

So, to answer your questions and or allay any fear that I've gone nuts, I thought about it pretty long and hard before I emailed you in the first place. I'm committed to the success of the library and this seems to be what I can do to help. Thank you for considering alternatives to the status quo...All my best

Brent A. Gifford
"The Great Blinding"
Felton, CA 95018

March 19, 2009

Santa Cruz Public Library
Anne M. Turner, Library Director
Susan Elgin, Acting Library Director
Library Administration
117 Union Street, Santa Cruz, California 95060

Library Cuts Off WiFi Access During Non Operating Hours/Senior Job Seeker Affected

Dear Ms. Turner:

Since I was laid off from my job in January, I have been a heavy user of the public library. And I have been very grateful for this public agency, paid for through taxes, which gives me research access to jobs via the Internet, email so that I can apply for jobs, and reading and video material as well.

I have been grateful to use the Internet during the working hours of the Aptos Library. I have been especially grateful to use the Internet from just outside the front door (where the Wifi link could be picked up) on Fridays, Sundays, and in the early morning hours before the library opens. This library Internet access has enabled me to research and apply for jobs before 10 a.m. and on the weekend.

Yesterday, I arrived at the library at 9:45 a.m. and discovered that there was no wifi access available. Only a few minutes before the library opened at 10:00 a.m. did the wifi access become accessible. Sadly, I suspected that there had been a change in policy, and I feared that wifi would now be limited to the hours the library was open.

Today, Thursday, March 19, I arrived at the library at 8:20 a.m. to check email for responses regarding my job search, to research jobs and to apply for jobs; again the wifi access was not available. **A policy change seemed to have been implemented.**

I respectfully request that Internet wifi access be available during all hours. The library is a public service paid for by the public. It is like a public road. For those of us without home Internet access, it is a vital link. It hurts no one to allow the wifi to be accessed by someone right outside the building during the hours the library is closed. But it seriously affects my ability to look for work until 10 a.m. each day, a rather late start.

Are there others besides myself? I don't know the extent of the impact of "wifi shutdown." Usually, I am alone outside the library, although last Friday (a day when the library is now closed), a young clean, polite, well groomed and washed young man sat on the cement with me while his family of three young children and wife, all polite and well behaved, waited. In the parking lot, I saw that their vehicle was a camper, also clean and neat. The young man and his family seemed to be on the road looking for work; it

appeared that he, like me, had come to the library looking for Internet as a tool in a job search. The library was closed, but fortunately, the wifi was available. No longer.

Sometimes people make policy decisions without fully understanding the damaging impact they have on others, in this case, seriously hindering my and others' ability to find a job. Ironically, the people who made this decision that so dramatically affects my job search have jobs themselves, and they are jobs working for me, a member of the public.

I am copying the Library Board on this letter, as well as the major papers in the area. **This decision to turn off wifi except when the library is open should be a community decision, not a decision made by just one or even a few "public servants."**

Sincerely,

Jacqueline Collins

cc: kbeiers@ci.santa-cruz.ca.us; nancyg@surfnetausa.com; gorson@pacbell.net;
john.leopold@co.santa-cruz.ca.us; lpoitinger@comcast.net; jimreedsv@gmail.com;
mrotkin@ci.santa-cruz.ca.us; mark.stone@co.santa-cruz.ca.us; samforcapitola@att.net;
dmiller@santacruzsentinel.com; mblaesser@santacruzsentinel.com;
jcopeland@santacruzsentinel.com; tom@register-pajaronian.com; jchown@register-pajaronian.com;
athimell@register-pajaronian.com; thannula@register-pajaronian.com;
tguild@register-pajaronian.com; tleonard@register-pajaronian.com;
gbookwalter@santacruzsentinel.com

-----Original Message-----

From: Jacqueline Collins

Sent: Friday, March 20, 2009 8:25 AM

To: Susan Elgin

Subject: Re: Library Cuts Off WiFi Access During Non Operating Hours/Senior J ob
eker Affected

Ms. Elgin:

Thank you for your response.

Perhaps when you and the board meet to discuss this issue, you can discuss the possibility of keeping wifi available during daylight hours seven days a week. I believe that would address the large part of the "public nuisance" issue which you express concern about.

Thank you for your attention to this matter. Certainly, the wifi belongs to all of us.

Jacqueline Collins

On 3/19/09, Susan Elgin <ELGINS@santacruzpl.org> wrote:

Dear Ms. Collins,

The modems at our libraries with wireless service are set to turn on an hour before the branch opens and turn off when the branch closes. We recently replaced the broken wireless modem at the Aptos Branch. I suspect that your ability before to get access to the wireless connection before 9am was a result of this faulty equipment (which may have been giving service earlier than 9am but which was also causing challenges throughout the day).

Our wireless modems are set to operate one hour before we open. This gives staff time to check wireless service an hour before opening and if there are problems, we have at least that hour to try to fix the them before the public doors open. The latest we are open anywhere in the system is 8pm and so the wireless modem at that branch turns off at 8pm.

We have not changed our policy. As stated since 2006 in our webpage, wireless access is available when the branch is open.

I wish we lived in a world where we could offer longer hours of access, but we must be good neighbors to those who live and work around our branches. Our neighbors do not like people coming and going (and staying) on our property throughout the night. Car lights shining in neighbors windows are also an annoyance.

In addition, we do not have staff in the night and early morning hours to assist outside should there be an unfortunate incident. For safety reasons we need our parking lots and our grounds as empty as possible during times when no staff is available. We do not want our parking lots or our grounds to become attractive nuisances due to other activities.

I'm pleased that you are taking full advantage of the computer services we do offer when we are open. I hope knowing that most mornings you have access by 9am will help you while you wait for us to open. And, of course, once inside, you have access until we close.

Sincerely,

Susan R. Elgin

Public Library: What's Important to you?

Do you have a Santa Cruz Public Library card?

Answer Options	Response Frequency	Response Count
Yes	98.7%	673
No	0.9%	6
I Don't Know	0.4%	3
<i>answered question</i>		682
<i>skipped question</i>		15

Public Library: What's Important to you?

What is your age?

Answer Options	Response Frequency	Response Count
0-11 years	1.7%	12
12-18 years	5.2%	36
19-29 years	5.7%	39
30-49 years	29.3%	201
50-64 years	33.2%	228
65-75 years	17.3%	119
76 years and over	7.6%	52
<i>answered question</i>		687
<i>skipped question</i>		10

Public Library: What's Important to you?

Which library branches do you use? Mark all that apply.

Answer Options	Response Frequency	Response Count
Aptos	35.7%	247
Boulder Creek	4.9%	34
Branciforte	25.0%	173
Capitola	26.9%	186
Central	61.8%	428
Felton	8.7%	60
Garfield Park	12.3%	85
LaSelva Beach	7.9%	55
Live Oak	24.1%	167
Scotts Valley	21.7%	150
Bookmobile	4.6%	32
Library Website	26.3%	182
<i>answered question</i>		692
<i>skipped question</i>		5

Public Library: What's Important to you?

What time of day do you usually visit the Library?

Answer Options	Response Frequency	Response Count
Morning	24.0%	161
Afternoon	63.9%	429
Evening	11.5%	77
Never	0.6%	4
<i>answered question</i>		671
<i>skipped question</i>		26

Public Library: What's Important to you?

What day of the week do you usually visit the Library?

Answer Options	Most Likely 1	2	3	4	5	6	Least Likely 7	Rating Average	Response Count
Monday	200	49	48	49	43	37	54	3.03	480
Tuesday	77	179	54	50	39	46	12	2.96	457
Wednesday	69	78	178	52	52	17	12	3.09	458
Thursday	52	59	83	173	50	18	12	3.47	447
Friday	55	52	45	50	125	29	48	4.03	404
Saturday	107	59	47	29	49	154	21	3.86	466
Sunday	25	38	20	20	14	38	234	5.60	389
answered question									630
skipped question									67

Public Library: What's Important to you?

Which library materials do you use or check out? Mark all that apply.

Answer Options	Response Frequency	Response Count
Books	96.1%	663
eBooks	9.7%	67
Audiobooks	39.1%	270
Audiobooks - Downloads	7.8%	54
Music	37.2%	257
Videos	60.9%	420
Read-a-Longs	2.9%	20
Playaways	2.0%	14
Read to Me Book Kits	2.6%	18
Book Discussion Kits	6.1%	42
Magazines	34.5%	238
None	1.0%	7
<i>answered question</i>		690
<i>skipped question</i>		7

Public Library: What's Important to you?

Have you asked library staff for help as you look for information? Mark all that apply.

Answer Options	Response Frequency	Response Count
In Person	89.5%	612
Telephone	34.6%	237
Email	10.8%	74
No	9.6%	66
<i>answered question</i>		684
<i>skipped question</i>		13

Public Library: What's Important to you?

Which ADULT library programs have you participated in? Mark all that apply.

Answer Options	Response Frequency	Response Count
Outreach Library Hour	1.3%	8
Book Discussion Groups	8.0%	49
Reader's Link	6.2%	38
Computer and Database Classes	8.1%	50
Author Talks	12.2%	75
Documentary Films	6.7%	41
Santa Cruz Reads (Community Read)	4.6%	28
Book Buddies/Services to Homebound	2.0%	12
Adult Summer Reading Program	8.6%	53
Together @ the Library (parent/preschooler sessions)	8.0%	49
Munching with Mozart	7.5%	46
None	61.4%	377
<i>answered question</i>		614
<i>skipped question</i>		83

Public Library: What's Important to you?

Which TEEN library programs have you participated in? Mark all that apply.

Answer Options	Response Frequency	Response Count
Garfield Park Teen Advisory Council	1.1%	6
Advisory Council of Teens (system group)	1.3%	7
Teen Movie Night	1.3%	7
Craft/Arts/Music Programs	3.4%	19
Book Discussion Groups	2.2%	12
Summer Reading	6.8%	38
Festival of the Book	4.5%	25
Chess Club	2.5%	14
Class Visits	2.3%	13
Santa Cruz Reads (community read)	1.1%	6
Young Friends/Community Service	1.4%	8
None	88.0%	490
<i>answered question</i>		557
<i>skipped question</i>		140

Public Library: What's Important to you?

Which CHILDREN'S programs have you participated in? Mark all that apply.

Answer Options	Response Frequency	Response Count
BabyTimes	3.3%	19
LapTimes	7.6%	44
Storytimes	22.5%	131
Craft/Arts/Music Programs	14.3%	83
Summer Reading	21.3%	124
Festival of the Book	10.2%	59
Book Discussion Groups	1.5%	9
Chess Club	4.6%	27
Dial-a-Story	4.3%	25
Together @ the Library (parent-preschooler sessions)	6.7%	39
We Have Stories to Tell(create own book)	1.5%	9
Class Visits	7.7%	45
Young Friends/Community Service	1.9%	11
None	66.8%	388
answered question		581
skipped question		116

Public Library: What's Important to you?

Which services have you used on the Santa Cruz Library's website? Mark all that apply.

Answer Options	Response Frequency	Response Count
Databases	57.2%	384
Community Information Database	28.0%	188
Sheet Music Catalog	9.8%	66
Local History Information	25.2%	169
Tumblebooks	4.9%	33
Online Renewal	70.8%	475
Online Requests	76.3%	512
None	10.6%	71
<i>skipped question</i>		671
<i>skipped question</i>		26

Public Library: What's Important to you?

Please rate the value of these TEEN library programs/services.

Answer Options	Very valuable	Useful	Nice but not necessary	Not valuable	N/A	Rating Average	Response Count
Teen Movie Night	75	48	29	7	261	1.80	420
Garfield Park Teen Advisory Council	78	45	11	6	268	1.61	408
Advisory Council of Teens (systemwide)	83	38	13	6	258	1.59	398
Afterschool Homework Help (Branciforte, Chess Club	126	38	13	1	239	1.38	417
Summer Reading Program for Teens	65	64	36	3	241	1.86	409
Book Discussion Groups	127	48	11	3	235	1.42	424
Santa Cruz Reads	96	53	24	3	237	1.63	413
Online Requests	64	48	21	6	259	1.78	398
Online Renewals	219	22	2	1	197	1.12	441
	217	24	3	1	194	1.13	439

answered question

skipped question

Public Library: What's Important to you?	
Is there anything else you would like us to know?	
Answer Options	Response Count
	429
answered question	429
skipped question	268

Number	Response Date	Response Text
		Before we continue the discussion on new library buildings can we be sure there is funding for new books? The activities and services are nice but in lean times, libraries should be about securing funding to purchase, lease or borrow BOOKS.
1	#####	You need comfortable chairs, more space and DEFINITELY more than one toilet in the men's rest room.
2	#####	THANK YOU FOR ALL YOU DO !
3	#####	KEEP UP THE GOOD WORK in these times
		LARGE print books!
4	#####	I love the Felton Branch and its staff.
		I have only recently moved to Santa Cruz, so have not had the opportunity to participate in many of the services available.
5	#####	I greatly appreciate being able to call for information as I can not always go to the library. The librarians are always very helpful. When I do go to the library, I like the wide range of magazines to read and the friendly staff
6	#####	Thank you for all your hard work! Libraries are a vital part of any strong community.
7	#####	due to a disability I usually on go to the library once a week. I do often call before to see if a book is in. I use the online catalog but not very well so it helps if I can talk to someone who is very helpful. Thank you for all the free help.
8	#####	

		I love the library. I was not used to a system with so many branch libraries, so it took me awhile to figure out that just because it wasn't on the shelf at Central didn't mean the library didn't have it.
9	#####	Without the library system my life would be poorer. As would the lives of all Santa Crucians, whether they use the library or not.
10	#####	Santa Cruz Library System has an excellent choice of DVDs and books (I appreciate your British collections), superior to other libraries I have patronized. I hope you can begin to purchase new and different films again soon.
		I find your web site very difficult to navigate. The home landing page is way too busy and non-intuitive and there's no hierarchy ordering of links that would facilitate navigation. I use the site a lot and even with my familiarity feel constantly challenged. Definitely recommend a rethinking of your architecture.
		Along with streamlining navigation for the site, I recommend a home page sidebar that reflects what you do in the library that I like -- a "New and Recommended" section.
11	#####	On the plus side, my book group relies heavily on the SCPL as a resource and I use the site personally all the time. I never go into the library and browse, but I do browse the site frequently.
12	#####	PLEASE REINSTATE, JUST AS SOON AS HUMANLY POSSIBLE, THE ABILITY TO REQUEST AN INTER-LIBRARY LOAN BY MEANS OF AN ON-LINE REQUEST! I NEED TO BE ABLE TO USE THAT FEATURE ON A CONTINUOUS BASIS. IF YOU CAN IMMEDIATELY REINSTATE THIS FEATURE, PLEASE DO SO!! Thank you for the additional parking lot at the Aptos branch!!
13	#####	It will save me the scary cross of Soquel Avenue when the existing lot is full, which it often is.
14	#####	I value the library and the staff. I would miss it very much if it were not available I'm impressed with our library system, especially online renewals & requests.
15	#####	I wonder if there is anyway to keep track of the books I have borrowed other than writing a list myself. Could I export my checked out list and my on request list?
16	#####	Why don't you ask about your wonderful staff? Very valuable, all the way!

17	My life, and that of my children, would be a much less joyful place without access to our public library. It is truly a community treasure. I get immense value out of being able to request a book online and pick it up at my local branch. It is one of the most valuable services provided to me, personally, but the County of Santa Cruz! Second only to the ability to renew books online, which is also a wonderful time-saving tool, as well as helping the planet by reducing the number of trips I need to make to the library. I take the opportunity to donate good quality used books to the library, and to donate to the Friends of the Library whenever possible. Even if I donate \$25/month, that's less than the price of one new book, and my family easily goes through 25 books a month, so the library is a real bargain too! Like the library's stand on not filtering and keeping library records confidential. Pleased at the library serves all person (and all ages) equally and with respect. Love the databases and particularly the ones with a local slant--local history, community information, sheet music, etc. Glad you help me find ways to cut down on driving--delivery requests, databases, online renewals, telephone reference Also supportive of your services to nursing homes, homebound, assisted living, and longer loans for homebound--really helps family members who are caring for seniors or someone else homebound for another reason. Use Books on tape and cd. Need to learn yet how to download to an mp 3 player Adult book kits were a great idea. Thanks for asking Libraries are very important. I appreciate all that they offer and hope that they are able to continue to offer all that they do even during these difficult times.
18	#####
19	#####

		2. If you cut some admin expenses you could keep the libraries open on Fridays. For example, instead of a nationwide search for what is a podunk small system (let's get real here) you could certainly recruit someone diplomatic and qualified locally to be in charge as library director. You wouldn't have to pay moving and transportation expenses and some lucky person in the community would be able to still live here.
		3. The website is difficult to use; it's cumbersome and touchy, and not intuitive. It needs serious upgrading. Maybe if you get a reasonably-priced director you could also fix it!
		4. Also RE the website, it needs a splash of publicity on the home page for all the programs offered at the various branches. At present we have to dig for them and if you want broad community support when it's time to raise money, you need to toot your collective horn more. The library has all sorts of wonderful resources that are deeply hidden. Heritage Quest is one.
		5. A monthly calendar of events and programs would be grand, and you could put it on the website AND post it at each branch.
20	#####	6. It would sure be nice to have a regular staff at Aptos instead of a revolving door. There's someone new all the time.
21	#####	The primary branch that I use is in Capitola. I so appreciate the patient, kind and thorough service that the Library staff there provides. It's my favorite Library in the SC system to use.
		I was really disappointed that InterLibrary Loan was taken away. I understand that the Library is struggling in this economy, but this was one service that is very important to me and many other people that I know. As a poor student I cannot always afford to purchase the books and materials that my classes require and InterLibrary Loan was an amazing gift to me. It allowed me to check out virtually any book or library item that I needed, without having to pay the ridiculous prices these materials would normally cost. It has been an enormous help to me and I hope it comes back soon.
22	#####	more open hours, please
23	#####	I miss Fridays at the Library
		I love the library. Thank you for all your good work and all your help.
		Although I use the free internet, I think you should charge for it. This might lower the amount of rude, loud, uncouth, witless, grubby human beings who come into the library only to use the free internet. These people behave quite badly while they are in the library. This is not a coffee house. I believe people should be quiet while in the library. Alas, this is not the case.
24	#####	I also believe you should charge a nickel for each item checked out. You need the money. But then you would have to deal with making change. Perhaps some kind of pre-paid card?

		I indicated audiobook downloads as "not valuable" because currently I can't use them. However if your vendor would make them mac-compatible, then I'd mark it in my top three (w/ books and dvds) as extremely valuable.
		Thanks for all your hard work. I love the library.
25	#####	I LOVE the web request/renew capability + local pick up...it increases my use 10 fold.
26	#####	A vibrant library is a must have for a community. I visit the library once or twice a week, using every open day more or less equally (not an available choice above). I make frequent use of the online catalog from my home computer to request books and for renewals. And, as now, I also use the online catalog at the library to find books and answer surveys. And, of course, I enjoy browsing through the stacks for the serendipitous discoveries. One category I missed from the lists above was the community business classes such as those sponsored by Bay Federal. I enjoy those. I read a lot of books, currently all from the library. I rarely buy books for my own reading. When I do buy, it occurs because I need to reuse the information that I first read in the library book, such as health and fitness or spiritual practices. Thanks,
27	#####	Allan Prentice. What's valuable to a library beyond its books is its people. Keeping the books on the shelves means keeping them available to the users. All the books in the world mean nothing if they're inaccessible.
28	#####	The library is a wonderful resource, and has made my retirement and disabilities far more enjoyable. I can be sure of fast smiling service, that exceeds any retail sales experience I have. The L.V. Library atmosphere could not be better, great job on building. The one thing I wish for is a drive up drop off Box. Increasingly it is more difficult to find parking at L.O. This past week I observed others parking illegally while I did the same thing to drop off material. It would facilitate disabled to drop off material, and you might get material back sooner?, Thank You For A Wonderful Service. D. Bridge
29	#####	Our Aptos branch is a wonderful resource with great librarians. I don't know if fundraisers would help the library--I have never really seen any attempts at fundraising other than the donation box at the check-out desk and the friends-of-the-library books for sale at the front of the library. Are you able to charge a modest fee for the library cards? I would happily pay a reasonable fee to keep the library alive.
30	#####	

31	#####	Doing away with Inter-Library Loan services is doing a great disservice to library users. Please restore it! I look forward to new ideas that a new Library Director will bring. I'd like to see a real effort undertaken in the near future to construct a beautiful new downtown Central Library (or even take over the Sentinel building if that is feasible and would provide more room). Probably the need for a larger facility for Scotts Valley is more important.
32	#####	I love the santa cruz library system. I would like to see the online accounts become more personalized. i.e., ability to search for an item and record it to your account as a possible checkout in the future. or to be able to customize items that are in sequence or multiple volumns so patron can see which they have viewed already. that would be very cool. thanks for the survey!!! please consider instituting a fee, so that those of us who would like to use it can cover a share of the cost. In general, events for children, teens and adults that require staff support (booktalks, etc.), could be discontinued. In tought financial times, the focus should be on core library services, i.e., acquisitions, circulation, reference. Please maintain the video and music collections, which are among the best of their type for any public library system in Northern California. Please consider reducing hours at branches before reducing hours at Central. There should be an express understanding that patrons who use the branches can take the bus to Central, which would become the focal point of the system. You could even provide one adult or senior Metro day pass per weekly book check-out transaction at the Central library, to patrons whose address of record is outside Central's catchment area, as compensation for transportation costs. (This offer could be tracked through the circulation system, which stores our addresses and our check-out visits). After a year, you could weigh the cost of this transporta
33	#####	I think libraries are a vital community resource. Thank you for all you do!
34	#####	My wife and I read a LOT of mysteries. We have used interlibrary loan to get those titles in a mystery series the library does not have, and we really miss that service!
35	#####	Thank you to all the faithful employees of the SCPL system. You are pleasant to deal with, prompt in your help, and much appreciated!
36	#####	Thank you so much for all the libraries offer!
37	#####	I'm so sorry that it was necessary to close on Friday. I use the computers to check my email and it is a blessing. Thank you for all you do.
38	#####	
39	#####	I MISS Fridays at the library... I do not own a computer so I do come to the library 3 -4 days a week... :)

40	#####	If I had a million dollars, I would donate it all to you. You provide the most amazing local service. Thank you.
		i love the library for the free internet service and access to computers. that is valuable to me and my family.
41	#####	thank you.....
42	#####	The Intra Library loan system is the best! I wish there were more classic works on the paranormal, ESP, astrology,etc. Excellent library, my all time favorite.
43	#####	More DVD's would be nice. VHS cassettes are so last century. Please keep some sort of summer reading program! Even if it has to be downsized, the kids still love it.
44	#####	Also, the baby, toddler, and preschool story times are lifesavers for moms. It's a great opportunity to connect with other moms and make friends. Is there a way to engage volunteers in the libraries to enable them to remain open six days a week? If not, what is the obstacle - lack of volunteers, training issues, ??? Let's see if the community would rally to keep the libraries open!
45	#####	I just learned about more services you must offer from doing this survey! eg. book discussion kits, teen activities, etc. thanks!
46	#####	I do not drive and have no public transportation on the weekends. Cutting out Fridays is hard on me, but I do know it's necessary. As I use ILL very often as I can no longer afford membership in the FOL at UCSC and cannot access Mc Henry until the new building is finished I feel very cut off from many books that I need. Hope this survey helps.
47	#####	I greatly value the library and enjoy using it. Thank you for all the hard work.
48	#####	What is Reader's Link? Sounds interesting, but I couldn't find a link to it or information about it on the library Web site. Seems like all the programs you ask about in the survey should be clearly accessible from the library Web site. Other examples: read-alongs, playaways, tumblebooks, read to me kits, Santa Cruz Reads, Munching with Mozart, Dial-a-Story, We Have Stories to Tell (I could be creating books with my child?? tell me more!). Thanks for asking! Seems like there's a lot the library offers that I didn't know about, and I love the library! You didn't ask about reference librarian help which I consider solid gold.
49	#####	

		business. I have asked that these employees modulate their volume. No one has complied.
		Today, I returned a large sack of books to the library. In every library I have patronized in 35 years of use, when I return a large volume of books, the clerk has told me to leave them one the counter. Today, clerk Laurel Sato, acting like a true petty tyrant, insisted that I remove the books from the bag and put them individually in the slot. When I objected, pointing out my past experience and the fact that such a procedure would make more work for her and asked to speak to her manager, she called another clerk, presumably her superior. This very prissy fellow, another version of the petty tyranny theme, whom I have asked previously to keep his voice down, insisted today that I was talking too loudly and that I would be requested to leave the library. I said no, I would not be leaving and reminded him that on more than one occasion I had asked him and his fellow high volume male clerk to keep their voices down. They have refused to comply each and
50	#####	More computers for internet, please!
51	#####	The questions are weird. I tell you what days I use the library most, but that is irrelevant - I go often on Wed. because that is the only evening my local branch is open - you should ask when do we WANT the library open. I never go Sunday, maybe twice a year, but I sure would if branches were open. You do an amazing job, and the libraries are too valuable to lose.
52	#####	Please restart interlibrary loan!
53	#####	Thank you for all the hard work that it takes to keep our libraries up and running. And thanks for purchasing DVDs and books that make a great collection of materials available to the public for free.
54	#####	I don't know how feasible it would be but it seems like closing a branch or two might be a good way to cut costs. For example, the Live Oak branch is nearest me but seems somewhat redundant given the Capitola and B40 branches. It's the best branch so I'd hate to see it go but the public inconvenience would seem to be minimal. Maybe physical access to physical books is just getting too expensive.
55	#####	The library is and continues to be one of the most important resources we have- Programs for everyone- Critical to an informed and educated society
56	#####	I LOVE THE LIBRARY! The staff is always pleasant and extremely helpful.
		The policies for borrowing and returning are sane and flexible.
		I can't praise system enough.
		I love my library book bag, too.
57	#####	Thank you. Thank you.
58	#####	I miss the libraries not being open on Friday.
59	#####	More audiobooks or downloadable audiobooks, please!!!

		I couldn't possibly purchase every single book and video I am interested in reading or watching. The library has been an integral part of what it means for me to be a reader. I have used the SCPL library for every single one of my hobbies and interests. I have also used SCPL when I need to do research for work (writing supplemental curriculum for K-12).
		I am sad that the library has had to close its doors one day a week, but I can understand. I just wish it was a different day since I have been furloughed on Fridays.
60	#####	Thank you SCPL
61	#####	re-open on Friday! and please get back ILL...
62	#####	please don't discontinue interlibrary loan. I left some items blank (unrated) only because I have not personally used them, not because I don't think they are important! I feel that I should only express opinions on services I have actually used. The survey only allowed me to choose a single time of day when I visit the library, but I visit equally often in the morning & the afternoon. I frequently use the genealogy collection & genealogy programs at Central - - this category was not on the survey form. I sometimes attend other types of classes at one or another library branch, and that category does not appear to be part of the survey form, either.
63	#####	Why not use a google type search engine for finding materials? Maybe it's me, but I don't remember the branch hours, and it doesn't seem like they are posted in an easy place to find on the web page.
64	#####	thx It would be helpful if the B4 library was open for the full day on Saturday and maybe one of the days during the week could be open for the afternoon. Many people work and go to school Mon thru Fri. Saturday is for many people the only day they can go to the library.
65	#####	Why do all the libraries have to be closed on Friday. Seems to me you could stagger the days closed between them all so at least one is open everyday. Sometimes I really need to do something on the computer and it sucks that I can't on Fridays anymore.
66	#####	

67	#####	1. Your reference database, Reference USA, is very useful, especially the residential portion. 2. Your periodical collection is also very useful to me because I can charge them out. I might respectfully suggest that you subscribe to more "practical" titles and less politically liberal or philosophical/spiritual titles. 3. You subscribe to two very similar general periodical databases. Do you really need them both? 4. How about considering a patron behavior policy? Some men shave and bathe in your Central men's restroom. Some others leave large carts of ugly belongings in front of the building. Others sleep in chairs that "regular" patrons might use. These people do not pay taxes, but I do. You have no obligation to be a homeless shelter. Please consider this if you propose another tax request, which I hope you do. Thank you for a fine library system.
68	#####	I very much value the library's resources and services even the ones I don't personally use. I would willingly pay a fee (annually?) to keep the library afloat.
69	#####	Please keep open!
70	#####	I think your decision to close one/week was a wise one. But, Mon or Wed would have been better choices. Friday is a great day to acquire library materials for the weekend and probably had a large volume of circulation.
71	#####	Kathy Haber Extreme library user You are an outstanding resource for our area. thank you for what you do. I love the public libraries here. Sad that because of the budget crunch that you are now closed on Fridays. I hope you are up and running soon!
72	#####	BTW, many of the N/As I checked above are for programs that I don't know about (especially the ones for teens). As my child grows I hope to get more up to speed on these offerings. I know other parts of the library system are also of value, but it's the Bookmobile that I need, and I would be very badly distressed if it were to be discontinued, or if its services were even partially cut back. I'm 84 -- the public library, i.e., the Bookmobile and my computer are my primary sources of information and also of entertainment.
73	#####	Larry Collister Santa Cruz

		Could not answer questions 4 and 5 as I am likely to come to the library any day it's open and at any time that fits my schedule.
74	#####	PLEASE consider keeping Central open on Fridays! Close one or more of the smaller branches if you have to but please make sure there is a library open somewhere in the county every day of the week. Sorry if it is inconvenient to the librarians or the administrators but it is very important to those of us who depend on the library being there when we need it.
75	#####	Need new computers and staff with friendlier personalities!
76	#####	I wish the Central library was quieter and cleaner.
77	#####	Downloadable audio books are useless given the limited options for commercial playback hardware.
		My library-visit schedule is set by other activities, which change periodically though the year. For example, from now until June, I am equally MOST LIKELY to visit the library Monday, Wednesday, or Friday (if it were open) and equally NOT LIKELY to visit the library Tuesday or Thursday. I am equally SOMEWHAT LIKELY to visit on a Saturday or Sunday. You days-of-use items do not allow the above response to be given. Also, as my other activities change, so will my days of use. I suspect many other patrons are similarly situated.
78	#####	When I was commuting, I found audio books ESSENTIAL to my life.
79	#####	I do not see that the survey addressed a very important library function: access to the internet. There is still a significant portion of our population that depends on the library for their internet access.
		I tried to do your survey on Firefox, and it didn't work.
80	#####	I haven't used a lot of the library services recently because I have not been happy with the promotion of the homosexual agenda.
81	#####	Our family loves the library and we understand that cutbacks are necessary, but please do not take away the wonderful employees at the branches (in particular, Live Oak) as they make they library spectacular!!!!
82	#####	We really enjoy the Capitola library; the staff are all so pleasant and helpful.
		I greatly appreciate the hard work of the library staff. Good luck with budgeting during these difficult economic times.
83	#####	Selfishly -- would really love interlibrary loan back, but collection growth is ultimately more important for the long time viability of a library than any of these ancillary services.
84	#####	Please don't close any more days than the current Fridays

85	#####	Particularly find the Californiana/Genealogy room at Central useful. Would hope one day the Aptos library could expand so it could provide more novels in general and more copies of bestsellers so there wouldn't always be a wait.
86	#####	We LOVE our libraries!
87	#####	I appreciate your being there!
		I would be willing to pay for a library card. A small annual fee (\$10?) is not unreasonable -- at least for adults. Perhaps a fee waiver would be available for those on fixed incomes.
88	#####	Best of luck with this process. I know it can't be easy.
		I know the library is 'free', but I wouldn't mind in this day and age to pay for my card, just like my driver's license. I'm sure there are many other like minded adults who would do this to keep services operating. Of course, seniors and children, etc would continue to have free cards!
89	#####	As someone with an 8-5 job, maintaining at least some evening and weekend hours are essential.
90	#####	I use the library a lot (3-5 books and/ or videos per week) and appreciate the good service I get from Lauren, Eunice, Linda et al.
91	#####	There seems to be a large inventory of tape audio books. Do people really use these much any more? It would also be great if we could get audio book downloads for the number one music player.... the ipod. I feel spending 80 bucks for another mp3 player to listen to downloaded books is beyond my reach when I already own a ipod. I also love the books for sale right by the check out desk.
92	#####	Thanks
		I really enjoy the Friends of Santa Cruz Libraries Book Sales as well as the book shop in the Central Library too.
93	#####	The libraries in Santa Cruz county are great. Keep up the good work.
94	#####	The people who work at the library are fantastic! Always helpful and happy. I love to pick up my books every time, and get a smile too.
95	#####	Many of these programs I am unfamiliar with, and I am an avid library user. I had to answer n/a, because I don't know what they do. I would suggest either promoting these programs or dropping them if they are poorly attended. In my opinion, it would be devastating to eliminate the internet services: directory, requests and renewals.
96	#####	Thanks for listening!
97	#####	Thank you for all you do!
98	#####	Please keep the library open as many weeks as possible. Please maintain the DVD collection.
		In the context of ecology which method of transferring information to an individual is the leasser polluter; the printed page or a download from a central computer to a personal computer?
99	#####	

100	#####	I do think the libraries should enforce the "cell phone off" rule. I find library users at the Aptos branch abuse this rule quite often.....and sometimes quite loudly, and I have never heard any library staff asking them to go outside to continue their call. Actually, I have not come across cell phone abuse in the Scotts Valley or Central branches. Seems people there are more aware of the rule or perhaps more considerate of their fellow library-users. On a positive note, I love the library and use it a lot. Thank you. For our own family's use, the library is most valuable for audiobooks (CDs or tape) and adult books. We use few other aspects of the library's services, though we do use the online services quite a bit. But I want to state here that the library is not just for us. We are reasonably affluent and could get by without the library. Not everyone has that luxury. I would support services that we don't use. In particular, I hope the library can be made even more useful for job-hunters and impecunious students. The library is not just a shared public service; it is also a social benefit for people with limited means.
101	#####	1. Internet access to quality downloads and information - ebooks, audiobooks, magazine articles, databases, music, & sheet music- is very important to me. I wasn't aware until now how much was available, though. The library needs to do a better job getting the word out, and the software could be easier to use also. I'm guessing that this could be a less expensive way of serving much of the public's need than the old-fashioned ways. 2. We are heavy library users, including book requests, which I imagine are expensive to implement. I would be happy to financially support some of these costs. Public schools ask parents for donations. Perhaps the library can also. Or perhaps small fees can be charged for the most expensive conveniences.
102	#####	3. I don't know what can be done about it, but it is often difficult to use large sections of the central & B40 libraries due to smelly homeless people. I wish I had a helpful suggestion. I think you should start charging the \$2.50 again for people who request items and do not pick them up. (I am one of those folks) It seems like that would be one good way for the library to make some additional money that could be placed towards keeping programs open. Being one of those people that forget sometimes to pick up my requested items I am all in favor of being charged for when I fail to pick them up. Also you should change #4 so people can give more than one answer. I usually go to the library in the morning with kids or in the evening by myself. Also if you are considering eliminating programs, I would like you to look at eliminating programs that serve a smaller population and might have a higher cost like "we have stories to tell" which only a smaller group can participate in vs. library story times that are open to everyone. Ideally I would like to see all of the programs stay.
103	#####	

104	#####	The Library is an indispensable asset to our community, and of course my first wish is that there would be no reduced services.
105	#####	Suggest experimenting with a "fast track," reduced lending period for popular books. It seems to work at a number of libraries systems that I have visited.
106	#####	The people at your information desk are exceptionally knowledgeable and most helpful. They've never failed to help me either in person or on the phone.
107	#####	Our family uses the library a LOT and would be absolutely lost without it! The personnel at the branches we use most are very knowledgeable, helpful, and great people. The programs are great too, but the staff and the materials are the most crucial.
108	#####	Keep up the great work!! Please tell me there will never come a day when we no longer have our libraries available to us all. It should be a top budget priority for everyone involved in making decisions that affect its viability.
109	#####	Libraries are repositories of books and reading materials, this should be kept in mind in considering cutbacks. Current reading materials, ease of access through multiple locations and adequate hours of operation are essential. Programs such as 'chess club' belong to parks and rec. Do not lose focus or waste your assets by generalizing your mission. 1. Support local authors, musicians & filmmakers by having their work available at the lending library. 2. Give them a free venue to have author readings, concerts and film showings. 3. Please post a sign in the bathroom requesting that people wash their hands after using the bathroom. 4. Keep libraries open on weekends, afternoons and evenings so kids will have a safe place to go. Keep libraries open during lunch hours. This will hopefully stop teen violence. 5. Keep Internet access free. 6. Keep the Reference Librarians; in person and on the phone. They are the best!
110	#####	Thank you for your consideration. Karen Kaplan
111	#####	kaplanks@hotmail.com NOTHING is more important than books!
112	#####	As a longtime Friend, I appreciate the straits you are in, but I hope you will be able to avoid cutting new acquisitions. That would be antithetical to the purpose of a library. Thanks to all.
113	#####	I use the Woodrow Library, it was not a option on your survey. Love that little library.
114	#####	I truly value our library system, it makes such a big impact on my family, we use so many of the services and enjoy all the materials that are available. Keep up the good work!
115	#####	I prefer non fiction books and books that I can read in Spanish to improve my vocabulary.
116	#####	Books are the most important things in a Library.

117	#####	We love our libraries and the librarians. There always seems to be people of all ages enjoying the services offered. Thank you for your excellent service! Staff is very helpful, especially when there is a temporarily lost item.
118	#####	Staff at Central are the most knowledgeable.
119	#####	I love the resources you devote to genealogy.
120	#####	I also find the Poet Speak program (4th Sundays at Central branch) extremely useful. Thank you for the library and all that it provides - I especially appreciate the ability to search the database online and request items to my nearest branch - I make use of this service all the time, and feel very grateful about it.
121	#####	
122	#####	Like Best: helpful, friendly staff Like Least: the unclear manner in which data and information is presented online could be greatly improved Please note that many of the things marked N/A in the lists above are simply things with which I am unfamiliar.
123	#####	Web access is a great, but could be simplified or reorganized to make it more useful. My 3 children and I use the Garfield Library several times/week, occasionally going downtown when we need something special. That location is extremely valuable to us, as I can request books for my children and my older ones can walk over and get them. Thank you.
124	#####	Large print books are precious. I'm unaware of most of these programs; if you keep some, let me know about them.
125	#####	Kudos to our library staff! Living near a university and having such an impressive collection benefits us all. As a retiree, I couldn't be happier with the services available to me. I know the budget issues will be difficult to solve. I hope the children and teens get special consideration. Thank you for giving me the opportunity to share my thoughts. Shirley
126	#####	
127	#####	The online requests really stretches the collection because users all over the county have access to the entire collection rather than just the materials in their own branches. It's great as well since the materials come in the library van rather than multiple cars going to other branches to check materials out. I support the Friends of the Santa Cruz Public Library but I do not use the library system since I travel a lot and exchange books with others. I believe a society becomes better if the library is available for those folks who need one.
128	#####	As my husband and I are somewhat disabled (we need to use walkers and cannot drive after sunset) we are so appreciative of the online services - being able to find books we enjoy and reserve them online. Many thanks, Lois Trabing
129	#####	

130	#####	A mystery writer author talk at Live Oak would be grand - any mystery writer.
131	#####	The library is run beautifully. Thank you.
132	#####	I sure miss the Aptos library being closed on Fridays Please don't forget the new Felton library! We really use the teeny tiny one we have now. I do not personally use all of the library services but I know that they are very valuable to the community. I would hate to see any of the programs cut. I find our library system to be exceptional and a great asset for the whole county!
133	#####	The main reason I go to central library from Watsonville is to access the California room (genealogy materials, historical research and microfilm). The thing that makes the library most unattractive to me is the limited and difficult parking and having to plow through the homeless or who ever in and around the bushes between the main door and the parking lot. I'm OK with the library being closed on Friday and Sunday as a cost saving action. It's not desirable, but OK.
134	#####	It would be nice for the library to have many more DVD movies available which are more current.
135	#####	Also, I think they don't need to spend so much money on buying books, and buy more valuable high quality books and keep them for a longer time. It seems like they're always getting rid of books and getting new ones...
136	#####	It would be nice to donate books to the library at any of the branches instead of just the main branch.
137	#####	I would like to see Interlibrary Loans restored, even if we have to pay for the service. UCSC offers Interlibrary Loan to only to faculty and students. If the public library doesn't provide this service, then it is unavailable.
138	#####	Service is good. People are friendly. My requests for books often arrive sooner than expected. I got ILLs when I thought things were part of our regular collection; because of the cost you could ask if they are that important (they weren't!). The on-line catalog is good and renewal request very useful. I'd like more sheet music as I play flute, cello, recorder. Munching with Mozart is an excellent program. I'm a professional librarian and I'm happy with the service and the advances you've made over time. Congratulations. My one request: a drive-up return bin like a mailbox where you could return books from your car without having to park, get out, go in; I'd return some things sooner.
139	#####	I have trouble finding out which books are in large type. They are poorly catalogued. The Friends of the Library book sales are valuable. I don't know how to get e-books. I have a Kindle.
140	#####	I really love the online services that allow you to request titles and branches where you want to pick them up at. I think that the libraries are a wonderful resource and the staff are amazing so thank you so much for all that you do!
141	#####	

142	#####	I absolutely depend on the library to create a varied and interesting reading list for my son who is 4 years old. I also use it regularly for my business and reading pleasure. The on-line services are critical for a busy household. I would like to take advantage of the other programs but have yet to do so. Keep up the great work. We are thrilled Aptos is getting a parking lot addition. Thanks so much for everything you do, the library is a wonderful resource. Open evenings and weekends is important. Downloadable things are happening.
143	#####	I love the library! Would like to know how much the library system makes use of volunteers. I am a book lover with time who would be very willing to shelve books or whatever other chores need to be done.
144	#####	CJ Wirth Thank you so much! I greatly appreciate being able to request books and renew online. I like to read books in order written so appreciate being able to check "ascending" order. Something to consider to make perfect even better: please purchase the first book of a series as well as succeeding ones, and when in a series it's necessary to have read all the previous ones, please include the in-between ones. I appreciate staff's eagerness to make the library useable.
145	#####	Margaret Larsen Just getting reacquainted with the library, due to economics as well as a grandbaby coming soon! really appreciate all you are doing there!! Found the staff VERY kind, patient, and helpful with this reacquaintance...much appreciated! Would love to see a wider availability of religious books and magazines. I am a follower of Jesus and like to read books on this topic. Would appreciate a wider variety of materials, written and audio. I believe many others of faith would come use the library increasingly if there were more faith-based Christian books and magazines available. Would be happy to offer suggestions and help, if needed. I can be reached at: thill@got.net. Also think it would be wise to have many more DVDs available to borrow, as this will get younger people coming in and telling others.
146	#####	Thank you for all you do!

147	#####	The library is a precious resource and I appreciate the access to inter-library loans. Library staff are by and large friendly and helpful. You are all doing a great job. Thank you. I appreciate the friendly well informed real people I have found in all of the branches I use. when I was recovering from eye surgery the stall at Garfield was particularly helpful in helping me find audiobooks I was looking for and recognize my granddaughter when she went to get them for me. The central and garfield branch are ones I use most because they are closest to home. I do however frequently stop and use the other branches either because that is the part of town I am in or an item I want is available there. I especially enjoy the reading room in the new Live Oak library and frequently stop there to browse magazines and newspapers. Though I am no longer of an age to use these services myself, at a time when I had children I made a lot of use of the children's services that were available at the libraries in the communities I lived in. I think the bookmobile is a valuable service and I would probably use it if I were unable to be independent or drive. Thank you for all your work. Holding a book is still a wonderful thing in this digital age.
148	#####	
149	#####	

		SURVEY IS A FLAWED RESEARCH INSTRUMENT!
		#4 should allow more than one response.
		#5 is a good example of "how to lie with statistics"! The proper question would be: "for each day of the week indicate how many times in a typical month you visit a library assuming a 4 week month".
		#6 should include newspapers.
		#6 should include computer workstations.
		#6 should include internet access via wireless.
		#11 and 13-15 should include computer workstations and internet access.
		It would help if a person got a message such as "thanks for taking the survey" when done to verify the results have been tabulated. My attempt to complete the survey from home ended with the usual Internet Explorer message signaling a disconnected link. That led me to believe my effort was in vain!
		Please "fix" the survey instrument ASAP in order to insure valid results.
		Finally, I hope your analysis of the survey data weeds out people who do not use a service but "vote" against it.
150	#####	MS Statistics, Stanford University
151	#####	get my personal e-mail connection working again so i need not always have to check my account to learn that my requested books are available...
152	#####	Staff at the central library are extremely helpful with middle school projects, and very friendly at check out. I believe online renewals/requests to be a very valuable aspect of the library system. I was saddened to hear that the current state of the economy no longer permits the libraries to be open on Fridays. I feel extremely blessed to have such a wonderful library system. Thank you.
153	#####	I'd like a list of volunteer opportunities at the Main library and the Garfield Park Library.
154	#####	I love the library--I love you all for working so diligently to continue serving us well.
155	#####	I truly don't know what we would do without libraries! My family loves the library.
156	#####	

157	#####	I adore having the opportunity to listen to classics while I drive. I wish that the library carried more information from The Great Courses of the Teaching Company which is so outstanding.
158	#####	I don't know what the budget shortfall is or how many library patrons there are systemwide, but most of us wouldn't object to paying a small annual fee. If \$2 - 3 dollars is out of the reach for some members, there could be a fee-free program for them. (no paperwork, just the say ao of a member that the fee would be burdensome.) Members could be asked to pay the fee the first time they use their card at the library after Jul. 1st.
		Your children's programs were so important to me when my kids were little. Please keep as many of them as possible! My teens continue to check out books, movies, and music. They also enjoy the free magazines. I have the prettiest bachelor buttons growing in my yard thanks to a seed packet that was given to me last summer for your adult reading program.
159	#####	Thank you for all you do for our community.
160	#####	The library is an integral part of the community. It is essential for all age groups.
161	#####	no
		Please reinstate interlibrary loans!
162	#####	Please emphasize highly educational materials including video series such as CalTech's excellent The Mechanical Universe (classical mechanics physics) over mere mundane movies.
163	#####	I could not find a way of modifying my e-mail address online. As far as I can tell you can only modify your pin via My Account.
		I love the library!! Mostly I check out books and music(hate the small print books), request materials online, renew online.
164	#####	I also use the Overdrive e-audio book site. I'm waiting for the new Netlibrary program to come online in March.
165	#####	Please keep the inter-library book loans and the online renewal systems, I don't know what I'd do without them! You guys are doing a great job, thanks for all the hard work.
166	#####	I love the library, and have enjoyed libraries almost all my life. I even visit out of town libraries when on vacation. Please try to keep all the branches open for as many hours as possible. Maybe buy fewer books or fewer copies. People can wait a little longer for a good read.

167	#####	I love the library - from when I was 5 years old (in Ohio) and asked for a library card for my birthday - I can't wait to share the library with my kids someday - I think the kids programs and teen programs are great - even though I haven't had the kids to use them yet! I use the online request and renewal a lot because I can't always make it to the library with enough time to browse, but I do like to browse whenever possible.... I hope you will keep the Inter Library Loan Program. It extends the library's collection without having to buy the books. How about having a vendor like DVDPlay which dispenses movies for \$1 night, available in the branches. Maybe you can get a portion of the rental fee, like the way Pepsi or Coca-Cola gives money to schools for having their machines on campus.
168	#####	In Fremont, they had a book rental of 25 cents a day for the most recent books. Would this be an idea you'd like to pursue? If not books, how about new release videos at \$1 a day?
169	#####	We really love the services of the library. The picture books replaced the TV when the kids were little. To this day my girls (12 & 10) love to read and can't wait for the new books to be available at the library. Thank you.
170	#####	You do great work; you provide amazingly comprehensive service, and you offer a remarkably broad - not to say eclectic - selection of materials for self-education and entertainment. MANY THANKS!
171	#####	Please keep the library requests on-line to be sent to a convenient branch. Such a useful tool!
172	#####	I love the library!
173	#####	I love the library store. I think it should have a little more signage to get the attention of library goers. I've told several friends about it & they were surprised to learn it has recently increased the variety of books available. There's a nice selection of children's books. Maybe, a sign in the children's lending library? I don't know if there's one there now. Also, I think a more visual sign stating the low prices on the books. And DO NOT raise the book prices. In this economy people are looking for ways to save money. They are more likely to buy more books if they are affordable. On the subject of pricing. The fabulous sales in the Civic have so many books left over on the last day, it seems such a waste. I suggest going back to \$1 p/lb. The Aptos Library staff is friendly and knowledgeable, a real treasure in the community.
174	#####	Congratulations on good service in these difficult times.
175	#####	I love my library. I am there at least twice a week. I use the online requests/renewals all the time, as does my 11 year old. Let us know how we can help in this budget crisis time.

176	#####	I'm always so impressed that I can find almost every book I want within your collection. I use the online catalog and online reservation/renewals all the time. I'm a Friend; I really value and appreciate the SC Library system. Suggest fee rentals for new books
177	#####	Suggest, when restored, option to request purchase/ILL online Have always found staff very friendly and helpful. Often call reference for help, placing requests, etc. Really miss inter library loan (science fiction reader) looking for older books, books in series. Check out lots of music, sheet music database very nice. Thanks for the assistance. I am a staff person
178	#####	i love the library. It's a place to go when i'm downtown. A place to rest, read the sentinel on-line, look for new books and people watch. I like that i can request a newer book and wait patiently for however long it takes to come in. the fact that i can read and then return is much better than having the books pile up around the house too.
179	#####	
180	#####	
181	#####	This survey is flawed in that it forces the respondent to strictly rank the days on which one is most likely to visit the library using the choices are exclusive. That is, if I'm equally likely to visit on any weekday, say, there's no way to state this. (This is my situation.) I left it blank rather than create specious entries. Also, you misspelled "necessary" in every section with a "Nice but not necessary[sic]" column. Tsk. central downtown library. i hate going due to all the filthy homeless vagabonds inside and out. get rid of them...they should not be able to spend the entire day inside the building sleeping.... I request most of my books from the online service. The turn-around time of the available books is very quick.
182	#####	The book catalog of the system satisfies my requests about 90% of the time. I hope that the book-buying budget is fully restored to maintain the current high quality of the system's collection. Story times for children are very popular and hopefully will not be decreased in any way.
183	#####	The Capitola branch is in dire need of a larger space to accommodate all of the uers.

		We love you.
		I go to the library once or twice every week.
		We are members of Friends of the Library.
184	#####	Jeffrey Werner wernerj@sbcglobal.net
185	#####	I have had a library card everywhere I have lived and feel public libraries are essential to our culture and on going education. Please inform the public if there is anything that we can personally do to help.
186	#####	I love the library! I'm really sad it's closed on Fridays because that was my favorite day to go to the library. It was so nice to go after school at the end of a long week. I think Monday or Tuesday would be a better day to close the library.
		Regarding holds on library items and check out dates. I feel holds are very valuable and this a fairness system that allows everyone to see movies and read books in a systematic way - holds list.
		However, check out dates and fines are not consistent with other library systems. I don't feel a person should be allowed an extra grace week period to return an item. It should be due on the date listed on the check out card and fines should begin at the time it is late. Also fines are much too low in Santa Cruz and should be raised so the libraries receive more monies for overdue items and for the library. Items returned sooner will show a greater turnaround time for better borrower statistics and other borrowers will get their items sooner - especially items on the holds lists that stay out an extra grace period week.
		Thank you
187	#####	P S I've had to wait a long time for my holds.
		Thanks for expanding the parking lot at Aptos; maybe someday there may be funds to expand the building itself. As you know, it is a little cramped in the library and more seating would be welcome. Please talk to the old guy who actually builds a "throne" of books around himself everyday to preserve "his" space since he appears homeless. He sits by the window and hoards his place. This is not fair to other customers.
188	#####	We love our library and our librarians!
189	#####	The librarian at the La Selva Beach Branch is outstanding.
190	#####	

191	#####	Thank you for the continuing support of our small branch, La Selva Beach. We have a wonderful librarian, Heather Pereira, who supplies joy and energy in abundance to the entire community. She is a devoted supporter of the adult book groups and goes out of her way to help us get the books for each month. I have taken my grandchildren on several occasions to the delightful story hour. She is wonderful with young children too. Although it is not part of her job she has been extremely helpful with our annual book sales. Without her continuing help we could not have these successful events. Marilyn and Bud Smithson
192	#####	I am a HUGE fan of libraries but I didn't know about the adult programs. We don't have a teenager in our household so we don't use the programs targeting teens. My daughter (now 10) has had a library card since she was old enough under your system to have one. She LOVES the library and chooses too many books to check out. We mostly visit on the weekends because my husband and I work full-time.
193	#####	Thank you for our beautiful libraries! The La Selva Beach Branch is a vital member of our community. Heather and her staff "bend over backwards" to be helpful. I hope that you will find ways for community members as volunteers to fill in the gaps during this time period when full funding is not available.
194	#####	We like our library very much, and our library manager is the best we can have. She gives us service with a smile!!
195	#####	I believe that your computer/internet service is also a very valuable service for the public. There are many who cannot afford a computer or internet service, and it has become almost a necessity for communication, job search, etc. I used to use your computers when I was in a difficult financial situation years ago, and it was a lifesaver! I also think your wi-fi is invaluable. I use it when I need to get out of my home office and be in the world. Thank you!
196	#####	Thanks for being there! I value our library system very much and appreciate the access to entertainment and education I could not afford without you!
197	#####	always helpful staff
198	#####	I hate hearing people's ipods or other noise from computer headphones. Please encourage patrons to keep the volume low.
199	#####	The online requests are VERY helpful. I would even pay a monthly fee for this service.

200	#####	i love the library! i depend on it completely for my reading material. the online services are essential because they mean i can find and request books (often from other branches) without using my car and without having to get help from a librarian. i also appreciate USUALLY being able to find the NEW book i'm looking for. it is important to me that the library keep acquiring NEW BOOKS, both fiction and non-fiction (particularly science). Hi. I already filled out a survey so didn't want to complete the 'opinions' section again. BUT, I wanted to relay this suggestion for consideration. I use the library website all the time to request/renew items, browse the collection, etc. If it's possible and affordable, one thing that would be a great benefit in my eyes would be a way to flag an item as one to be interested in, without requesting it yet. It would be like a 'save for later consideration' list...so it's tracked in conjunction w/ one's account. Thanks for considering. I realize these may not be the times to bring on new services, but it has been a function I've wished for regularly.
201	#####	Great work, y'all!
202	#####	Love my usual local library (Scotts Valley): great staff, friendly atmosphere, convenient. And the central library is invaluable for Sunday library runs, and for the greater depth of it's resources; also, a fine staff. My visits to the library are highlights of my week! I am very upset that the library is NOT purchasing new books, especially new fiction by well known authors. I am an avid reader and watch on-line and in printed versions of NewYork Times Book Review, Publisher's Weekly for current fiction so I know what is coming out and put in requests for these books, esp. ones I know will be best sellers. I also follow Barnes and Nobel for new books by favorite authors. I would rather you closed another day and used the money saved to buy books. There are those of us who READ - I keep a record of the books I read during the year and regularly read 100-120 books a year. It is very distressing to me that you do not have, and have no plans to buy, current fiction. I have been told that the "leased" books plan would be getting the current fiction but I have found that NOT to be the case - and I check regularly !!!
203	#####	I very much appreciate the staff at my local library branch, which is Garfield Park!
204	#####	The Scotts Valley library is the greatest little library! We are so fortunate to have such a vital part of our community. I have never gone in there were it wasn't full of activity. The staff is very helpful and great to work with. Go Public Library!
205	#####	

206	#####	I am very grateful for our library system - it is excellent. I really like having the catalogue, and the ability to request and renew available on-line.
207	#####	Would be great to have a security guard at Central during afternoon and evening hours.
208	#####	Two things your library needs desperately to encourage more donations and private money: a better parking lot and a stronger security system, either by hiring or renting security guides.
209	#####	We need a great library service.....and you supply the goods !
		1. ways to use online services are truly invaluable - efficient and saves trips to the library - also helps with research
		2. when my children and grandchildren were young, we used the library extensively. Any thing that is done to encourage reading is extremely valuable for later in life.
210	#####	Good luck.
		I've found that the younger a library staff person is - at least at the Central Branch - the better service they offer patrons. Unfortunately, there are a number of middle-aged librarians/workers who are unhelpful, rude and, in my opinion, do not deserve the public's money in paying their salaries. The library should either let them go, or rotate them through different tasks so that they don't get bored and shirk their customer service duties.
		The online service should send notices of over-due books the day that the book becomes overdue - not a week later when fines are already incurring.
211	#####	Lastly, and most importantly, the library's collection of science and math books is shamefully scarce. Please include more and better titles. Seek advice from other libraries if you need help picking titles.
		You save me tons not having to purchase the books I enjoy. I'm glad to pay fines when occasionally late.
		Your Santa Cruz Reads list is biased. I have not seen the Children's List. I hope it is not a blanket acceptance of one view over another.
212	#####	I believe libraries and bookstores should offer all perspectives / views without bias. Throw PC out!
213	#####	I appreciate the personal help of our local La Selva Beach staff.
214	#####	Please get a fish tank so kids can read next to it.
215	#####	Start an adult reader discussion group for fiction at Live Oak Branch.
216	#####	I love the library! We need you!
217	#####	Libraries are very important to a Democracy.
218	#####	Great job. More movies. Better "school" books, maybe GRE test classes or the like.

219	#####	Please update HD DVD collection especially Opera.
220	#####	The library (books mostly, videos next) is VERY important to me! Maybe we seniors could pay a small monthly fee and younger per more? (I know its supposed to be free but.....)
221	#####	Thank goodness for the Library!!! I really appreciate the dedication of your staff, especially in the children's division. The new look of the children's area is great. My young son adores the train table and puzzles at Live Oak, and I enjoy having a comfortable place to sit as he plays. I have also read several books in your parenting collection, and hope that you will continue to add materials here. We so enjoyed the Summer Reading program and the Festival of the Book this past summer. I am glad that Nancy at Aptos Branch encouraged us to participate, even though my son was only 2 years old!
222	#####	Thanks for all you do!
223	#####	Please bring back the inter-library loans. There is a whole world of work out there that is only available this way. I would be willing to pay for this service.
224	#####	I love the friends of the library book sale! I always participate and love buying used library books! I wish it was 4 times a year instead of 2.
225	#####	I feel like the heat is always on in the library. Maybe only turn it on for an hour in the morning to save money. People can bring jackets if they get cold, I know I do! Thank you! The library increases in importance as we become a nation that can't read or write or spell. Books can be banned or burned, but anything digital can be changed to whatever the powers that be want it to say. Keep the books, keep the libraries, keep the staff!
226	#####	Thank you all. As a senior in the community, the library is a super valuable resource for both me and my husband...we could never afford to buy all the books we want to read...and we are great readers. We also enjoy the sense of community every time we enter the library...the librarians are great, and it feels good to be among so many lovely books. I also enjoy taking our grandchildren there when they visit. Although we are living on limited resources, we still are members of the Friends and help at local book sales. Anything we can do to keep the libraries open and functioning is a top priority with both of us.
227	#####	I wish the library was open 7 days a week - especially during winter months (rain makes good reading) and summer (school is out). If I indicated n/a that means that I do not use the program and do not know its value.
228	#####	

229	#####	I wanted to thank all the library employees and volunteers who make it possible for the community to use the libraries for five days a week. I'm not sure if staff is getting a reduction in pay because of less hours. Your helpful service is much appreciated from this user!
230	#####	Please keep the online renewal and requests! This has saved me lots of time and energy. I also volunteer at the library every other week, so please don't cut volunteers! I need these hours for school, and I love the La Seva Beach Library's wonderful staff!! I can't imagine life without books, so a life without libraries is just as bad! I think that this survey is a great thing for patrons to fill out so that decisions are informed! Thanks!
231	#####	I would find it very useful if your website didn't shut down at midnight. Perhaps there is a better time when most people aren't awake, such as 2 or 3am. But by the time I get home from work, run errands, make and eat dinner, and so on, sometimes it's after midnight already and it would be nice if the library website was still available at that time. I've talked to my friends who also use your website and many of them agree that midnight is too early to shut down the website.
232	#####	Simply that I feel you are all doing a STUPENDUS job!!!
233	#####	Love the LO library and staff. Also call for information, real time saver and friendly, helpful staff, always seem to find the answer for me. Hope new books can soon be requested again. Thank you. Long time library user.
234	#####	It's a pity all of the libraries have to be closed on Fridays.
235	#####	Most of the teen rooms/sections could be improved.
236	#####	I love the library. I do not like the late fee increase
237	#####	Nicer staff please
238	#####	Heather and her staff at La Selva have been wonderful. What great community service.
239	#####	Local branches should be community information centers encouraging the exchange of information between patrons. Staff needs to be friendly in addition to professional.
240	#####	Although I sue very few of the subjects mentioned, I think they probably are all valuable to our communities. I like to think of public libraries as "outposts of civilization".
241	#####	i had no idea about all the adult programs offered. I will definitely do my research and use these resources! thank you.
242	#####	Love the library and services. Wish I had a billion dollars to donate. I do NOT like the DRM (i.e., copy protection schemes) on electronic books and audiobooks which prevent normal fair use.
243	#####	i love online renewing and requesting. I also like how the library has sound effects and film music. that is very useful.
		attended the database class last year and it was very useful. I use the Central library weekly, often call in advance to get books. Helpful friendly staff on phone and in person. Looking forward to more new books or having books sent from outside santa cruz.

244	#####	Keep up the good work! I love the libraries!
	#####	I don't come in as much as I used to due to the downloadable materials, but I'm still an avid library patron, just using less gasoline.
245	#####	Even though you've given hints, there are still bugs when using IE to browse the library website. (I've taken to using an ancient copy of Netscape to manage my online requests.)
		i have sent in numerous ideas over numerous years for increasing revenue to the library and have so far seen nothing come to fruition.
		i am very sad and upset that the powers that be would rather close the library on fridays and reduce the librarians' work hours than to instigate any of my ideas. what i have proposed does not financially impact individuals very much at all (all ideas are cents, not dollars), yet cumulateively over time it brings in a lot of revenue for the library.
		if you people would have followed through on these suggestions when i proposed them years ago, i can guarantee you that the library would have had a ton more \$\$ in its coffers than it does today.
246	#####	too bad the library patrons' ideas aren't given the serious considerations they deserve.
		other than that, the library itself and the librarians are fabulous and serve our community so well. santa cruz county is so lucky to have these services available to us.
247	#####	The staff at both Capitola and Central are always courteous and very helpful. Thank you for all that you do.
		I love the library!!!
248	#####	Boulder Creek Library staff are wonderful!
249	#####	I can only get a ride to the library on Mondays, but I call sometimes to ask questions or ask about books, that is very helpful to me. Library is very important to me.
250	#####	I value everything about the Library. The library has been a valuable part of my life since I was 4 years old. (66 yrs)
251	#####	I would like to have ILL back.
252	#####	the public libraRY IS A critical community resource. thank you!
253	#####	It is very hard to pick what is better than the other. Please don't cut anything.

		While I certainly love all the extra programs that you do, in these difficult economic times I think the most important thing is to focus on basic services. Although I do not use them myself, I see the summer reading program for kids and teens and the services to homebound as core programs that meet the mission of the library. Also, the homework help would seem to be a critical offering that should be retained before more "extracurricular" programs.
254	#####	Thank you for asking and keep up the good work. I feel fortunate to live in a community with such a high-quality library system!
255	#####	inter-library loan is so valuable to me. Thanks for the survey.
		im new to santa cruz libs. i am from watsonville and during the holidays the lib in watsonville have a program where people bring in can goods and every can will take off \$1 if they owe money! its great way to give to the needy
256	#####	hope this helps I love the library, especially during this recession time. However I work often 6+ days a week, multiple jobs to make ends meet. My one constant day off is Friday, and now it is very difficult to make a visit, and often rely on family to pick up my materials.
		I can not afford the rental services, or netflix, blockbuster,, etc... Thank you for all of your hard work to make items available to us.
		One of the few 'new' groups i would like to donate to, is the library. Are there donation forms available? I have brought many items lately and left them as donations as a way for you to raise more revenue.
		Why not have a drive through drop off day in the Old Sentinel parking lot for people to drop off books? Perhaps before one of the big book sales. I see more groups doing E-Waste drop offs as a revenue builder, why not ask us to clean out our closets with all of the books we have stashed!!!
		good luck, and thanks for all you do!!
257	#####	Sharon
258	#####	We love storyhour. Thanks for all of your great services to teens and kids. We love the library.
		I would like to see more programs in the south county branches. I know that budget is limited, but I have enjoyed talks/displays/info that involves community members in my area--anything that allows neighbors a forum to get together and meet one another.
259	#####	

260	#####	I use the library for newspapers and magazines due to the high cost of subscribing myself. Use the online databases from home, but rely on the librarians at reference or by phone for research help they are great. Thanks for asking.
261	#####	Until I took this survey I didnot know how many programs are available. You need to do more outreach. I frequently come int the library and would do so more often if I knew how many things there are for Seniors to do. Being closed on Fridays is fine for me, not your employees!! You could ask for donations of movies. DVD's need to be cleaned. You could ask for volunteers to clean them. You need a cleaning machine if you don't have one. To get a wonderful movie like , Beavers, home and find it unplayable is very disappointing. To get to the end of a murder mystery and not being able to see the ending can be really maddening.
262	#####	I love all the libraries and go to different ones. The librarians are just wonderful.
263	#####	always helpful friendly staff on phone
264	#####	I no longer drive and usually use a walker to help get around, having the library bring books to me and my neighbors at our apartments every month means so much, it is the only way I am able to use the library.
265	#####	I would pay a yearly fee to use the library services. Yes. For at least the last fifteen years, the Scotts Valley KLibrary has been and is an integral part of my life. As an avid reader and a tutor, I have enjoyed and used it every week. The staff without exception, are friendly, helpful, knowledgeable and innovative. They continually improve and freshen the ambience. It is the absolute best community library Ive every seen. I just got a computer so will start using the online services.
266	#####	I've participated in the Friends of the Library Program.
267	#####	
268	#####	I love the convenience of on-line requests and renewals. I love the Bookmobile! Great Staff! Great Service!
269	#####	Please re-open Scotts Valley Branch on Fridays. Thank you fort he EXCELLENT job that you all do.
270	#####	I am a staunch supporter! FSCCL Member. Keep up the good work.
271	#####	It's a pity the library is closed on Friday!

		I read the newspapers. As an American with several injuries and physical conditions, need Comfy Chairs, couches and ergonomic PCs with ergonomic station for ADA. Maybe remind people to not put arms on table to prevent carpal tunnel nerve damage.
		Need classes to be on 1 on 1 basis in a quiet sound proof room.
		For Teen Movie Night show Indigo (with parents), The Secret and Mind The Gap.
		Need a way for holistic healing and green certified project teams to meet free in library rooms if possible (emeraldheartcenter.org, earthcharter.org, earthdance.org) , coordinate all non-profit help into library assistance for the entire community. Thank you for being a mostly protected free non-profit educational resource. We need more good focus groups on working teams for healing the people and the planet.
272	#####	I bring my 0-11 year old child to the library with me.
273	#####	I love the bookmobile. I would only be an extremely rare user of the library with out it.
274	#####	The most valuable asset the library has is the staff. They have been unfailingly helpful, friendly and willing to find any sort of old documents or information I may be interested in.
275	#####	Miss the files with photos to use in a classroom.
276	#####	We miss Fridays!
277	#####	Here at Dominican Oaks, we absolutely need the Bookmobile. It comes every other Saturday, bringing most of the books I have already requested online. The ones I missed would come the next week. The people who operate the Bookmobile are wonderful --kind, interested, helpful. Don't ever let the Bookmobile go out of use!
278	#####	I love the library.
279	#####	We love the library.
280	#####	I don't have kids so i don't use the Teen & child programs and svcs., but I think they are very important to the community. Many of the adult programs svcs. I am awared of but would us more if I was educated about whats available.
281	#####	"Libraries, pools are why we pay taxes to enrich the community yet, they're the first to go unlike supervisors \$100,000 pay check on thier pet projects."
282	#####	The Aptos Staff esp. reference is extremely helpful & knowledgeable. If they hold information meetings, I'd attend.
283	#####	Keep staying open - We need you
284	#####	your CD collection orientation needs to be revamped in order to be perusal friendly. Would you consider an outdoor book drop so people wouldn't have to get out of their cars especially when parking is difficult. It might be a good thing for staff, too, to get outside and away from repetitive motions.
285	#####	

		I'm sure that the Teen programs are valuable although I havent used them.....Basically I think that the library, its programs and services are 100% necessary to the health, mental and physical of our community. There might be some programs or services that arn't used, but I don't know which they are. Those would be the only thing I would mark as not useful.
286	#####	Keep the library open!!! I use it all the time for myself & my kids. Thank you!!
287	#####	I also participate in the Genealogy program.
288	#####	THANK YOU!
289	#####	Please keep the inter-library loans alive! Thanks!
290	#####	Your community information database is extremely useful!!
291	#####	Bring back library activities on Fridays!
292	#####	Yes, best library branch, -Garfield (Westside) Best Librarians - our local heroes.
293	#####	Eliminate Adult Services BEFORE ANY CHILDCARE'S SERVICES (obviously, if you have to)
294	#####	I would like to see Sunday hours with another weekday close. I am the working taxpayer. Also, I use the website to order & renew books constantly & this is a valuable service for me. I am also a Friends of the Santa Cruz Public Library member.
295	#####	I would use many of the programs listed if I knew when they were going to be.
296	#####	JOHN MCGINLEY 831-724-6524
297	#####	2413 FREEDOM BLVD 95076 I appreciate all the staff at the library.
298	#####	Looking forward to the new website. It might be nice to have some kind of collaborative environment available through the website. For example, if the catalog page for a specific book would have a reader review section where patrons who have read a book can leave a comment or rating that might help extend the conversation within the community.
299	#####	I use and value the library, a lot. I know that times are financially tough right now. I think charging a low convenience fee for some things might help? Like online renewal or request, \$0.10, or just any book, take it out, ask for \$0.05 donation per book? The \$0.10 is less than gas to go to library yourself to renew, and the \$0.05 seems low enough that it would be easy for many people, and of course, would be optional.
300	#####	The Library is a wonderful place. It has a peaceful and knowledgeable atmosphere.
301	#####	I go everyday after school to Branciforte and I love it!
302	#####	I derived great benefit from Interlibrary Loan and I miss it.
303	#####	Thank you! Doing a good job.
304	#####	Libraries are awesome! couldn't live without them.
305	#####	The library is a great place to do work-study.

306	#####	We love the Library!
		I enjoy the desk line with people....I appreciate how helpful and friendly the staff is. I take books and videos/DVD's out every week. I'm sorry to see the libraries closed Fridays but glad not branch was closed. (I've already been a few Fridays forgetting). I would like to see some evergreen plants planted in teh new parking area at Aptos.
307	#####	
308	#####	Yes-The library is a very important service to the community.
309	#####	I didn't know there were so many things at the library.
310	#####	No.
311	#####	I adore the library. My favorite place in the world!
312	#####	Invaluable community resource!
		I love the library, come at least once a week. Everyone at Aptos Branch is very helpful, and I get the books I want.
313	#####	
314	#####	Love your library people and services at Aptos.
315	#####	We love the library!
316	#####	I am retired. I need internet access, books and music cd's. I voted for the library tax.
		The library should not be used as a student day care center or as a "warmer-center" for the homeless. The staff at Scotts Valley has been most helpful.
317	#####	
		I do not believe the library should be a day care when school is out 1/2 day. We're very partial to the Scotts Vally Staff-tehy are always courteous and helpful
318	#####	
		Great services. I miss the inter-library loan of books presently suspended. When I can order new books and the library gets themm, that's great. The reference desk is excellent.
319	#####	
		We feel there needs to be a more economic way to shelve books. So that we the public can donate books to the library! Recycling is "Green".
320	#####	
321	#####	Please re-open on Fridays.
		I very much admire and appreciate the children's area at Central. The printer/computer access for youth is an invaluable service. I benefits many people....Thank you....Well Done!
322	#####	
		The Read-to-Me kits do not have a list of materials included. This would be useful when preparing to return the kit. We love the library. My boys (7&2 1/2)_ look forward to going. We always check out loads of books and the librarians seem pleased that we do.
323	#####	
324	#####	I love that I can request books at the library and they come in a few days.
		Catherine is a fantastic resource. I have needed books on death for children, safe touch and other difficult topics. I am very thankful for her.
325	#####	
326	#####	We love our libraries.
327	#####	I use the library constantly. The quality of S.C. Library system is one of the reason I love living here.
328	#####	Sally Maki @ Garfield Park is amazing! We love her, she is so kind and helpful. She is an incredible asset.

329	#####	When using the library catalog in the library or online, it sometimes adds additional books to our searches for instance, I have looked up the author Nevada Barr and I will get a couple of Carol Nelson Douglas series too, and other authors too?!
330	#####	The library catalog search - keeps locking up - Also give data not connected with search. Also. the internet access-lockup weekly, sometimes daily.
331	#####	I love the library! I'd love new books, but I know money is tight.
332	#####	I think you should close on Sundays, rather than Fridays. Sunday is the Sabbath - the day of worshipping teh lord and rest. If you want him to bless you, you must follow his commandments (10) and more!
333	#####	The computers with internet access are extremely valuable to me as I don't own a computer.
334	#####	Pictures should be taken for library cards, computer reference so when we forget our cards and have no ID, we can check out material still.
335	#####	Keep it open. We voted last year a tax measure for funding to help keep it open. What happened to the Funding?
336	#####	I really appreciate the access to the Internet & Wi Fi access in particular.
337	#####	I tutor at the Branciforte and Scotts Valley branches. I love the idea of building a larger library in Scotts Valley! I love the "reader" easy books for kids.
338	#####	I'm glad we have libraries.
339	#####	Love the library - more days open please.
340	#####	No thank you.
341	#####	No
342	#####	I love our libraries.
343	#####	My children very much enjoy the open craft time on Saturdays at the Branciforte library. We go to the Branciforte Branch because the librarians there are so helpful and friendly.
		I LOVE my library (system)!!! The online request, renewals are unbelievable as are the ebook downloads.
		My library transactions are easy, convenient and smooth, the staff is kind and courteous. You guys rock!!!!
		The Live Oak Branch is just a beautiful place.
		My only wish is for a short term metered parking space in front of the library, like the 1/2 hour ones downtown, ten or fifteen minutes would be ideal. It's frustrating to want to pick up a book on hold and not be able to find parking or to park far away for a really quick trip.
344	#####	Could you change annual membership to library \$5-\$10 a year.
345	#####	Glad taht this survey is printed on both sides.
346	#####	I love the library. Thanks for being here.
347	#####	

348	#####	I notice more people wanting to print out resumes etc. from storage medial like discs & thumb drives but that only works from homework center computers to which adults don't have access(usually). It would be nice if SCPL could help out either by more flexibility regarding the homework center, or by enabling an internet computer to accept discs, etc.
349	#####	Since I cannot read anymore - The bookmobile and audio books are wonderful for me.
350	#####	The bookmobile is such a valuable service to me. The operators are so agreeable and so helpful.
351	#####	Re-open on Friday
352	#####	Please get a fish tank so kids can read next to it.
353	#####	Start up the adult reader discussion group for fiction at Live Oak Branch.
354	#####	I love the library! We need you!
355	#####	Librarians are very important to a Democracy.....Firend of the Library
356	#####	I miss interlibrary loan.
357	#####	Great Job! More movies...better "school" books, maybe GRE test classes or the like.
358	#####	Pease update HD DVD collection especially Opera.
359	#####	The library (books mostly, videos next) is very important to me! Maybe we seniors could pay a small monthly fee and younger people pay more? (I know it's supposed to be free, but....)
360	#####	The bookmobile services is what my residents benefit the most from. These residents live out in rural areas and are not able to go to the public libraries in town due to transportation difficulties and work hours. Parents are at work until late hours (farm working families).
361	#####	(Survey filled out on behalf of the families at Villas Del Pariso Jardines Del Valle, San Andreas & Parkhurst.)
362	#####	The staff at Aptos are professional and helpful. I appreciate the service. We love the library.
363	#####	I would appreciate if you would get rid of wireless fidelity in favor of wired internet access as teh radiation from WiFi is harmful to childtd and adults preventing us from spending more time (myself and my son) in the library
364	#####	It's really inconvenient not to have even a few hours open on Sunday (branch) - and Friday - at least afternoons please! It's sad that ANYTHING needs to be cut. Staff at all branches / central are wonderful.
365	#####	We Love SC librarians.
366	#####	Yes! I am constantly stunned that no one ever seems to "shush" loud and rambunctious children or stop them from running around and chasing each other. This has been going on for years and years. There is no respect for teh sanctity of ta library anymore. Can't anything be done about that.?

367	#####	I have to thank the staffs that does the "reference desk". They have helped me beyond words of appreciation.....Thanks!
368	#####	I love the library! Thank You!
369	#####	There should be more chess.
370	#####	Libraries are extremely important, especially on weekends with school out.
371	#####	Staff is friendly and helpful, library is generally clean and quiet. I truly appreciate this resource.
372	#####	Keep up the great work! Thank you!
373	#####	We like videos more than DVDs because they aren't as easily frequently damaged. Thanks for everything.
374	#####	There is a wonderful spirit and excellent services provided especially at Garfield.
375	#####	WE love teh library...thank you.
376	#####	The folks at Garfield Park are terrific! They are helpful, friendly and professional. Please be kind to them.
377	#####	Garfield Park's staff is the best!
378	#####	I'm very grateful to be living within walking distance of the Garfield Park Library Branch and appreciate their very fine and friendly service so much.
379	#####	Please open Fridays.
380	#####	Need to know more about book buddies program - In what ways can people support the library - How important libraries are to the community.
381	#####	The library jis one of teh most valuable assets of our entire community. Everyone benefits and everyone owns it! Hooray for the library.
382	#####	We love the library my daughter and I both read a lot and feel so fortunate to have this resource available to us. The one place I am pleased to pay a late fee. I know libraries are supposed to bge free to the public but faced with clousures I'd be willing to pay a small membership annually or something-voluntary? Perhaps I'll consider a small donation - never thought of it before.
383	#####	I'm surprised that the library is struggling despite the sales tax. I hope you will be able to restore Friday hours. I'd rather you close on Sunday than Friday. Please don't raise the fine to 50 cents/day. How about 35 cents or 40 cents/day?
384	#####	The very helpful librarians (female) Feline Friend (cat) scratched her now she has I scared face and she can not afford to have it surgically removed, I lost my Library card and it cost \$ tow cents Federal Reserve notes (dollars) to replace it. autstineastidge@hotmail.com someone used the libraries toilet and did not flush it.
385	#####	I love the Library.
386	#####	Please open Fridays again. We need this.

387	#####	The availability of teaching resources for home school families is very valuable in this county- books, videos, DVD's , books on take, and catalog are very helpful. The Scotts Valley library has a nice staff working here and they are helpful too.
388	#####	I love the library. The helpful cheerful librarians and the great access to literature and culture. Thank you.
389	#####	Scotts Valley Adult book club meeting at the SV library.
390	#####	You're doing a great job, all things considered, Thanks.
391	#####	The library is my answer to loneliness, it provides books for free that I can check out. I rely on the library for my entertainment.
392	#####	The Scotts Valley library is a fantastic resource for all! Excellent services and staff.
393	#####	Thanks to the library staff for being patient and kind. This sort of help is invaluable. Thanks for the hard work.
394	#####	Please re-open on Fridays and look at cutting department management/admin costs instead.
395	#####	I have used the SV library for years and many more to come, Fridays is preferred.
396	#####	Miss Friday hours! Please restore.
397	#####	Not Really.
398	#####	Please reinstate the inter-library loan program. This is an added idea. I already filled in a Patron Survey. My local branch is so small, online requests saves me from driving all over town. As a home school family, the library is one of our most important resources. One year I kept a tally and found that I had borrowed \$1,200 in books. I do wish the systems holding s were larger and had more new books but we love our library access....thank you.
399	#####	All of the programs are excellent. I use reference dept. and phone line regularly.
400	#####	Please close on Sundays and re-open on Friday.
401	#####	I love the library and value greatly the wonderful books I get each and every week.
402	#####	I love books.
403	#####	I miss Fridays.
404	#####	Yes, deep doing such a great job....thanks.
405	#####	Capitola Library staff, super nice....Live Oak, not always.
406	#####	The library is a most valuable part of our intellectual needs. It is also the cornerstone of our freedom, source of vital and non-vital information. The library and it's services is VITAL to our way of life.
407	#####	We value libraries and librarians. We are homeschooling and we utilize the library 2-6 times per month. Libraries are our greatest educational resource. Thank you!
408	#####	I also participate in Outreach Library Hour which has been ongoing for 10 years.....The recording voice on our telephone announcement is very grating on the ear. Also we should have the name of the books she is talking about announced - not have to call another phone #.
409	#####	

410	#####	I live at a adult apartments and I love the bookmobile program! The program is the senior outreach library hour which is not noted in the survey but has been ongoing for 10 years at various senior residences.
411	#####	The bookmobile staff is so helpful and very mice. I look forward to seeing them.
412	#####	I also participate in the Senior Library Hour.
413	#####	I love, love, love the library. It is a sacred place with the possibility of anything and everything housed within it's walls. Thank you for all that you do for our community and for my life. Aptos - how about a drive through book drop at the end of the new parking lot.
414	#####	I love the library!
415	#####	The staff at our Aptos branch is very friendly and helpful.
416	#####	Please stay open more and with longer hours.
		I find baby group to ge disruptive: No parking when mommies & babies are at B40. Lots of crying babies when they are done
417	#####	B40 has a small parking lot!
418	#####	Telephone reminders and notices are very helpful.
419	#####	Great customer service.
420	#####	We need more books on CD Thank You.
421	#####	The \$400,000+ spent for the small asphalt parking lot was a waste. It would have been much better to use my tax dollars for improving library (Aptos) collection, more books, improve/enlarge the actual building, hire another librarian, etc....
		Really like the self check out. We have great librarians who provide wonderful services and programs. These are challenging tinmes and it must be hard to figure out how to work with tighter budgets. You guys do a wonderful job.....thank you.
422	#####	I love your VHS collecton and would love to see more on the shelves.
423	#####	More DVDs....More Classes.
424	#####	If possible, buy leased books instead of new books, esp for best-sellers in high demand.
		For instance, there are 1 or more copies of Thomas L. Friedman's former best-seller "The World is Flat," in every branch. When I checked a month or so ago, *none* were checked out.
		Not sure how leased books work, but get the the impression that they're cheaper, esp for books which may be seeing a temporary blip in demand.
425	#####	==
		i like how quiet it is in the library most of the time and i like how the books smell sometimes. i think books are very valuable and you should never replace books for anything else. reading in very fun i love to read libraries are cool
426	#####	

427	#####	Everyone I've dealt with at the Central Branch has been helpful and friendly. They all seem knowledgeable and dedicated. Good job!
428	#####	Like the farmers' markets, ocean and redwoods, I consider Santa Cruz's library system an irreplaceable and highly valuable community resource. Thank you for your hard work, friendly demeanor and fantastic selection of books, music, films and information. Please be vocal about the best ways that community members can support the library system back.
429	#####	all the libraries have very helpful personnel. I have a saying about libraries in general: they're outposts of civilization, places of learning and knowledge with an atmosphere of decency and safety.



Libraries, Literacy, and Gaming



Libraries, Literacy and Gaming Grant Application Confirmation

Thank you for submitting a proposal for Libraries, Literacy and Gaming grant.
Your grant proposal will be carefully reviewed and you will receive a response from ALA no later than April 8, 2009

PLEASE PRINT THIS PAGE FOR YOUR RECORDS

Grant Application Number 433 submitted 2009-03-19 15:23:25 Eastern time.

Project Name: Games on the Move

Library Information

Library Name: Santa Cruz Public Library

Library Type: Public Branch

Address: 117 Union Street Santa Cruz, CA 95060

Director: Susan Elgin, Interim Director

Contact/Project Director: Sandi Imperio, System Young Adult Librarian

Date: March 19, 2009

Completing the following serves as your signed cover sheet.

The Santa Cruz Public Library agrees to complete the requirements of the ALA/Verizon Libraries, Literacy and Gaming project within the allotted time period.

Library Director		Project Coordinator	
Name	Susan Elgin, Interim Director	Name	Sandi Imperio
Address	117 Union Street Santa Cruz, CA 95060	Address	117 Union Street Santa Cruz, CA 95060
Phone	(831) 420-5610	Phone	(831) 420-5665
Email	elgins@santacruzpl.org	Email	imperios@santacruzpl.org

Request for Funding

Demographics and Classifications

1. Demographics

Total Population Served	250,877
# of youth 10-18 served	35,777
Library Staff	
Number of full time employees	94
Number of part time employees	32
Number of volunteers	180
Number of staff and volunteers currently serving the youth 10-18 years of age	50

2. Library Classification

Your Project: Libraries, Literacy and Gaming

3. Project Description: The Santa Cruz Public Library (SCPL) (ten branches) is expanding library services to teens and proposes to use the Gaming Grant to attract even greater participation. Until recently, most young adult programming was based in the designated Young Adult Garfield Park branch. In the last eighteen months, YA programming has expanded to other

branches so that the system monthly offers six young adult book discussion groups, a teen movie night, two Chess Clubs, and a Guitar Hero gaming program. The Anime & Manga Club has GO tournaments and an annual Monopoly tournament is held at the end of the Summer Reading Program. Some of our branches participated in ALA's first National Gaming day in November 2008. The age range of participants is 11 to 18 years old, depending on the program. A newly formed system-wide Advisory Council of Teens (ACT) is providing guidance to staff on young adult services, including programming, collection development, and physical space/floor plans. Two branches also have their own teen advisory groups; all three advisory groups meet monthly. Grant funds would be used to continue expanding our successful YA programs out to branches by creating a roaming gaming center. The four branches targeted have the largest afterschool foot traffic: Central, Branciforte, Scotts Valley, and Live Oak. All four have a space large enough to set up portable gaming systems as well as table space for board games. At each of these branches, the Homework Center computer workstations have waiting lists during afterschool hours with nearly half of the internet use at gaming sites. An alternative gaming venue will open more access to the computer homework centers for teens with school-related needs. Gaming equipment and supplies would travel to each branch one week a month for ten weeks. When applicable, the fifth week will be used for tournaments or special programs at any of the system's other six branches. The system young adult librarian will be responsible for transporting equipment and implementing the programs with the onsite assistance of branch staff and/or ACT member volunteers. The initial gaming event will conclude the system's first Teen Summer Reading Program. This program will include gaming, rewards for Summer Reading participants, and refreshments. The roaming gaming center will be introduced and begin its travels. Other organizations whose goals include providing safe, family-friendly environments for teens will be contacted to participate in tournaments: the Teen Center, Boys & Girls Club, Beach Flats Community Center, Live Oak Family Resource Center, and the Scotts Valley Middle School. Partners will provide additional equipment use, some refreshments, and publicity to their members. The Kings Village Shopping Center will provide a space for the Scotts Valley program. Press releases will go to local media and community organizations, SCPL's online program calendar, SCPL's Friends Newsletter/Calendar, Teen Summer Reading Program materials, local schools, and youth-oriented organizations. We will collect participation statistics and distribute evaluation surveys after each program. We will solicit input from library staff and community partners. Weekly gaming programs will continue after the grant is completed, modified as may be indicated by evaluation data.

Budget form:

Budget Categories	Grant Funds*	In-Kind Donations **	Other Funds ***	Total
Games and Gaming Equipment	4000.00	1500.00	0.00	5500.00
Gaming Programs (PR, staff time, etc)	600.00	1600.00	100.00	2300.00
Collection Development	200.00	200.00	0.00	400.00
Printing & Supplies	200.00	200.00	0.00	400.00
Personnel	0.00	4970.00	0.00	4970.00
Publicity & Community Outreach	0.00	100.00	0.00	100.00
Other	0.00	0.00	0.00	0.00
Total	5000.00	8670.00	100.00	13.00
If you have any questions contact : Dale Lipschultz Literacy Officer, OLOS, ALA Project Director: Gaming, Libraries, and Literacy dale@librarygamingtoolkit.org				

INFORMATION FOR FISCAL YEAR 2010 FUNDING REQUESTS

(Please provide the following information separately for each request.)

Deadline: February 27, 2009

Return via email to: eshoo.appropriations@mail.house.gov

PLEASE EMAIL THIS FORM IN WORD FORMAT

ACCOMPANYING LETTERS SHOULD BE SIGNED AND SUBMITTED IN PDF FORMAT

***ORIGINALS MAY BE MAILED TO:**

Congresswoman Anna G. Eshoo

698 Emerson Street

Palo Alto, California 94301

This is not a substitute for email submissions*

***No requests made by for-profit entities will be submitted.**

1) NAME OF AGENCY/ORGANIZATION SEEKING FEDERAL FUNDING:

County of Santa Cruz

2) LOCAL CONTACT:

Name: Susan A. Mauriello
Title: County Administrative Officer
Address: 701 Ocean Street, Room 520
Telephone: 831 454 2100
Facsimile: 831 454 3420
Email: Susan.Mauriello@co.santa-cruz.ca.us

Is the required letter from the head of the organization (e.g., mayor, board of supervisors' chairperson, CEO) attached?

☐ **YES** ☒ **NO** *(The letter will follow on Wednesday, March 4, 2009)*

3) WASHINGTON CONTACT (if applicable):

Name: _____
Address: _____
Telephone: _____
Facsimile: _____
Email: _____

4) NAME OF PROJECT:

Felton Branch Library

5) BRIEF DESCRIPTION OF PROJECT:

The project is a new Felton Branch Library of approximately 8,800 square feet to replace the existing 1250 square foot facility. The new facility will meet the information needs of a rural population of 16,000 residents including children, teens, seniors, the disabled, and the unemployed.

(See Attachment 1 for additional information)

6) PRIORITY:

NA

7) AMOUNT OF FISCAL YEAR 2010 FEDERAL FUNDING REQUEST: \$ 500,000

The Transportation and Housing Bill and Economic Development Initiative

8) AMOUNT AND SOURCE OF LOCAL/PRIVATE MATCHING FUNDS: \$1,141,000

Item	Amount
-- Estimated Value of Land	unknown
-- Proceeds of Bequest	100,000
-- Initial Collection for Felton Branch	941,000
-- Santa Cruz City/County Library System Funds authorized for environmental and permit work for a donated site and preliminary architectural work	100,000
Total	\$1,141,000

9) BRIEF BUDGET BREAKDOWN

The requested funds will be used for the construction of a branch library in Felton of an estimated 8,800 square feet. Additional funds will be required to complete the project. The current work on the project involves: (1) securing the environmental clearance and permits for construction of a library on a donated site; and (2) conceptual design of the building. The requested funds would provide for the design development and construction documents for the project which is the next phase of the project.

Additional funds totaling an estimated \$5,500,000 will be needed for site work, construction costs (hard and soft costs) and the cost of equipment and furnishing.

10) ADMINISTRATION SUPPORT

The Felton Branch Library is not in the budget request the Administration has submitted to Congress.

11) FEDERAL INTEREST:

This project involves the construction of a public library. Eligible activities for EDI funding include "acquisition, construction, reconstruction, or installation of public facilities." An informed citizenry is the basis for a successful democracy. It is in the federal government's interest to support a public facility that provides a variety of resources to its citizens that relate to health, education, consumer protection, alternative energy, and employment searches.

12) LOCAL IMPACT:

The funds will be spent in Felton, California which is part of the unincorporated area of the County of Santa Cruz. A full service, ADA accessible, public library will benefit this rural area by serving as a community based learning center for all ages. Public safety, education, and the well being of all residents are areas that will have a direct and positive impact on the surrounding communities.

13) PREVIOUS FEDERAL FUNDING:

The Felton Branch Library Project has not received previous federal funding.

14) ENDORSEMENTS:

California State Senator Joe Simitian
State Capital
Room 2080
Sacramento, CA 94248

California State Assembly member William Monning
State Capital
Room 5150
Sacramento, CA 94249

Supervisor Mark Stone
Member of the Board of Supervisors and the Library Joint Power Authority
Governmental Center
701 Ocean Street
Santa Cruz, California 95060

George Wylie
Governing Board Trustee
San Lorenzo Valley Unified School district
P.O. Box 426
Brookdale, California 95007-0426

Attachment 1

Additional Information on the Felton Library Project

Community Profile

- Felton is the gateway community to the San Lorenzo Valley, an unincorporated rural area of 28,000 residents.
- This population includes over 2500 K-12 students.
- A senior center in Ben Lomond helps to serve over 1000 seniors in the valley.

Needs

- The current 1250 square foot Felton library is severely inadequate for its service population of 16,000.
- The Santa Cruz Library System Facilities Master Plan (20008 – 2013) provides for a neighborhood branch of at least 8,000 square feet for Felton.
- Relocation and modernization of the Felton public library will provide:
 - computer access and training
 - homework center
 - teen space
 - early childhood literacy programs
 - parent education
 - job search training
 - a safe haven for a growing population of seniors
 - ADA compliance

Project Status

- A local family has offered the gift of a site for the replacement branch in downtown Felton.
- In 2008 the architect began design work to lead to a cost estimate in the spring of 2009.
- An active local citizens group continues to raise seed money for a capital campaign for furnishings and equipment.

CAPITOL OFFICE
STATE CAPITOL
SACRAMENTO, CA 95814
TEL (916) 651-4011
FAX (916) 323-4529
SENATOR.SIMITIAN@SEN.CA.GOV
WWW.SEN.CA.GOV/SIMITIAN

California State Senate

SENATOR
S. JOSEPH SIMITIAN
ELEVENTH SENATE DISTRICT



DISTRICT OFFICE
160 TOWN & COUNTRY VILLAGE
PALO ALTO, CA 94301
TEL (650) 688-6384
FAX (650) 688-6370

SATELLITE OFFICE
701 OCEAN ST., ROOM 318-A
SANTA CRUZ, CA 95060
TEL (831) 425-0401
FAX (831) 425-5124

February 24, 2009

Congresswoman Anna Eshoo
698 Emerson Street
Palo Alto, CA 94301

Dear Congresswoman Eshoo:

I am writing in support of the application by the County of Santa Cruz requesting a funding allocation for the construction of a library in Felton, in the San Lorenzo Valley.

The library will serve 16,000 residents in 8 communities in the Valley. It will provide a community based learning center where everyone will be able to fulfill their information needs, provide after school tutoring to children and function as a true community resource.

As you know, this is a rural area with little chance to secure the passage of a countywide library construction bond. None the less, these communities have secured local funding for a share of the project. This funding includes:

- The land offered by a local family located in central Felton near public transportation
- A bequest of \$100,000 from a local family to be used for capital projects

- \$100,000 from the reserve fund of the Library Joint Powers Board for architect plans and permits

The architect plans a green building that will incorporate elements that define the river valley where it is located. It includes solar panels, radiant heat, ceiling fans, opening windows and a riparian walkway along Bull Creek. Construction of the library can begin in May, 2010.

I support the application of Santa Cruz County for funding for the construction of this much needed facility that will have a positive impact on the lives of the residents of the eight communities that it will serve.

If you have any questions or need additional information, please contact me.

Sincerely,

A handwritten signature in black ink, appearing to read "Joe Simitian", with a stylized flourish at the end.

S. Joseph Simitian
State Senator, Eleventh District

SJS:alp

COMMITTEES
CHAIR, JOINT LEGISLATIVE AUDIT
COMMITTEE
BUDGET
BUDGET SUBCOMMITTEE NO.5 ON
INFORMATION TECHNOLOGY/
TRANSPORTATION
ENVIRONMENTAL SAFETY & TOXIC
MATERIALS
JUDICIARY
LABOR & EMPLOYMENT

Assembly California Legislature



WILLIAM W. MONNING
ASSEMBLYMEMBER, TWENTY-SEVENTH DISTRICT

STATE CAPITOL
P.O. BOX 942849
SACRAMENTO, CA 94249-0027
(916) 319-2027
FAX (916) 319-2127

DISTRICT OFFICES
701 OCEAN STREET, SUITE 318-B
SANTA CRUZ, CA 95060
(831) 425-1503
FAX (831) 425-2570

99 PACIFIC STREET, SUITE 555-D
MONTEREY, CA 93940
(831) 649-2832
(831) 649-2935

SANTA CLARA COUNTY DIRECT LINE
(408) 782-0647

WEBSITE
www.assembly.ca.gov/monning

February 25, 2009

Honorable Congresswoman Anna Eshoo
698 Emerson Street
Palo Alto, California 94301

Dear Congresswoman Eshoo:

This letter is to express my support for Santa Cruz County's grant proposal to fund the new Felton Public Library construction project. The County has applied for \$500,000 of federal funds in order to build a new library in Felton.

The County of Santa Cruz's grant request would assist in the construction of a new, 8,000 square foot library that would serve Felton's more than 16,000 residents, including school children and seniors, who currently have difficulty accessing library services. Additionally, the new building would replace the existing 1250 square foot library that is housed in an old church building that is not properly equipped to meet the community's needs. An architect and task force have completed preliminary design plans that are being submitted to the Santa Cruz County Planning Department and a private citizen donated land on which the library will be built.

There are untold social benefits for a project like this in our community. In economically hard times, libraries offer the sole way for many in the Santa Cruz Mountains to access essential information, whether in print or online, regarding legal, medical, financial, or other topics. For school children, the library will offer a safe place to do homework and access electronic and print resources, and for seniors in the area who cannot travel to other branches it will offer them access to the library which they did not have in the past.

As you may be aware, I have also written a letter of support for the City of Scotts Valley's application for similar funding for a new library building. Both of these projects are important, as each will serve very different communities.

Santa Cruz County's proposal to build a new library in Felton will create much-needed local jobs and provide access for those individuals who may not have had any access to library services, and I respectfully request your favorable consideration of their request. Should you have any questions regarding my support for this project, please contact me at (916) 319-2027. Thank you for your time.

Sincerely,

WILLIAM W. MONNING
Assemblymember, 27th District
WWM:rg



Printed on Recycled Paper



County of Santa Cruz

BOARD OF SUPERVISORS

701 OCEAN STREET, SUITE 500, SANTA CRUZ, CA 95060-4069
(831) 454-2200 FAX: (831) 454-3262 TDD: (831) 454-2123

JOHN LEOPOLD
FIRST DISTRICT

ELLEN PIRIE
SECOND DISTRICT

NEAL COONERTY
THIRD DISTRICT

TONY CAMPOS
FOURTH DISTRICT

MARK W. STONE
FIFTH DISTRICT

February 24, 2009

Congresswoman Anna Eshoo
205 Cannon House Office Building
Washington, D.C. 20515

Dear Congresswoman Eshoo:

As you are no doubt aware, there has been considerable work accomplished by concerned citizens to build a new library in the Santa Cruz County town of Felton. The community's needs have expanded, therefore making the old facility inadequate and unable to fully serve the ever growing needs of our citizens.

I am writing to urge your support for the Santa Cruz Public Libraries branch in Felton to receive funding to build a new library facility. The entire community will benefit from this newer library, which will be equipped with the latest library technology and will address accessibility issues as well.

Thank you for your consideration.

Sincerely,

MARK W. STONE, Supervisor
Fifth District

MWS:lg

4600C5

February 24, 2009

Congresswoman Anna G. Eshoo
698 Emerson Street
Palo Alto, California 94301

Dear Congresswoman Eshoo:

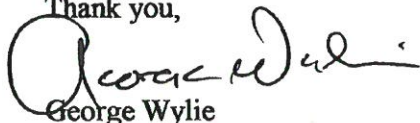
This letter is an appeal requesting Federal funding for fiscal year 2010 to assist in the construction of a new public library in Felton for the citizens of the San Lorenzo Valley. As of this writing, preliminary architectural designs for the new library have been completed, and a library site has been selected. The proposed site was donated by a local family business with the proviso that a public library be built there.

Since 1956, the town of Felton has used a former church with only 1,250 square feet of floor space as its only library. The church is woefully inadequate in terms of both space and functionality to properly serve as a library, and was originally selected because at the time there was simply no other location available. The Joint Powers Board of the Santa Cruz City-County Public Library System long ago acknowledged the need for a new library in Felton, and ruled at its May, 2008 meeting that no other capital projects within Santa Cruz county could be started until the new Felton branch library is funded.

As a school board trustee for the San Lorenzo Valley Unified School District (including Felton) I cannot adequately express how important the construction of a new library would be to the students, teachers, parents and families of our district. The Felton area includes a very large public, private and home-school student population; and within a mile of the proposed new library site there is a "tri-campus" where an elementary school, a middle school, and a high school are situated, and where over 1800 students attend. The new Felton library would be a crucial addition to these students' educational experience. It would serve as the primary information resource center when school libraries are closed, and as a staffed homework center for students to gather and study after school. It would also serve as an available adjunct classroom for use by students and teachers where library assets are needed but not otherwise available.

Like others, our local economy has been deeply affected by the recent economic recession. Besides the obvious result of enabling the construction of a badly needed new library for our citizens and our youth, applying federal funds to the Felton library project will help immeasurably toward the creation of jobs, commerce, and economic stability at the local level, where it matters most.

Thank you,



George Wylie
Governing Board Trustee
San Lorenzo Valley Unified School District
P.O. Box 426
Brookdale, CA 95007-0426
(831)-338-0578
georgewylie@yahoo.com



County of Santa Cruz

COUNTY ADMINISTRATIVE OFFICE

701 OCEAN STREET, SUITE 520, SANTA CRUZ, CA 95060-4073

(831) 454-2100 FAX: (831) 454-3420 TDD: (831) 454-2123

SUSAN MAURIELLO, J.D., COUNTY ADMINISTRATIVE OFFICER

February 26, 2009

BOARD OF SUPERVISORS
County of Santa Cruz
701 Ocean Street
Santa Cruz, California 95060

APPROVED AND FILED
BOARD OF SUPERVISORS AGENDA: March 3, 2009
DATE: 3/3/09
COUNTY OF SANTA CRUZ
SUSAN A. MAURIELLO
EX-OFFICIO CLERK OF THE BOARD
BY: *[Signature]*

AUTHORIZATION FOR FEDERAL FUNDING SUBMITTAL ON BEHALF OF THE FELTON BRANCH LIBRARY

Dear Supervisors:

Attached for your Board's approval is a request for \$500,000 in federal fiscal year 2010 funds from the Transportation and Housing Bill and the Economic Development Initiative which the Felton Library Friends, a chapter of the Friends of the Santa Cruz Public Library, and the Acting Director of Libraries for the Santa Cruz City and County Library System have requested that the County submit on behalf of the Felton Branch Library Project. The requested funds would be used for pre-construction work for a new branch library in Felton. The deadline for submission of the attached request to Congresswoman Anna Eshoo's office was February 27, 2009, so we are requesting that your Board ratify our submission of the request and authorize the Chairperson of the Board of Supervisors to submit a letter of support to Congresswoman Anna Eshoo's office.

At this time It is RECOMMENDED that your Board approve the prior submission of a funding request in the amount of \$500,000 for federal funds and authorize the Chairperson of the Board of Supervisors to submit a letter of support to Congresswoman Anna Eshoo's office.

Very truly yours,

Susan A. Mauriello
County Administrative Officer

Attachment

cc: Friends of the Felton Library
— Susan Elgin, Acting Director of Libraries for the Santa Cruz City County Library System

2

INFORMATION FOR FISCAL YEAR 2010 FUNDING REQUESTS

(Please provide the following information separately for each request.)

Deadline: February 27, 2009

Return via email to: eshoo.appropriations@mail.house.gov

PLEASE EMAIL THIS FORM IN WORD FORMAT

ACCOMPANYING LETTERS SHOULD BE SIGNED AND SUBMITTED IN PDF FORMAT

*ORIGINALS MAY BE MAILED TO:

Congresswoman Anna G. Eshoo

698 Emerson Street

Palo Alto, California 94301

This is not a substitute for email submissions*

*No requests made by for-profit entities will be submitted.

1) NAME OF AGENCY/ORGANIZATION SEEKING FEDERAL FUNDING:

County of Santa Cruz

2) LOCAL CONTACT:

Name: Susan A. Mauriello
Title: County Administrative Officer
Address: 701 Ocean Street, Room 520
Telephone: 831 454 2100
Facsimile: 831 454 3420
Email: Susan.Mauriello@co.santa-cruz.ca.us

Is the required letter from the head of the organization (e.g., mayor, board of supervisors' chairperson, CEO) attached?

☐ YES

☒ NO (The letter will follow on Wednesday, March 4, 2009)

3) WASHINGTON CONTACT (if applicable):

Name: _____
Address: _____
Telephone: _____
Facsimile: _____
Email: _____

4) NAME OF PROJECT:

Felton Branch Library

5) BRIEF DESCRIPTION OF PROJECT:

The project is a new Felton Branch Library of approximately 8,800 square feet to replace the existing 1250 square foot facility. The new facility will meet the information needs of a rural population of 16,000 residents including children, teens, seniors, the disabled, and the unemployed.

(See Attachment 1 for additional information)

6) PRIORITY:

NA

7) AMOUNT OF FISCAL YEAR 2010 FEDERAL FUNDING REQUEST: \$ 500,000

The Transportation and Housing Bill and Economic Development Initiative

8) AMOUNT AND SOURCE OF LOCAL/PRIVATE MATCHING FUNDS: \$1,141,000

Item	Amount
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Total	\$1,141,000

9) BRIEF BUDGET BREAKDOWN

The requested funds will be used for the construction of a branch library in Felton of an estimated 8,800 square feet. Additional funds will be required to complete the project. The current work on the project involves: (1) securing the environmental clearance and permits for construction of a library on a donated site; and (2) conceptual design of the building. The requested funds would provide for the design development and construction documents for the project which is the next phase of the project.

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4

10) ADMINISTRATION SUPPORT

The Felton Branch Library is not in the budget request the Administration has submitted to Congress.

11) FEDERAL INTEREST:

This project involves the construction of a public library. Eligible activities for EDI funding include "acquisition, construction, reconstruction, or installation of public facilities." An informed citizenry is the basis for a successful democracy. It is in the federal government's interest to support a public facility that provides a variety of resources to its citizens that relate to health, education, consumer protection, alternative energy, and employment searches.

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The funds will be spent in Felton, California which is part of the unincorporated area of the County of Santa Cruz. A full service, ADA accessible, public library will benefit this rural area by serving as a community based learning center for all ages. Public safety, education, and the well being of all residents are areas that will have a direct and positive impact on the surrounding communities.

13) PREVIOUS FEDERAL FUNDING:

The Felton Branch Library Project has not received previous federal funding.

14) ENDORSEMENTS:

California State Senator Joe Simitian
State Capital
Room 2080
Sacramento, CA 94248

California State Assembly member William Monning
State Capital
Room 5150
Sacramento, CA 94249

Supervisor Mark Stone
Member of the Board of Supervisors and the Library Joint Power Authority
Governmental Center
701 Ocean Street
Santa Cruz, California 95060

5

George Wylie
Governing Board Trustee
San Lorenzo Valley Unified School district
P.O. Box 426
Brookdale, California 95007-0426

6

Attachment 1

Additional Information on the Felton Library Project

Community Profile

- Felton is the gateway community to the San Lorenzo Valley, an unincorporated rural area of 28,000 residents.
- This population includes over 2500 K-12 students.
- A senior center in Ben Lomond helps to serve over 1000 seniors in the valley.

Needs

- The current 1250 square foot Felton library is severely inadequate for its service population of 16,000.
- The Santa Cruz Library System Facilities Master Plan (20008 – 2013) provides for a neighborhood branch of at least 8,000 square feet for Felton.
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 - early childhood literacy programs
 - parent education
 - job search training
 - a safe haven for a growing population of seniors
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- In 2008 the architect began design work to lead to a cost estimate in the spring of 2009.
- An active local citizens group continues to raise seed money for a capital campaign for furnishings and equipment.

MAR 4 2009



County of Santa Cruz

BOARD OF SUPERVISORS

701 OCEAN STREET, SUITE 500, SANTA CRUZ, CA 95060-4069
(831) 454-2200 FAX: (831) 454-3262 TDD: (831) 454-2123

JOHN LEOPOLD
FIRST DISTRICT

ELLEN PIRIE
SECOND DISTRICT

NEAL COONERTY
THIRD DISTRICT

TONY CAMPOS
FOURTH DISTRICT

MARK W. STONE
FIFTH DISTRICT

March 3, 2009

Congresswoman Anna Eshoo
205 Cannon House Office Building
Washington, D.C. 20515

RE: REQUEST FOR FEDERAL FUNDING - FELTON BRANCH LIBRARY

Dear Congresswoman Eshoo:

The Santa Cruz County Board of Supervisors has authorized the submission of a request for federal funds in the amount of \$500,000 for the Felton Branch Library. I am writing on behalf of our Board to indicate our support for this funding request and in support of the Felton Branch Library project.

In summary, the Felton area is currently served by a 1,250 square foot facility which is inadequate for its service area, which includes a population of approximately 16,000. The new Felton Branch Library will be built on land donated by a local family and will provide a modern 8,800 square foot library to meet the information needs of children, teens, seniors, people with disabilities, and families of the service area.

The Felton Branch Library is an important project for the Santa Cruz Public Libraries, a city-county library system with libraries throughout the County of Santa Cruz. It is also a critically important project for the residents of the San Lorenzo Valley. Our Board urges your favorable consideration of the requested funds. If you have any questions or need additional information, please contact me.

Sincerely,

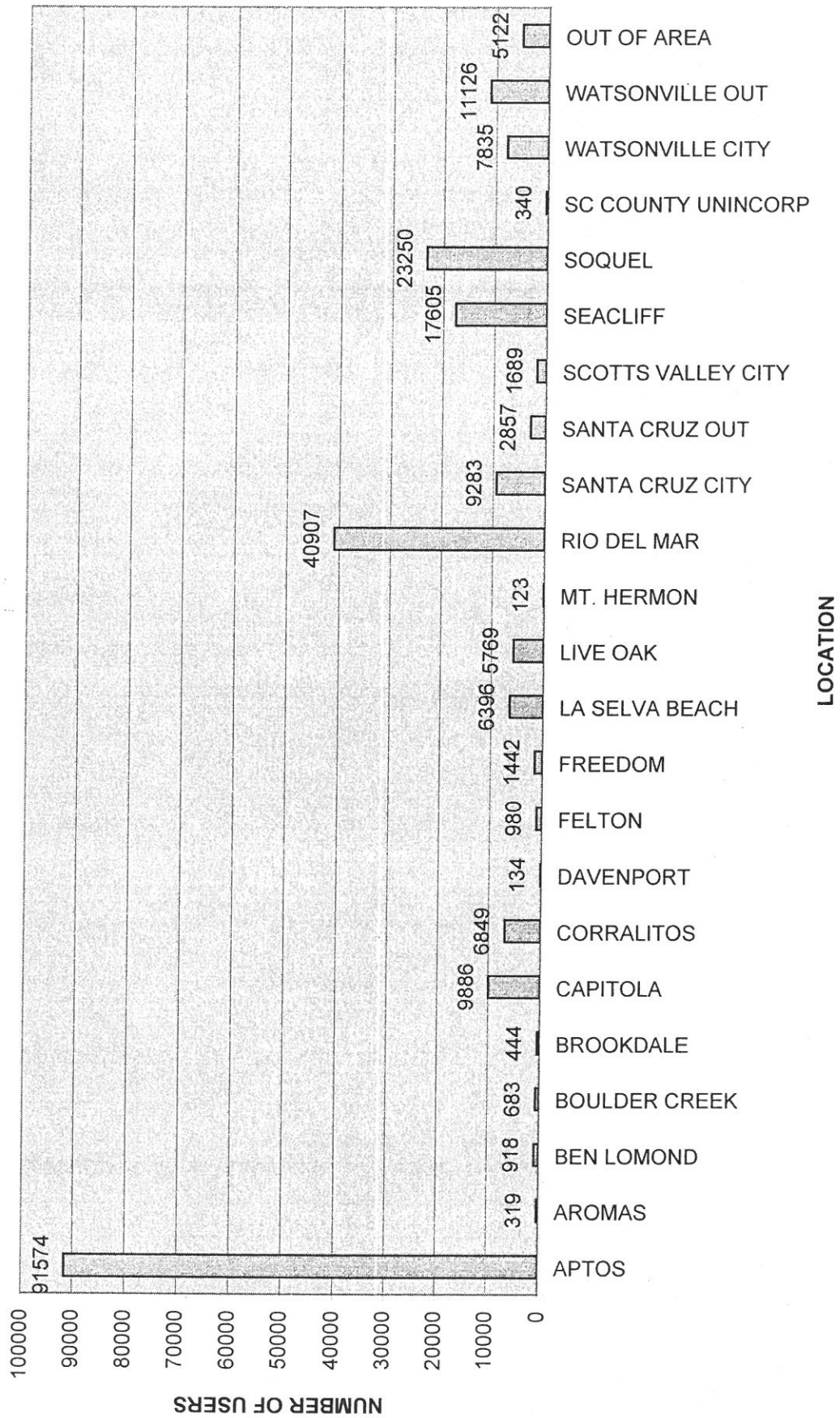
NEAL COONERTY, Chairperson
Board of Supervisors

NC:ted

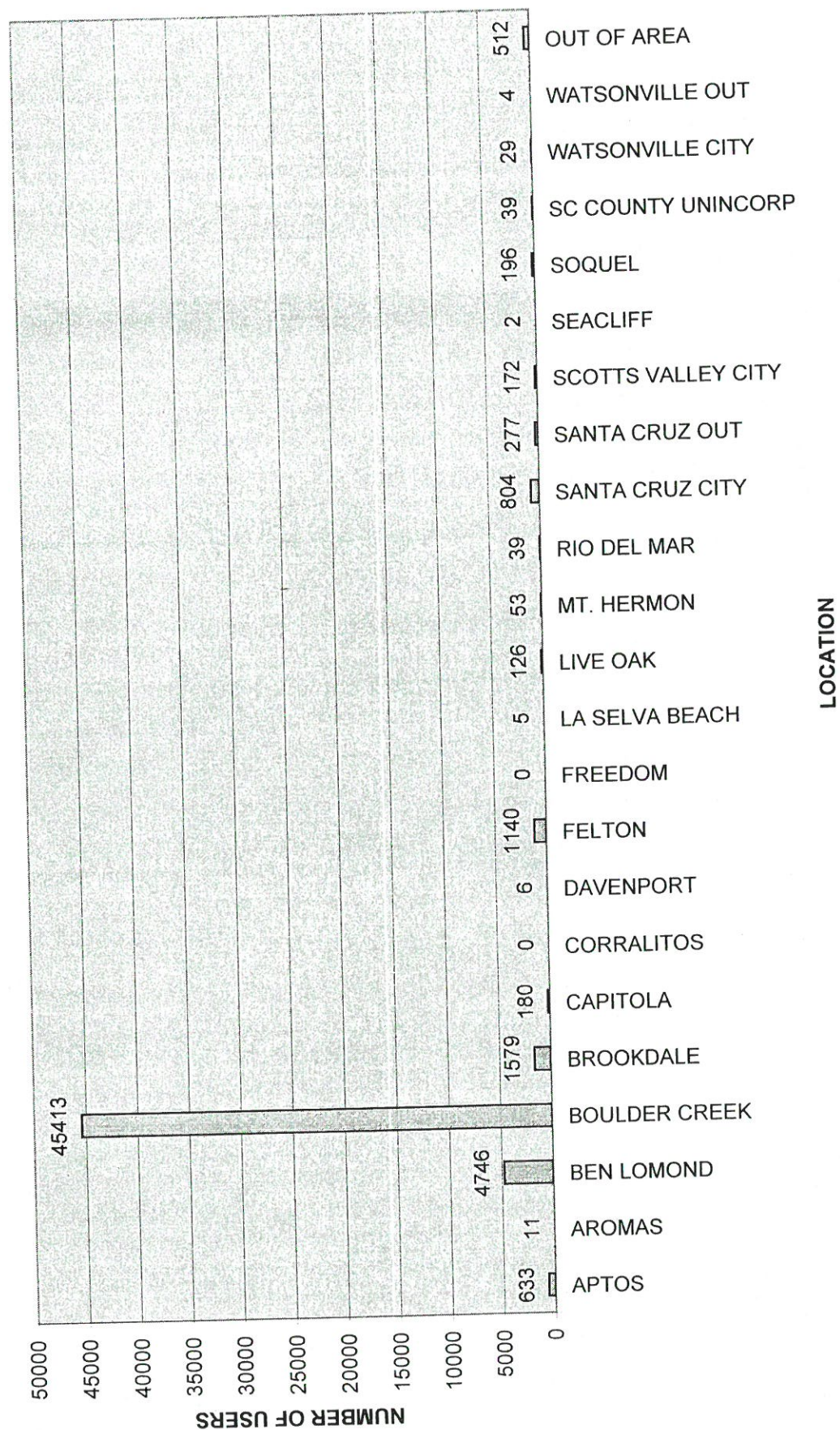
cc: Clerk of the Board
Friends of the Felton Library
✓ Susan Elgin, Acting Director of Libraries, Santa Cruz Public Libraries

4713A6

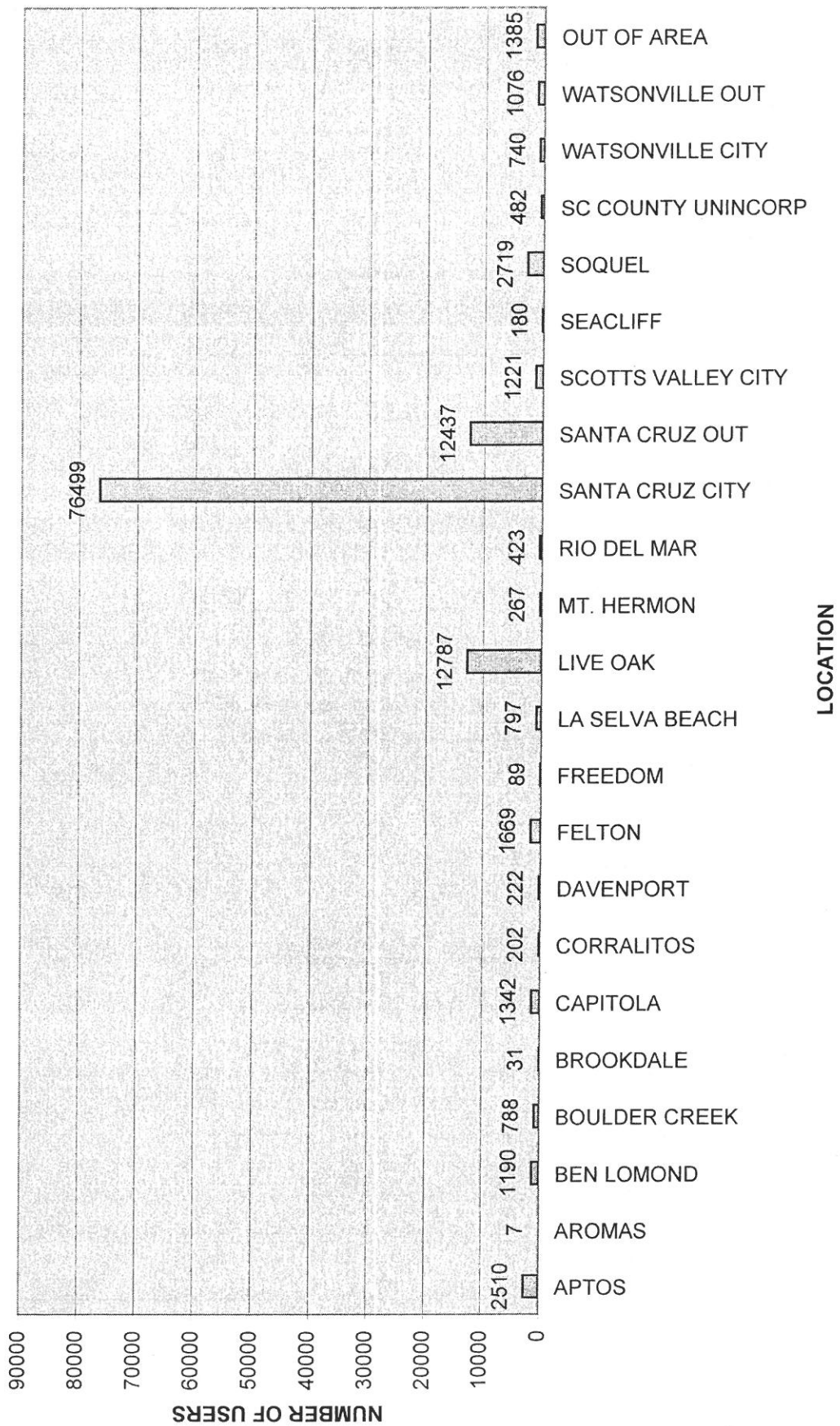
**Number of Check Outs at Each Branch Broken Down by Borrower Home Location
APTOS FY 2007-08**



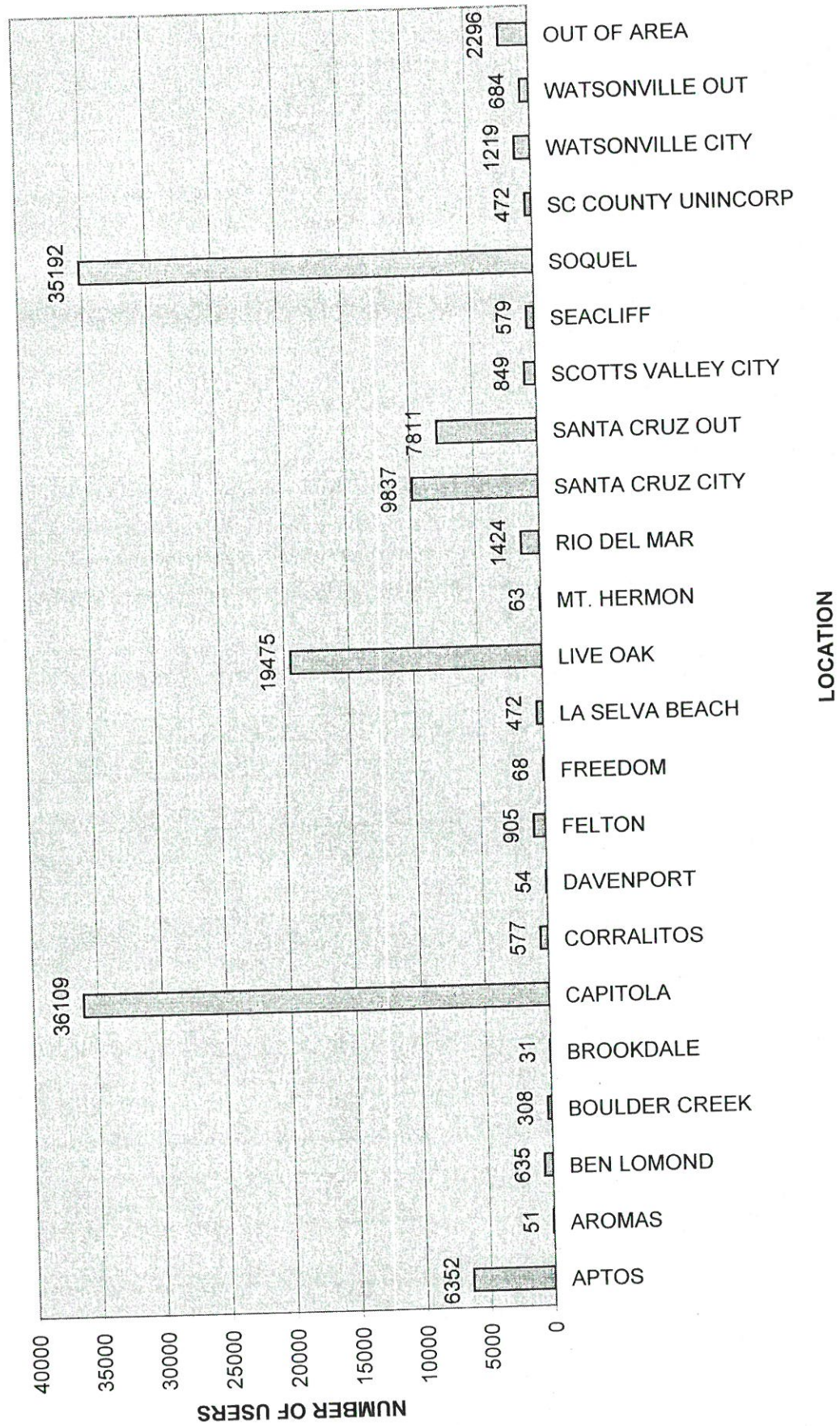
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BOULDER CREEK FY 2007-08



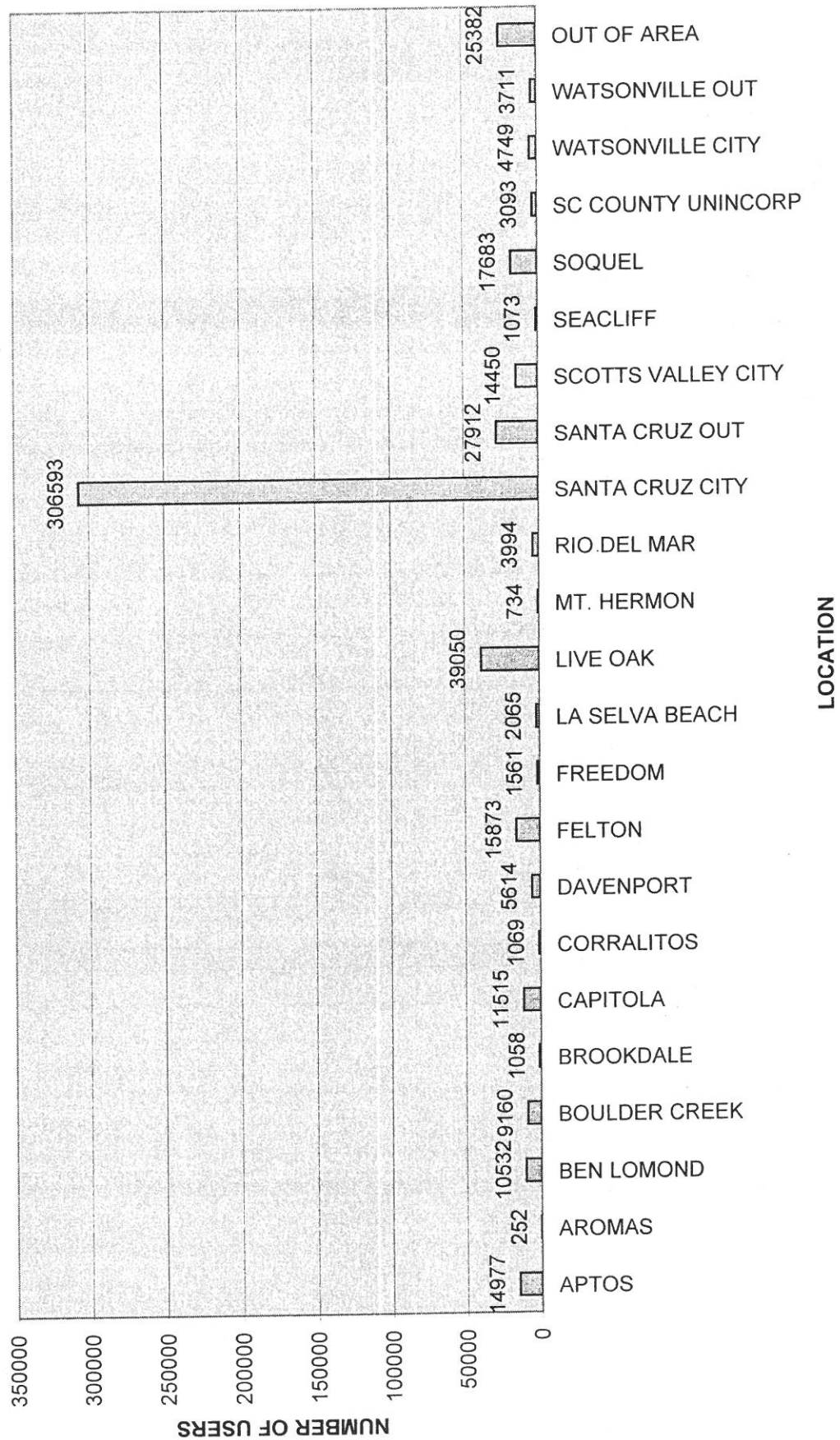
**Number of Check Outs at Each Branch Broken Down by Borrower Home Location
BRANCIFORTE FY 2007-08**



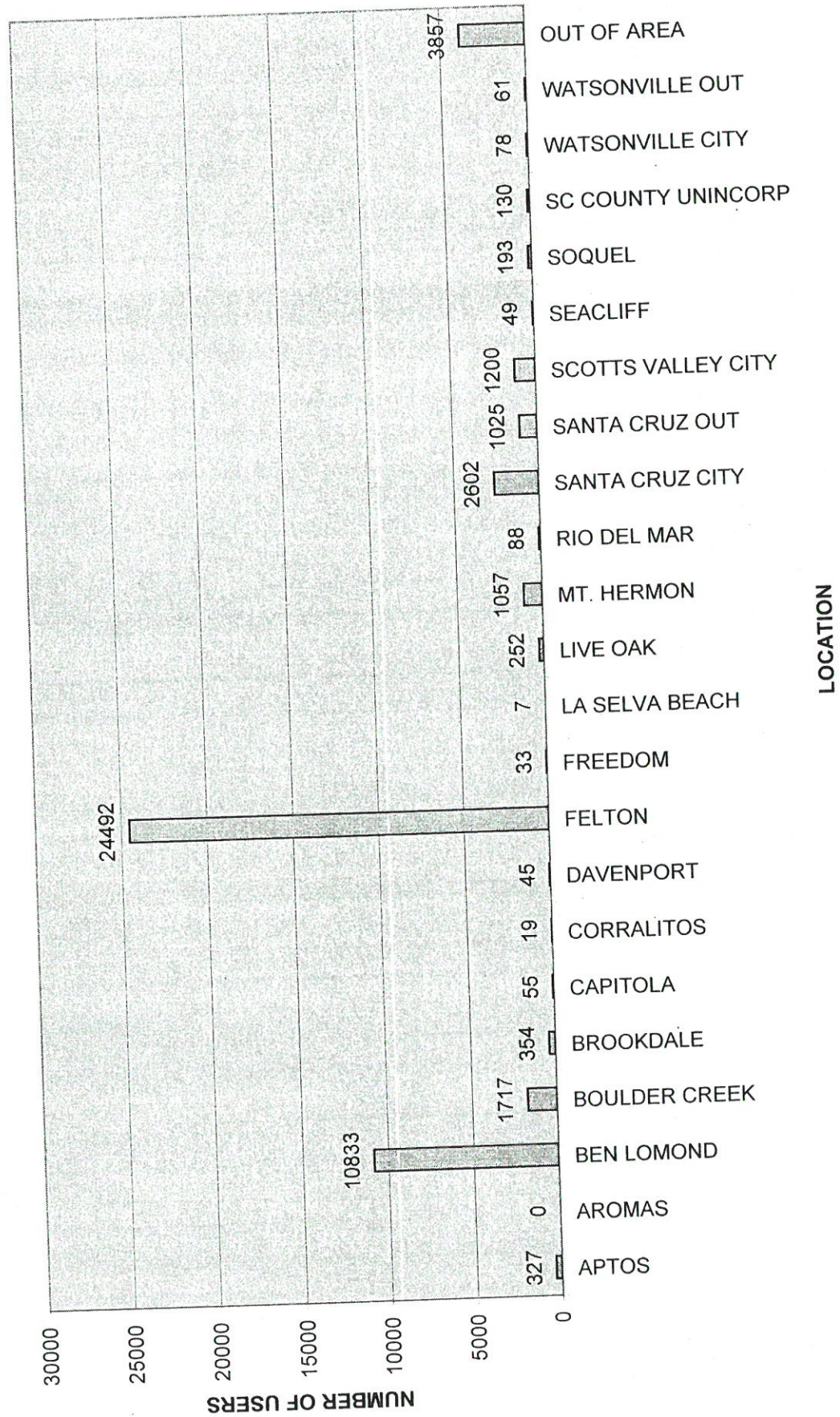
Number of Check Outs at Each Branch Broken Down by Borrower Home Location
CAPITOLA FY 2007-08



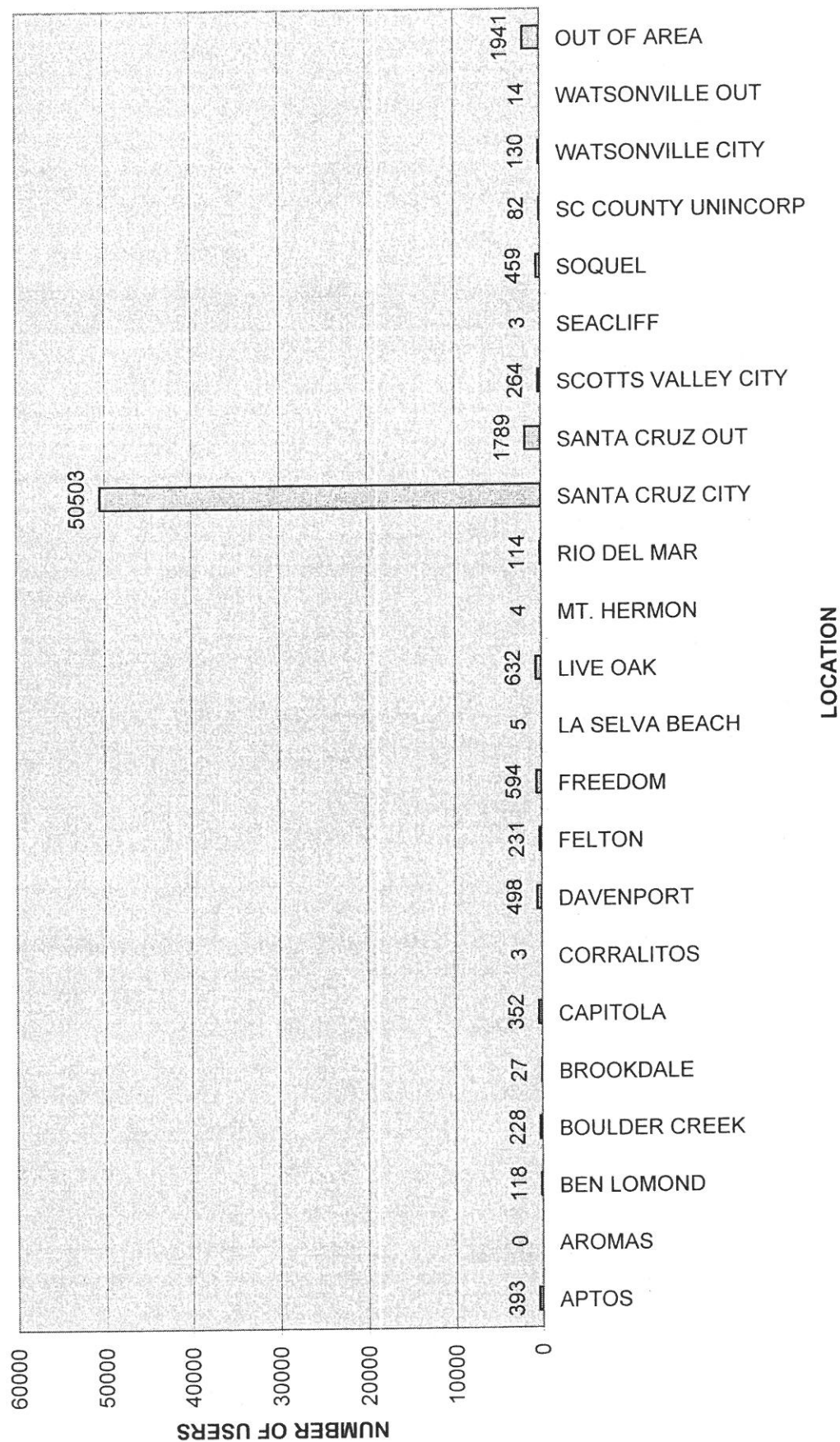
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CENTRAL FY 2007-08**



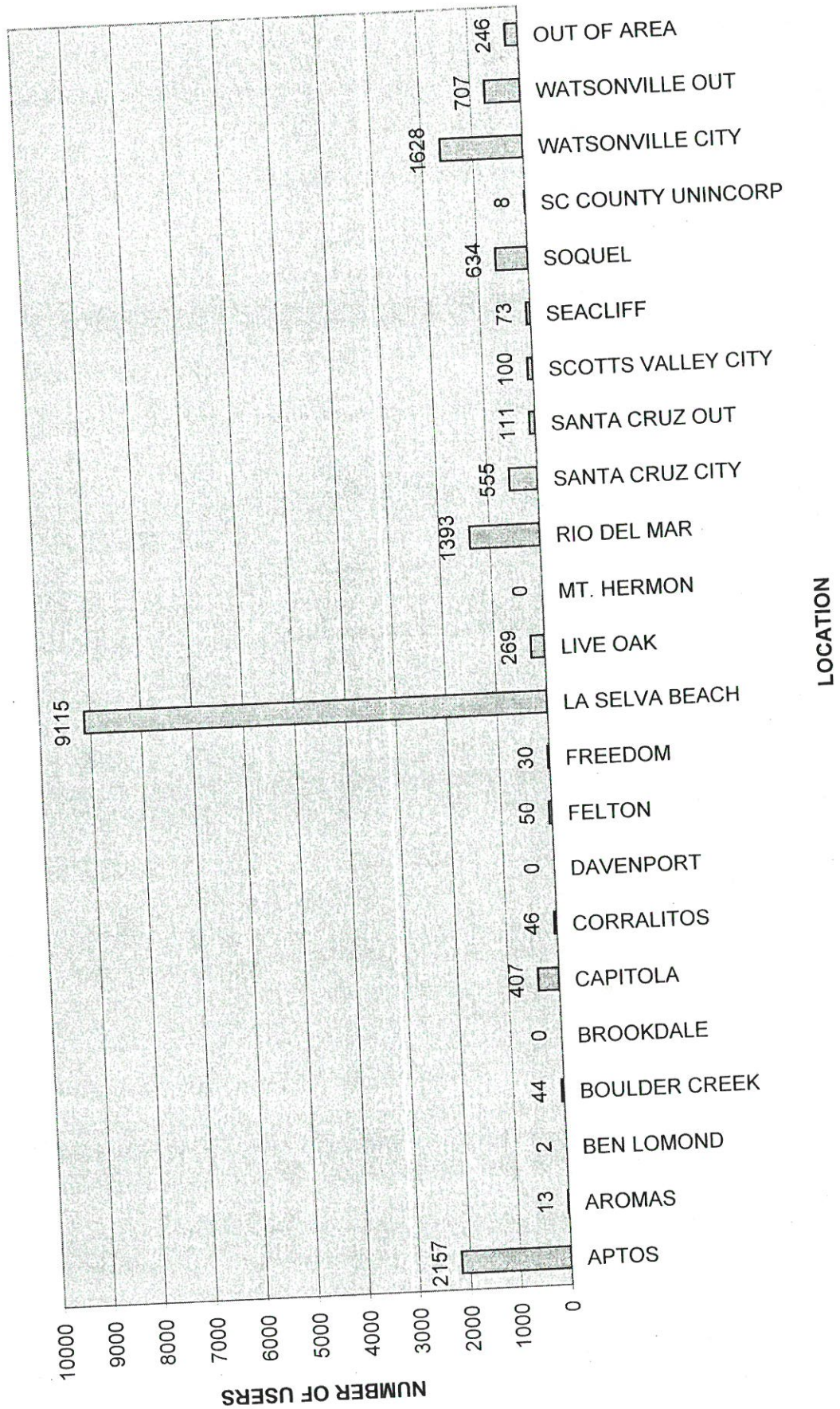
**Number of Check Outs at Each Branch Broken Down by Borrower Home Location
FELTON FY 2007-08**



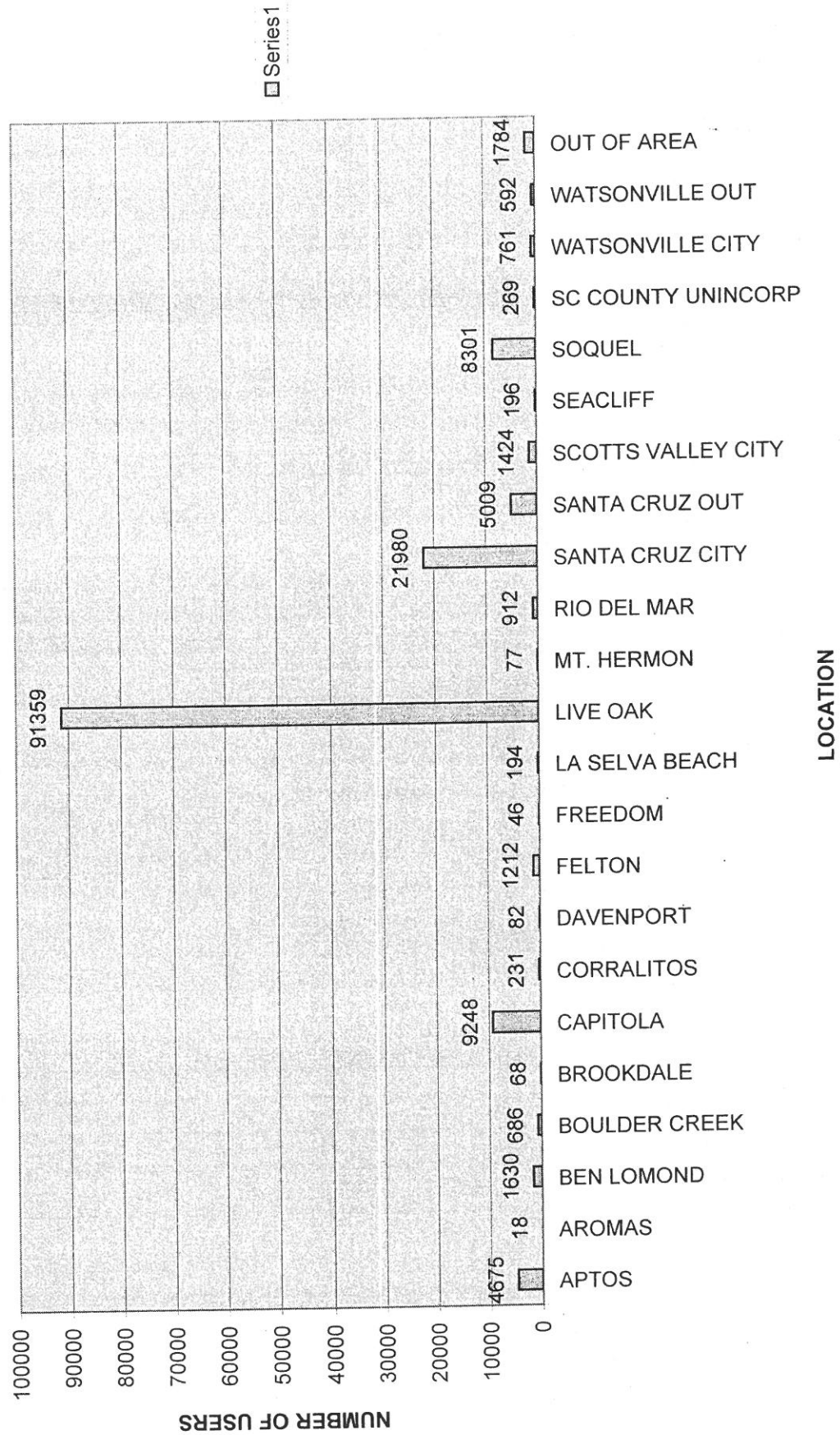
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GARFIELD PARK FY 2007-08**



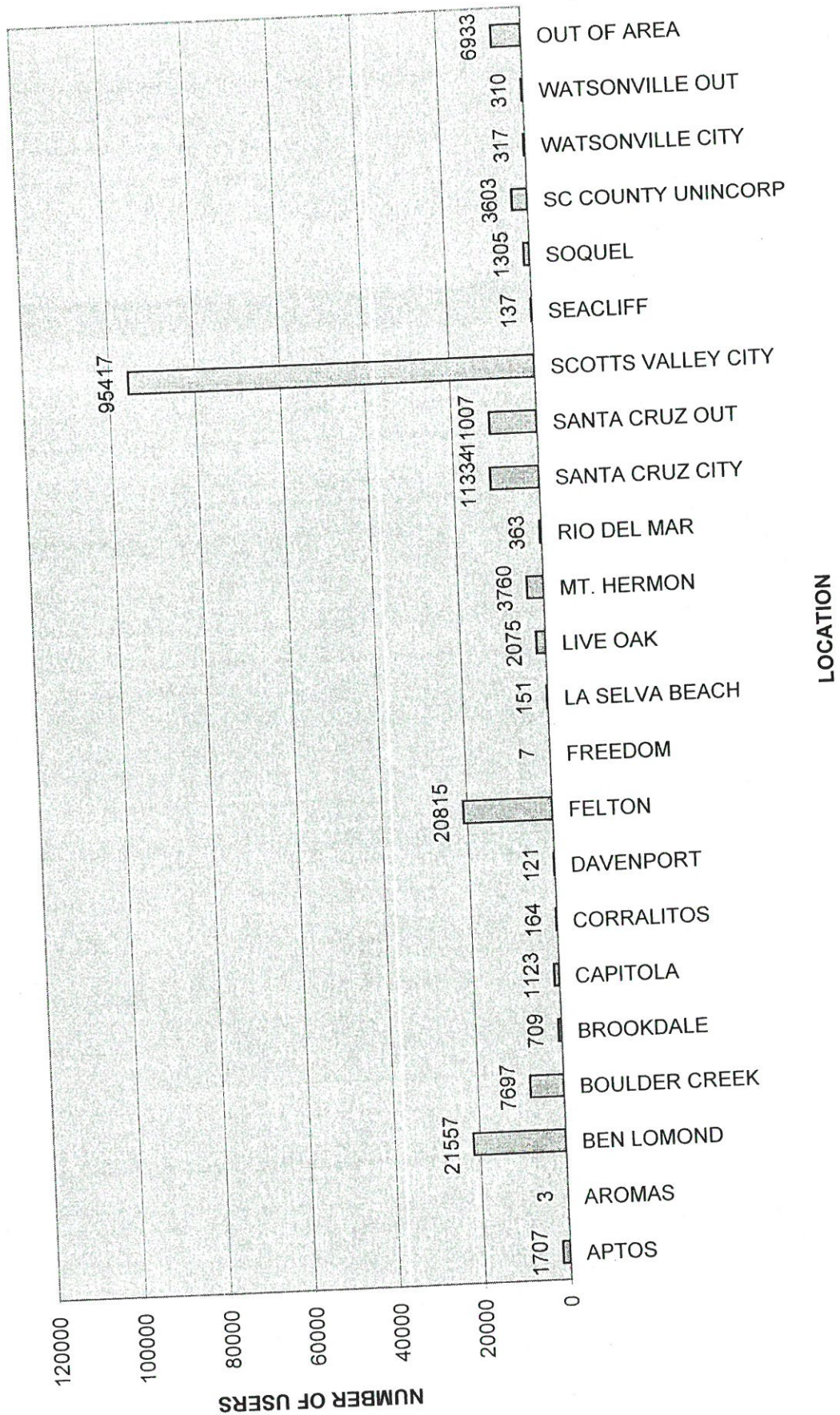
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LA SELVA BEACH FY 2007-08



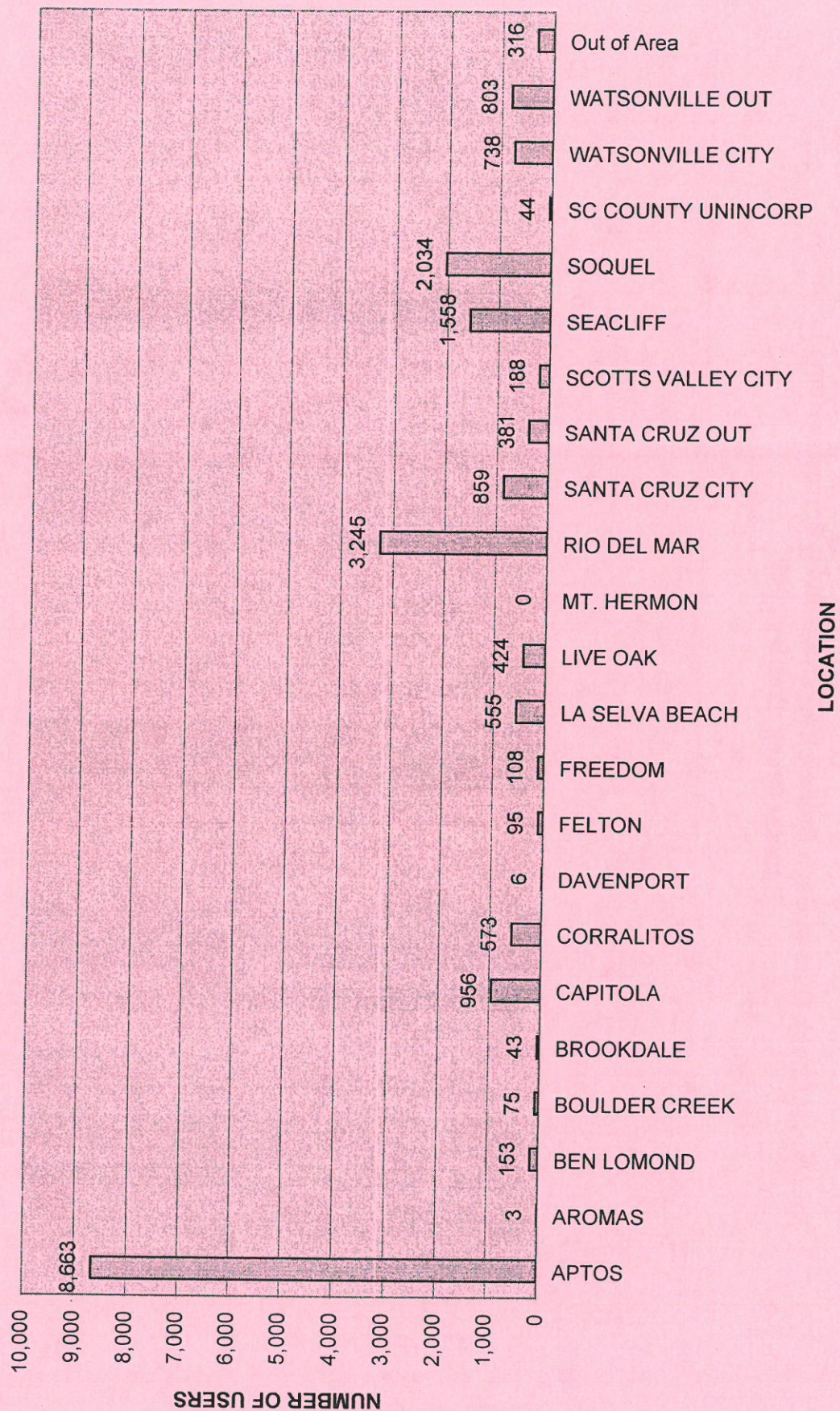
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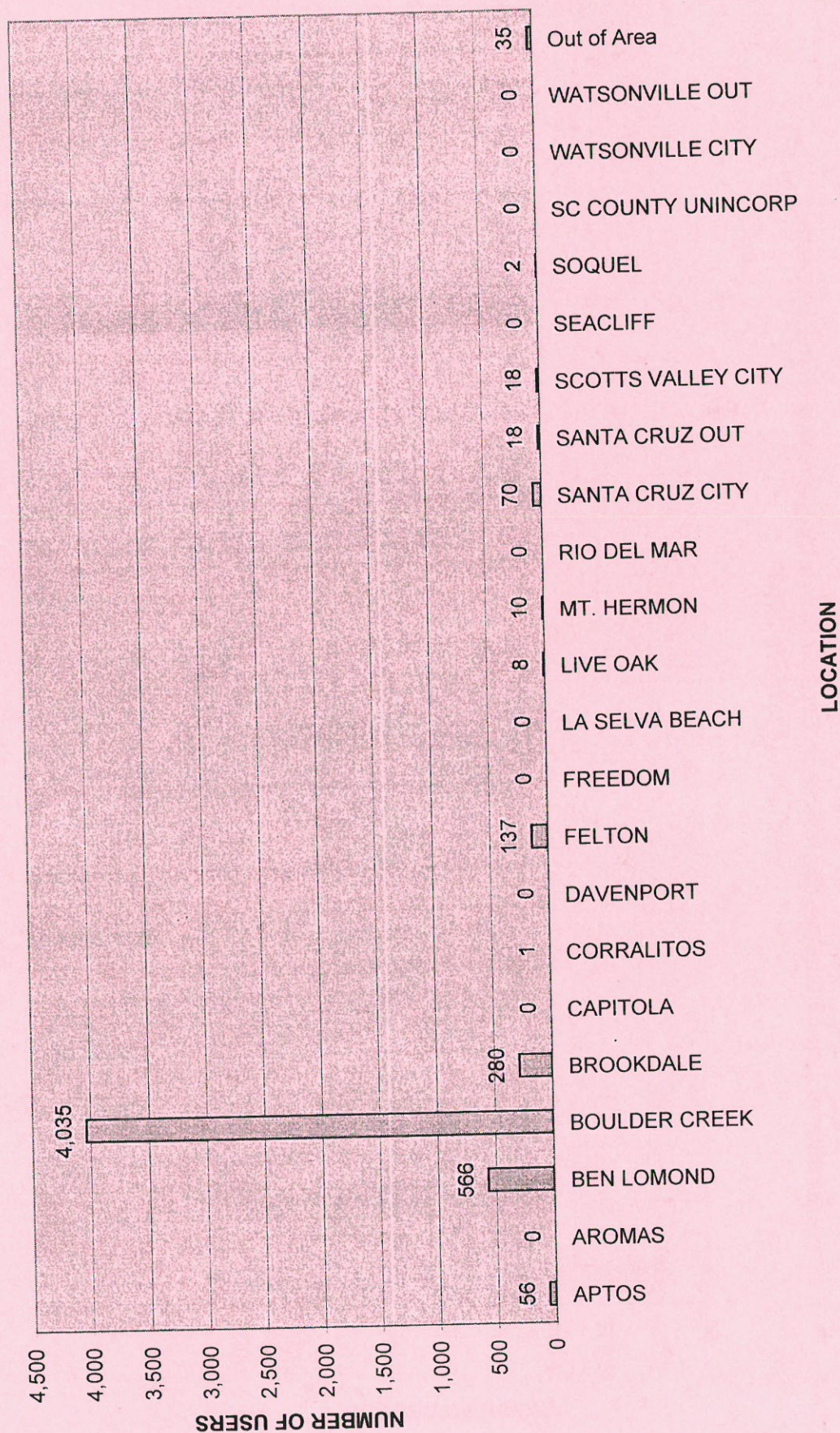
Number of Check Outs at Each Branch Broken Down by Borrower Home Location
SCOTT'S VALLEY FY 2007-08



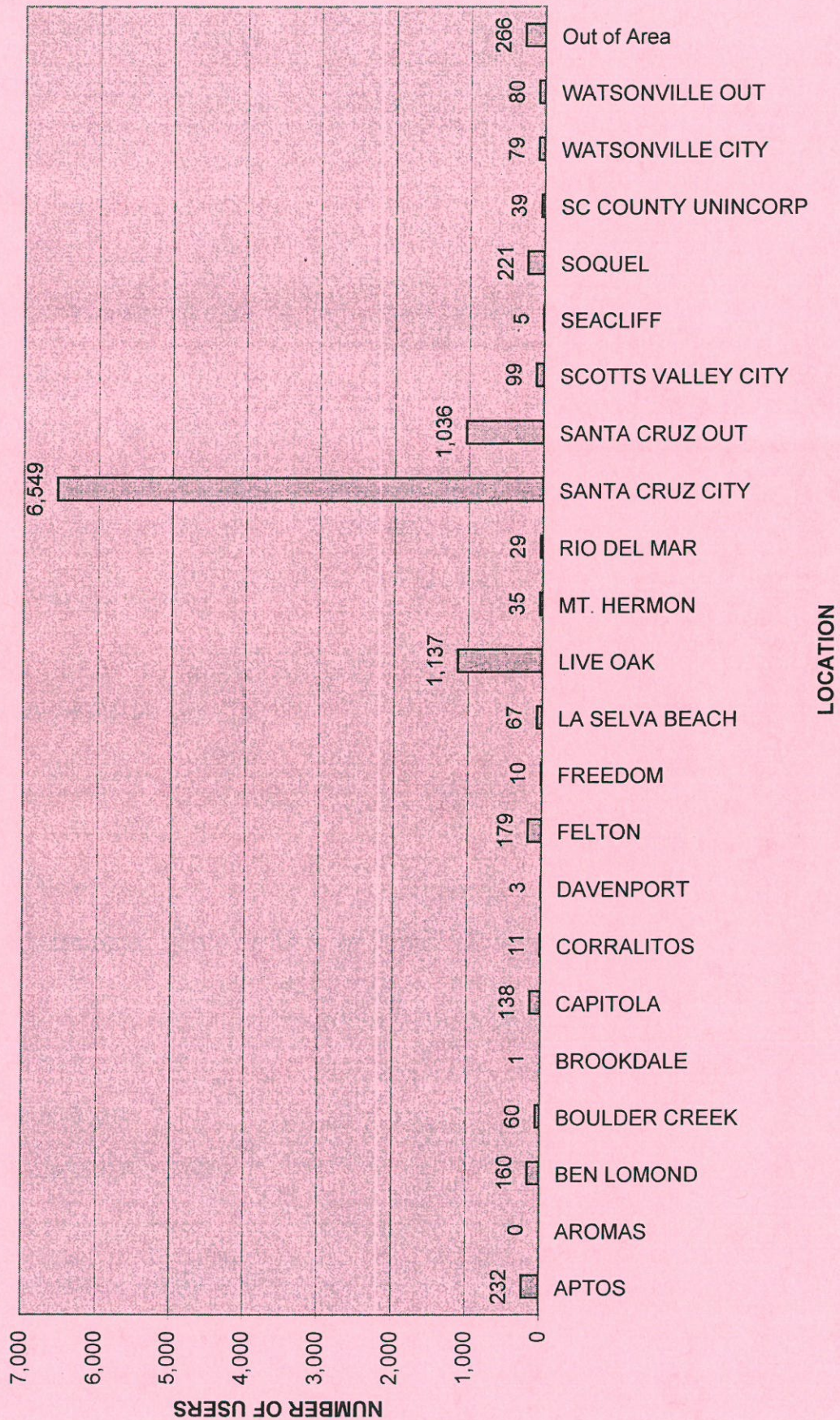
Number of Check Outs at Each Branch Broken Down by Borrower Home Location
APTOS JANUARY 2009



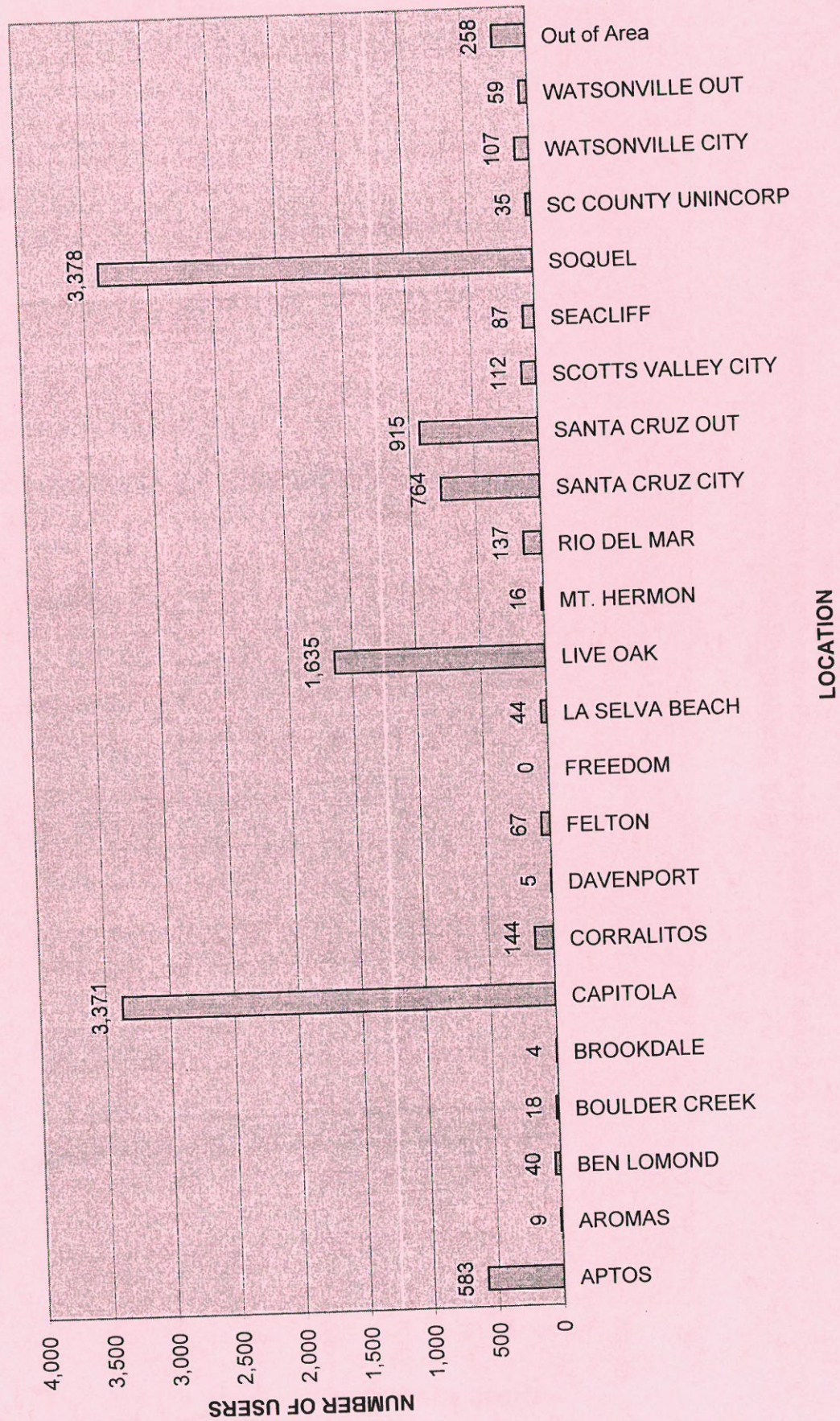
Number of Check Outs at Each Branch Broken Down by Borrower Home Location Boulder Creek January 2009



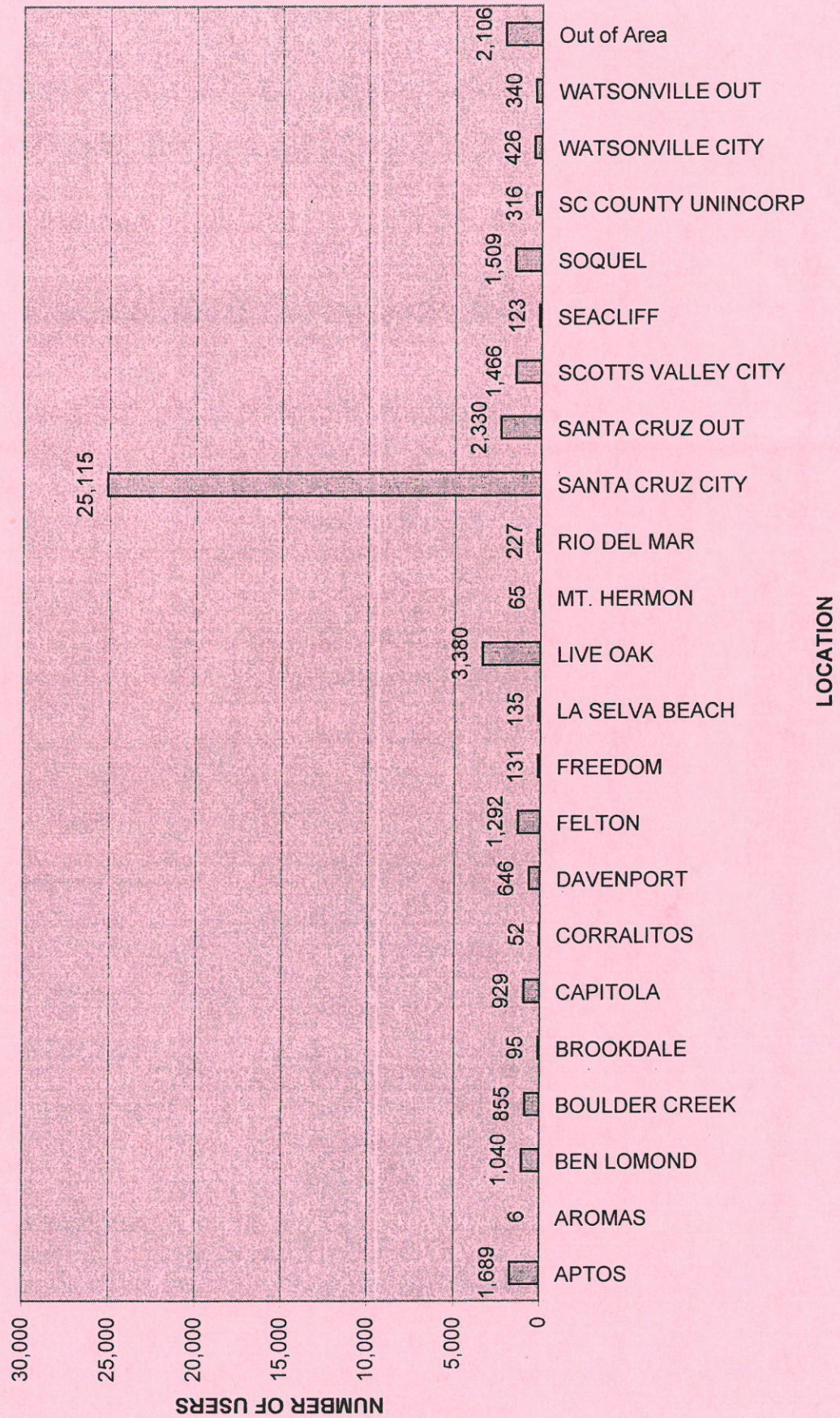
Number of Check Outs at Each Branch Broken Down by Borrower Home Location
B40 JANUARY 2009



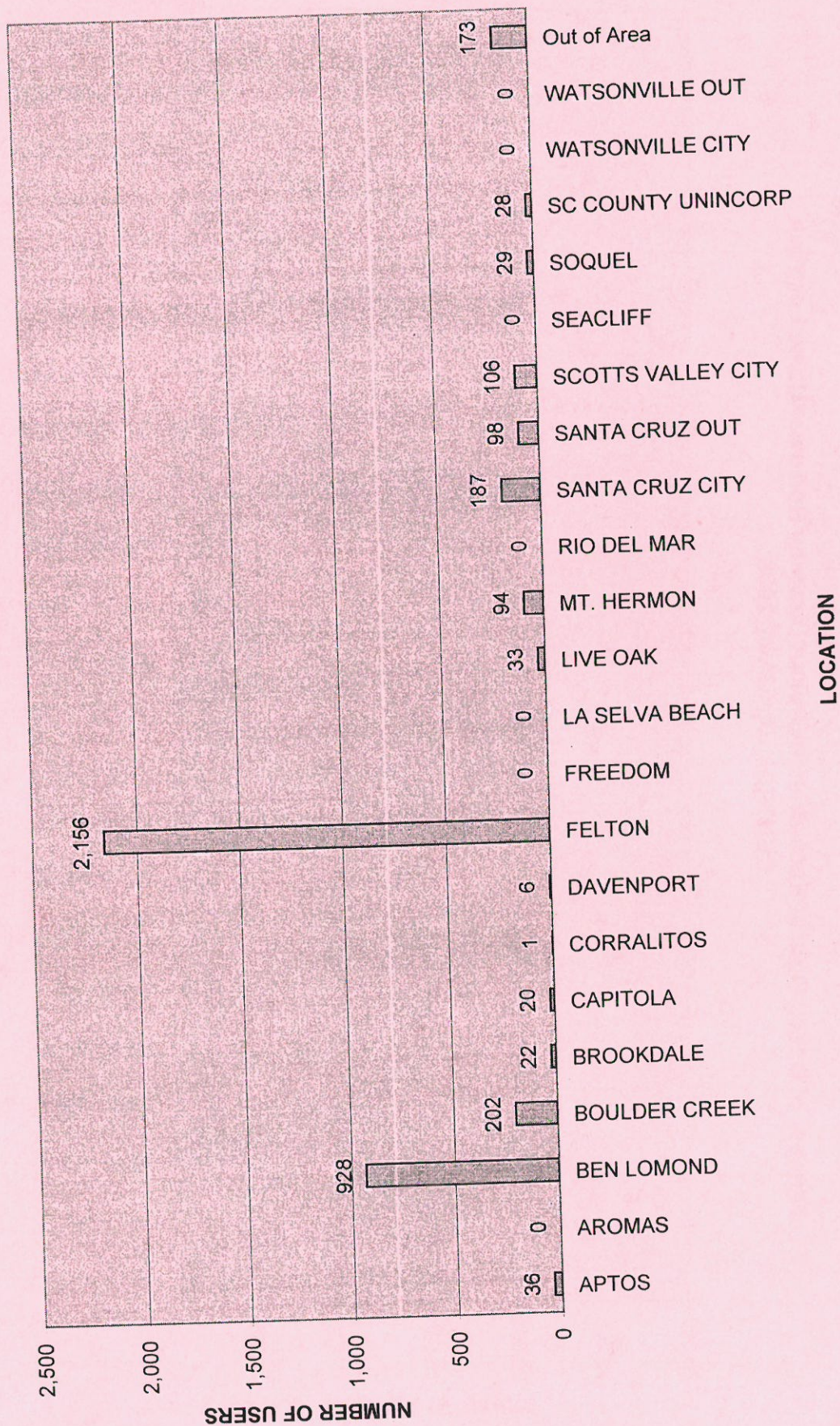
Number of Check Outs at Each Branch Broken Down by Borrower Home Location
CAPITOLA JANUARY 2009



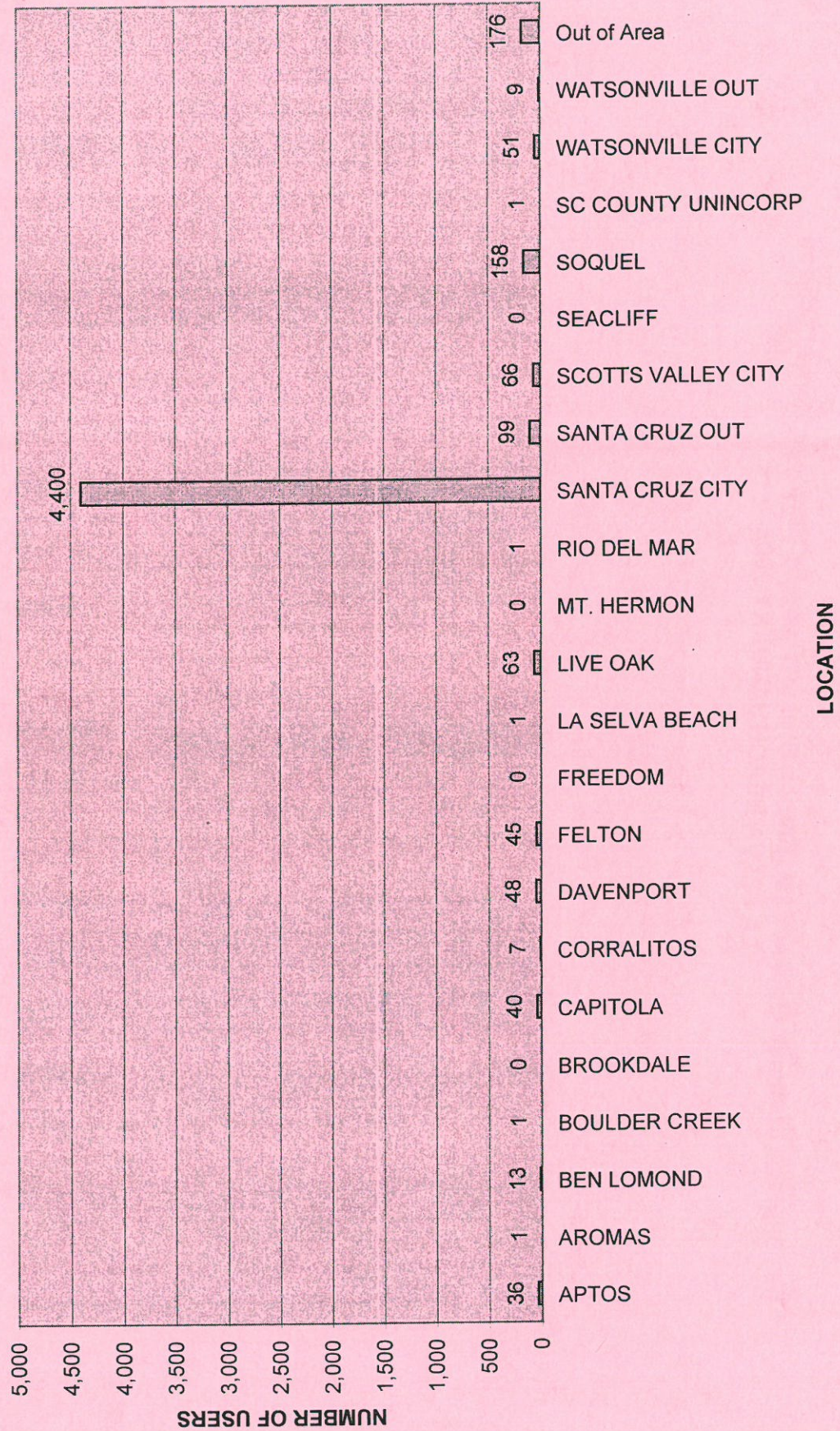
Number of Check Outs at Each Branch Broken Down by Borrower Home Location CENTRAL JANUARY 2009



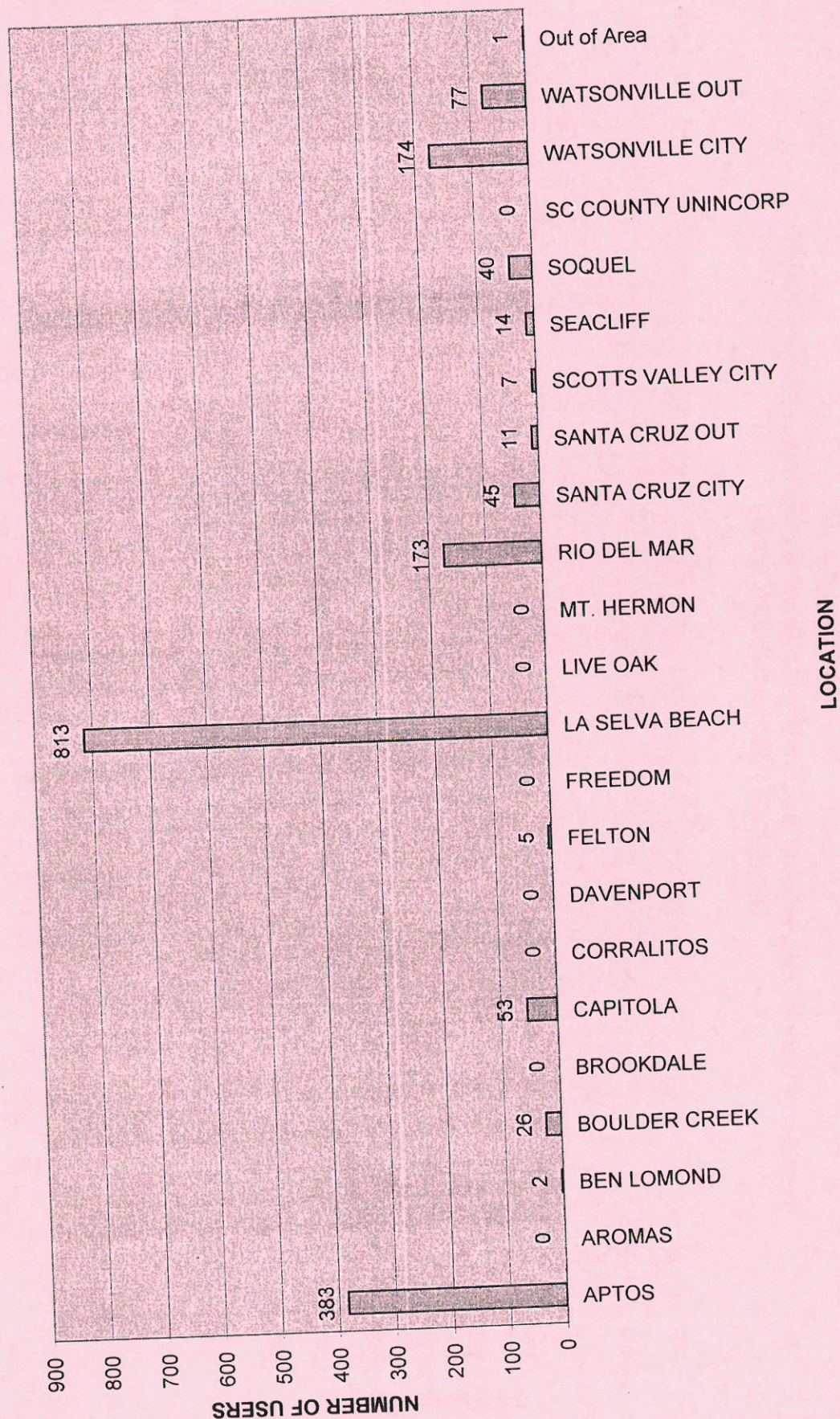
Number of Check Outs at Each Branch Broken Down by Borrower Home Location
 FELTON JANUARY 2009



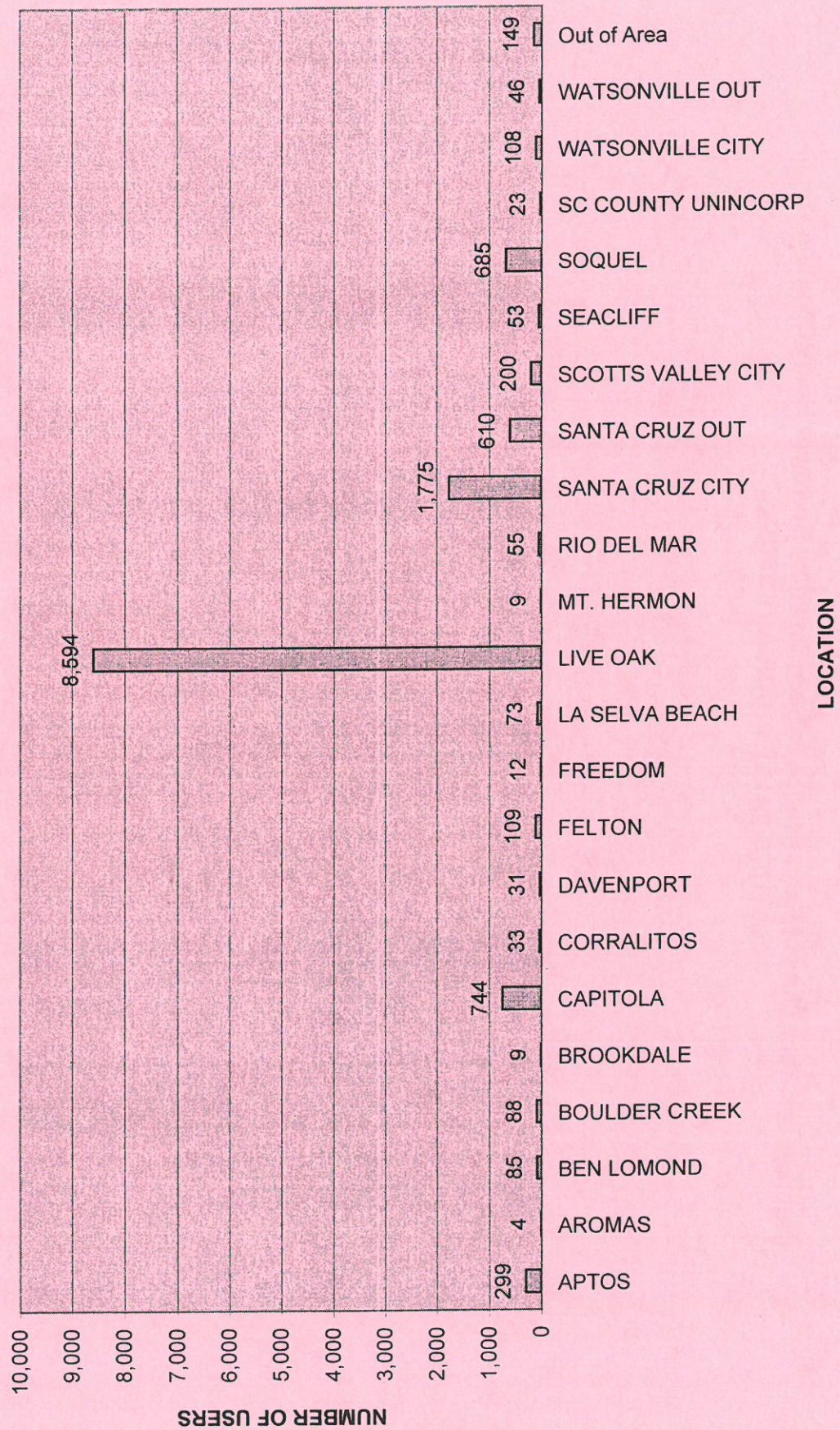
Number of Check Outs at Each Branch Broken Down by Borrower Home Location GARFIELD PARK JANUARY 2009



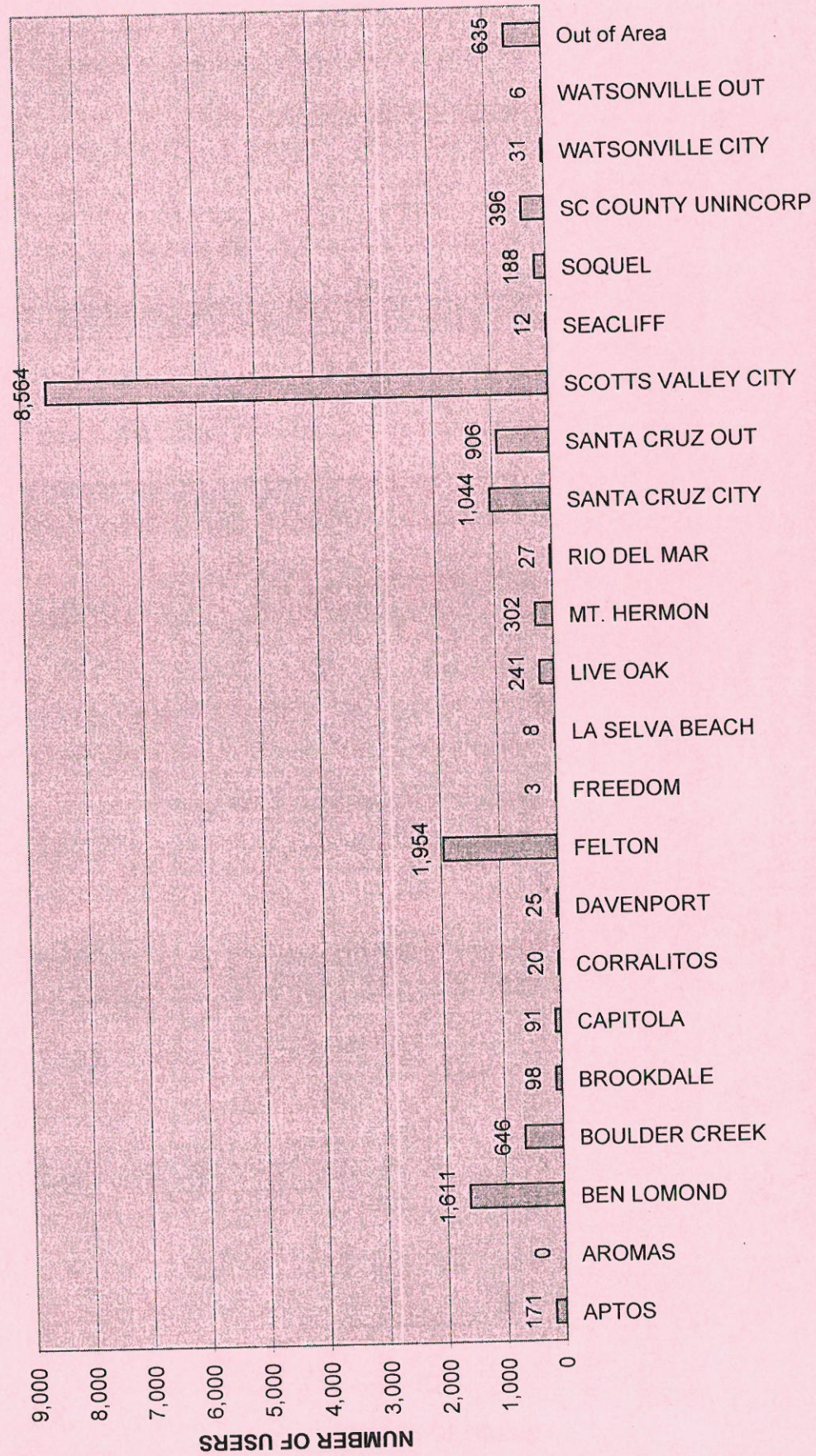
Number of Check Outs at Each Branch Broken Down by Borrower Home Location
LA SELVA BEACH JANUARY 2009



**Number of Check Outs at Each Branch Broken Down by Borrower Home Location
LIVE OAK JANUARY 2009**



Number of Check Outs at Each Branch Broken Down by Borrower Home Location
SCOTTS VALLEY JANUARY 2009



MONTHLY CIRCULATION REPORT FROM REGISTRATION QUALIFIER REPORT

CIRCULATION FOR 2007-2008

LIBRARY	MANUAL	COMPUTER	TOTAL	MONTH		# CHANGE	YEAR TO DATE	LAST YEAR		# CHANGE
				LAST YR				TO DATE		
Alba	0		0	17		-17	141	248		-107
Aptos		21,673	21,673	20,500		1,173	245,531	238,066		7,465
Boulder Creek		4,484	4,484	4,479		5	55,966	51,534		4,432
Branciforte		9,501	9,501	10,346		-845	119,063	120,303		-1,240
Capitola		12,126	12,126	10,636		1,490	125,463	124,112		1,351
Central		44,604	44,604	42,799		1,805	522,100	520,685		1,415
Felton		4,275	4,275	4,108		167	48,474	44,382		4,092
Garfield Park		5,191	5,191	4,855		336	58,384	54,390		3,994
La Selva Beach		1,675	1,675	1,677		-2	17,588	16,940		648
Live Oak		13,661	13,661	11,673		1,988	150,754	127,344		23,410
Outreach		3,329	3,329	3,298		31	40,928	40,626		302
Scotts Valley		17,261	17,261	16,684		577	190,615	180,932		9,683
SUBTOTAL	0	137,780	137,780	131,072		6,708	1,575,007	1,519,562		55,445
HQ & System	17	401	418	485		-67	5,515	5,861		-346
Electronic books*		3,043	3,043	2,496		547	44,085	28,104		15,981
Phone Renewals		6,291	6,291	6,596		-305	83,305	86,588		-3,283
Web2 Renewals		37,483	37,483	34,177		3,306	451,956	411,216		40,740
SUBTOTAL	17	47,218	47,235	43,754		3,481	584,861	531,769		53,092
GRAND TOTAL	17	184,998	185,015	174,826		10,189	2,159,868	2,051,331		108,537

TOTAL FROM MONTHLY ITEM CIRCULATION REPORT 182,980
TOTAL FROM REGISTRATION QUALIFIER minus e-books 181,955
1,025

Capitola closed for re-carpeting
November 8-16

TRAINING AGENCY CIRCULATION 2

*Electronic books are NetLibrary, Overdrive, Proquest Safari and Tumblebooks

Note Circulation for E-Branch--Electronic Book, Phone Renewals & Web2 Renewals

Cen 522,100
Apt 245,531
SV 190,615
LO 150,754
CAP 125,463
B40 119,063
GP 58,384
BC 55,966
Fel 48,474
Out 40,928
LSB 17,588

MONTHLY CIRCULATION REPORT FROM REGISTRATION QUALIFIER REPORT

As of January 31 2009

January Monthly Statistics

LIBRARY	MANUAL	COMPUTER	TOTAL	MONTH		YEAR TO DATE	LAST YEAR TO DATE	# CHANGE	# CHANGE
				LAST YR					
Aptos		21821	21,821	20,862	959	147,978	140,052		7,926
Boulder Creek		5,236	5,236	5,059	177	32,888	33,584		-696
Branciforte		10,437	10,437	10,533	-96	70,493	69,875		618
Capitola		11,790	11,790	10,757	1,033	80,264	69,249		11,015
Central		44,328	44,328	46,389	-2,061	306,166	299,704		6,462
Felton		4,119	4,119	4,363	-244	29,835	27,641		2,194
Garfield Park		5,223	5,223	4,545	678	34,710	33,348		1,362
La Selva Beach		1,824	1,824	1,548	276	11,547	9,654		1,893
Live Oak		13,804	13,804	13,260	544	94,378	85,234		9,144
Outreach		3,054	3,054	2,942	112	24,722	23,312		1,410
Scotts Valley		16,979	16,979	16,127	852	119,335	107,728		11,607
SUBTOTAL	0	138,615	138,615	136,401	2,214	952,316	899,494		52,822
HQ & System	14	413	427	450	-23	2,660	3,261		-601
Electronic books*		5,402	5,402	3,004	2,398	36,819	21,456		15,363
Phone Renewals		6,006	6,006	6,901	-895	45,206	49,227		-4,021
Web2 Renewals		41,683	41,683	36,189	5,494	284,033	252,649		31,384
SUBTOTAL	14	53,504	53,518	46,544	6,974	368,704	326,593		42,125
GRAND TOTAL	14	192,119	192,133	182,945	9,188	1,321,020	1,226,087		94,933

TOTAL FROM MONTHLY ITEM CIRCULATION REPORT

Central 306, 166

TOTAL FROM REGISTRATION QUALIFIER minus e-books

Apt 147,978

TRAINING AGENCY CIRCULATION

0

SV 119,335

*Electronic books are NetLibrary, Overdrive, Proquest Safari and Tumblebooks

Note: Electronic Books & Self Renewals

LO 94,378

Cap 70,493

B40 70,493

GP 34,710

BC 32,888

Fel 29,835

Outreach 24,722

LSB 11,547



**SANTA CRUZ • PUBLIC
LIBRARIES**
A City-County System

March 31, 2009

To: Joint Powers Board
Fr: Susan Elgin, Acting Library Director
Re: Circulation on the Self-Check Machines

October through December four self-check machines were installed. These machines allow the public to easily check out all library materials, except CDs, which are in an incompatible type of locking case.

With our current old DRA software, these machines do not allow the public to renew items. Within the first year of deployment of KOHA, we hope to have the machines also able to accept renewals and accept credit card payments. This year we hope to begin the transition of moving music CDs into compatible cases.

The machines have been installed at Aptos, Central, Live Oak, and Scotts Valley. January 2009 was the first full month all four machines were in operation.

As the public becomes more familiar with the equipment, we expect their use will continue to grow.

In January 2009

- Aptos checked out and renewed 20,672 items via staff and 1,167 or .5 % of circulation at the self check
- Central checked out and renewed 45,056 items via staff and 3,521 or 7 % of circulation at the self check
- Live Oak--checked out and renewed 12,112 items via staff and 697 or 5% of circulation at the self check
- SV checked out and renewed 15, 499 items via staff and 1,480 or 9% of circulation at the self check
- Total number of items checked out via self check: 6,875

Branch	Circulation by staff for January 2009
Aptos	21,821
BC	5,236
B40	10,437
Capitola	11,790
Central	44,328
Felton	4,119
GP	5,223
LSB	1,824
LO	13,804
Outreach	3,054
SV	16,979
Electronic Books	5,402
Phone Renewals	6,006
Web2 Renewals	41,683
HDQ	427
Total	192,133



**SANTA CRUZ • PUBLIC
LIBRARIES**
A City-County System

April 1, 2009

To: Library Joint Powers Board
Fr: Susan Elgin, Acting Library Director
Re: Scotts Valley Branch

Recommendation:

The Joint Powers Board appoint several members to a committee to work with the Library Director and SV city staff on funding issues that may arise as the new Scotts Valley Branch moves forward. The subcommittee would then bring recommendations to the full Board for discussion and decisions.

Discussion:

During the planning of the new Scotts Valley Branch, Library staff will be meeting with SV City Staff and the Branch Planning Group. Though Scotts Valley will be paying for the building, design features will affect future staffing and maintenance needs. These and other issues will affect future library budgets. Wish lists, what the Library System can afford, etc. will all need to be worked out.

A Board Subcommittee would be helpful for maintaining an ongoing discussion and freeflow of ideas.

Santa Cruz Public Libraries Furlough Plan

January 31, 2009-June 30, 2009

The Library Joint Powers Authority Board (JPB) of the Santa Cruz City-County Library System was created by the Joint Powers Agreement (JPA) between the City of Santa Cruz, the County of Santa Cruz, the City of Scotts Valley, and the City of Capitola to provide extended Library Services within their communities. As set forth in the Joint Exercise of Powers Act (Chapter 5, Division 7 of Title 1 of the Government Code of the State of California (Sections 6500, et seq.)), the parties may, among other things, contract for the exercise jointly of any power common to all.

As authorized by the Memorandum of Understanding (MOU) between the JPB and the City of Santa Cruz the business affairs of the Library System include, among other things, Budget Control and Collective Bargaining.

Article II of the By-Laws of the JPB state that it shall oversee the operations of the Santa Cruz City-County Library System, setting policies and exercising such responsibilities as are delegated to it in the Joint Powers Agreement. Those responsibilities include adopting an annual budget, setting hours and levels of service, and exercising any other responsibilities delegated to it jointly by the cities and the county.

The JPB has decided that a reduction of services is necessary to balance the Library's fiscal 2008/2009 budget. Having considered the available options and having heard from Library Management that the affected bargaining units concur, the Board determined that employee furloughs (as opposed to layoffs and Branch closings) are the preferred method of accomplishing that reduction.

The authority for this decision lies collectively in the previously mentioned JPA, MOU and By-Laws, the Meyers Miliias Brown Act (Chapter 10, Division 4, Title 1 of the Government Code of the State of California (Sections 3500, et seq.)), the Memoranda of Understanding in effect between the City of Santa Cruz and its various bargaining units, the City of Santa Cruz Employee Relations Resolution (Article I, Section 1 of Appendix A to the City's Personnel Rules & Regulations), and the California State Constitution, Article 11-Local Government.

The purpose of the furlough is to offset \$235,035 of the 2008-2009 shortfall in Library funds (sales tax and property tax/maintenance effort). On January 12, 2009, the budget deficit was \$624, 960.

Other cuts to the Library Budget included: \$174,000 by keeping vacant positions unfilled, a \$96,000 cut to the page and sub budget (18%), a \$190,000 cut to the Book and Media budget, supplies, training, printing, advertising, and outside contracts cut as well.

The plan is guided by a number of principles, the most important of which are to minimize the program's impact on library users and part-time regular employees.

Regular fulltime employees will be furloughed 4 hours per week for 21 weeks as one of several measures the Library Joint Powers Authority Board adopted in order to meet the decreased revenue.

No reduction of employment benefits, including retirement, health, or leave benefits, will result from implementation of the furlough plan.

No annual or other paid leave may be used in lieu of a furlough day or period.

No overtime may be granted to compensate for the loss of services of furloughed employees.

Employees cannot be required to work in their areas or perform official duties during their furlough time.

Mid-Managers, Executives, and Supervisors may group/batch their furlough hours if they wish rather than take off the same number of hours each Friday.

Any pay period in which an FLSA exempt employee works less than 40 hours in a week due to either voluntary time off or furlough time, s/he is no longer FLSA exempt.

Because the Network Access Department (5 fulltime employees) must continue work on the new ILS (Integrated Library Software) so that it can be implemented as quickly as possible, only 2 of the 6 NAS employees will be furloughed. The two microcomputer technicians, the webmaster, and the library information specialist will not be furloughed. These 4 employees are all members of SEIU. The two employees who will be furloughed are the Senior Library Assistant (SEIU) and the Head of Network Access (OE3, Mid-Managers).

The Acting Director of Libraries will be furloughed.

Regular part-time employees will not be furloughed. By eliminating them from the furlough they will have no cut in the amounts paid toward their health insurance and no drop in the amount of time they are able to accrue with PERS.

Any deferrals in compensation that members of the individual bargaining units adopt that apply to this fiscal year's furlough will be used to lessen the amount of furlough time for full time employees. The reductions will be calculated per bargaining unit.

If ongoing monitoring of the budget provides sufficient savings and/or income increases, the furlough time will be shortened.

All branches of the Santa Cruz Public Libraries will be closed on Fridays. Some staff will continue to work on Friday mornings to handle the behind the scenes work and to offset all those responsibilities from moving directly to Saturdays

- No public programs will occur on Fridays, though staff may be in the building in the mornings
 - Aptos closed 7 hours on Fridays

- Boulder Creek closed 5 hours on Fridays
 - Branciforte closed 4 hours on Fridays
 - Capitola closed 5 hours on Fridays
 - Central closed 7 hours on Fridays
 - Felton closed 5 hours on Fridays
 - Garfield Park closed 4 hours on Fridays
 - La Selva closed 3 hours on Fridays
 - Live Oak closed 5 hours on Fridays
 - Scotts Valley closed 5 hours on Fridays
 - Headquarters closed 5 hours on Fridays
 - Outreach—no visits to sites or stops on Fridays
- Interlibrary Loan services suspended thru June 30th. ILL Staff assigned to some of the responsibilities of the open positions.
 - Summer Reading Program will not include Festival of the Book.
 - Due to the size of the cuts to the book budget borrowers will not be able to place requests for titles the library has not yet ordered.
 - To accommodate individual staff needs, when it does not conflict with branch/facility needs, staff may choose to work 4 days 9 hours a day.
 - All regular staff will be offered the choice of also becoming a member of the on-call staff, enabling them to accept sub shifts to pick up the hours they have been furloughed.



**SANTA CRUZ • PUBLIC
LIBRARIES**
A City-County System

March 31, 2009

TO: LIBRARY JOINT POWERS BOARD
FR: SUSAN ELGIN, ACTING DIRECTOR OF LIBRARIES
RE: ELIMINATION OF LIBRARY POSITIONS

Recommendation: That the Library Joint Powers Board by resolution eliminate the following vacant positions from the 2008-2009 library budget:
25 hour Central Adult Reference Librarian/Subject Selector (149-013)
20 hour Central Youth Services Library Assistant (150-029)
40 hour Technical Services Lib III, Lead Cataloger/Subject Selector (313-006)

Background:

The Librarian III position has been vacant for over a year. This year there were no funds in the budget to cover the position. With the vacant Lib IV, Head of Technical Services, expected to be hired in July of 2009, and with a book and materials budget that is not growing, the position is not needed in next year's budget.

The 20 hour Library Assistant position at Central is needed to keep both current programming and desk shifts covered. However, with the recent suspension of interlibrary loan, the Library Assistants in Central Circulation should be able to cover the necessary desk hours. The changes that will need to be made in the youth services programming are still being explored.

The 25 hour Central Adult Reference Librarian/Subject Selector has been vacant for many months. Central has maintained reference service and subject selection by sharing a Librarian I/II with the Outreach Department. With this position eliminated, the share would become permanent.

Financial Impact:

The elimination of these three positions will save approximately \$52,500 in the 2009-2010 budget. The savings in the 2008-2009 budget have already been accomplished through the Board action in January 2009.

RESOLUTION # 2009-03

**RESOLUTION OF THE SANTA CRUZ LIBRARY JOINT POWERS
AUTHORITY BOARD TRANSFERRING AND APPROPRIATING FUNDS**

WHEREAS, the elimination of vacant library positions will help to address future budget savings, and

NOW THEREFORE, be it resolved by the Library Joint Powers Authority Board

That the Library Joint Powers Authority Board eliminate the following vacant positions from the FY 2008-09 Library Budget:

25 Hour Central Adult Reference Librarian/Subject Selector (149-013)
20 Hour Central Youth Services Library Assistant (150-029)
40 Hour Technical Services Librarian III, Lead Cataloguer/Subject
Selector (313-006)

PASSED AND ADOPTED this 6th day of April 2009 by the following votes:

AYES: Board Member(s):

NOES: Board Member(s):

ABSENT: Board Member(s):

DISQUALIFIED: Board Member(s):

APPROVED

ATTEST

Chair

Board Clerk



**SANTA CRUZ • PUBLIC
LIBRARIES**
A City-County System

March 31, 2009

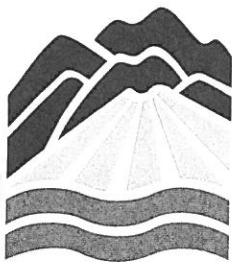
To: Library Joint Powers Board
Fr: Susan Elgin, Acting Library Director
Re: Concerns and Parameters for the Library's 2009-2010 Budget

In January 2009, the Board made major cuts from expected library revenues and expenditures when it anticipated that: 1) revenues would be lower than the spring 2008 forecast for FY 2008-2009, 2) carryover and beginning fund balances might not be as high as anticipated when the FY 2008-2009 budget had been adopted, and 3) some expenses were running higher than expected.

It is obvious now that these cuts were not enough.

- The Board approved in early June 2008 moving two reserve funds into the FY 2008-09 budget to pay for two long planned for projects. The two projects were the expansion of the Aptos parking lot and the Library's development and migration to open source software for its ILS system. In mid-June 2008 these funds appeared in the library's fund balances but were not yet encumbered for the new fiscal year's projects. In February 2009, both Finance and Library staff realized that these funds had been used to cover an unanticipated deficit in last year's budget that the funds had not come forward for these two projects which were then underway. Together these two projects total \$334,495.
- While the Library cut its estimates for the current year budget carryover and beginning fund balances in January 2009, we now know we need to make a further cut of \$145,251.
- The \$100,000 in E-rate and Calnet reimbursements (for schools and public libraries), that we are entitled to for our telecommunications and internet access, have not been forthcoming. Finally, in March the first credits began appearing on our bills. The best we can hope to receive by the end of June 2009 is \$60,000, though that may still be overly optimistic. Eventually the Library will receive these credits, but their slow receipt is part of our current budget problem.
- Library Revenue for FY 2008-09 was anticipated in January 2009 to be \$12,140,247. Our figures now indicate it will be \$12,101,474 or \$38,773 less.

- In several budget categories we now anticipate we could be overspent by \$78,841, in spite of cutting other expenses by \$29,646.
- The Library's other budget categories are right on target and we may show some budget savings in these areas. It is, however, too early to predict the size of these savings.
- The budget for FY 2009-10 will be developed to anticipate expenditures at 96% of income, with the remaining 4% set aside for the beginning of a perpetual library cash reserve. The Library and the Board will be closely monitoring next year's budget. Should either revenues or expenditures show negative changes next year, both will be quick to respond with cost saving measures.
- As stated at the March 2009 Board meeting, by the end of June 2010 the Library's objectives are to have a budget that has no negative balances and one that is beginning to develop a prudent cash reserve.



SANTA CRUZ • PUBLIC
LIBRARIES
A City-County System

March 30, 2009

TO: LIBRARY JOINT POWERS BOARD
FR: ACTING DIRECTOR OF LIBRARIES
RE: LIBRARY SYSTEM'S ANNUAL BUDGET GUIDELINES

RECOMMENDATION:

That the Library Joint Powers Board adopt the following budget guidelines:

- The Library System will strive to establish and maintain at least 5% of its annual budget for its ongoing cash reserve
- At least 8% of the Library's operating budget should be dedicated to the Library's book and media budget (Motion 2007-12)
- Carry-over funds (funds encumbered but not yet spent) are not to be added into the next fiscal year's budget as new funds. Carry-overs are not to be encouraged.

The Board will want a report in September each year from the Library Director and the SC City Finance Director on these carry-over projects and if they have a negative effect on the new fiscal year's budget in any way.

- The Library Director at the Board's September meeting will report year-end fund balances approved by the City Finance Department to the Board. At that time, the Board may decide how the funds are to be used
- The Board will review, at a minimum, library expenditure and revenue statements every 4 months.
- The Budget Subcommittee should continue to meet on a once a month basis during the 2009-2010 fiscal year.

DISCUSSION

1) **Cash Reserve of 5%**

Agencies establish cash reserves to:

- Maintain a reserve large enough to cover the agency's cash flow each month as revenues and expenditures vary each month
- Cover unexpected problems/emergencies
- Be prepared for downturns in the economy

Basic cash reserves are not set aside for specific projects. A minimum of unrestricted funds is always maintained for the above.

On a \$13,000,000 budget a 5%, reserve would be \$650,000

2) **8% of the library's operating budget is to be used for the book and media fund.**

This was the motion passed in December 2007 to ensure that the library's collections were up-to-date and accurate. The 2008 Library Journal Budget Report stated, "About 14% of operating budgets go to library materials".

3) **Carry-over funds are not to be added to a proposed new year's budget.**

The recommendation is to review encumbrances after the end of each fiscal year. When the Library is in the black again, there should always be funds to match the carry-over project expenses. At this time, however, it seems prudent that all carry-over projects do indeed come with the corresponding funds to complete them. This review should be completed by both the Library Director and the City Finance Department with a report to the Board as soon as possible after the fiscal year ends.

4) **Year-end fund balances should not be counted on for additional revenue when the new budget is being developed.**

The recommendation is to wait for the final report from the City's Finance Department on the actual fund balance for the previous fiscal year. This report should be available by late summer.

5) **Monthly Budget Subcommittee Meetings in 2009-2010.**

The purpose of these meetings would be to monitor the budget more closely than quarterly reports permit, enabling the committee to bring issues back to the full Board in a timely manner for corrective action. Ultimately, the monitoring of financial reports will be something the new Director will do. The recommendation is for only the coming transitional year.