

### SCPL Incident Report by Branch - FY 20/21

	QTR 1			QTR 2			QTR 3			QTR 4			YTD Totals		
	FY 19/20	FY 20/21	% Change	FY 19/20	FY 20/21	% Change	FY 19/20	FY 20/21	% Change	FY 19/20	FY 20/21	% Change	FY 19/20	FY 20/21	% Change
<b>Aptos</b>	21	19	-10%	18	0	-100%	8	0	-100%	8	0	-100%	55	19	-65.5%
<b>Boulder Creek</b>	3	0	-100%	13	0	-100%	7	0	-100%	0	0		23	0	-100.0%
<b>Branciforte</b>	15	16	7%	18	0	-100%	27	0	-100%	0	0		60	16	-73.3%
<b>Capitola</b>	N/A	Closed		N/A	Closed		N/A	Closed		N/A	Closed		N/A	Closed	
<b>Downtown</b>	68	5	-93%	74	0	-100%	57	0	-100%	29	0	-100%	228	5	-97.8%
<b>Felton</b>	N/A	0		N/A	Closed		1			N/A	Closed		N/A	Closed	
<b>Garfield Park</b>	7	3	-57%	2	0	-100%	8	0	-100%	6	0	-100%	23	3	-87.0%
<b>La Selva Beach</b>	N/A	Closed		N/A	Closed		N/A	Closed		N/A	Closed		N/A	Closed	
<b>Live Oak</b>	21	11	-48%	13	0	-100%	9	0	-100%	6	0	-100%	49	11	-77.6%
<b>Scotts Valley</b>	2	1	-50%	2	0	-100%	2	0	-100%	1	0	-100%	7	1	-85.7%
<b>TOTAL</b>	137	55	-60%	140	0	-100%	119	0	-100%	50	0	-100%	446	55	-87.7%

**Code of Conduct: 1. Interferes with a Comfortable & Welcoming Environment**

	QTR 1			QTR 2			QTR 3			QTR 4			YTD Totals		
	FY 19/20	FY 20/21	% Change	FY 19/20	FY 20/21	% Change	FY 19/20	FY 20/21	% Change	FY 19/20	FY 20/21	% Change	FY 19/20	FY 20/21	% Change
<b>Aptos</b>	2	0	-100%	3	0	-100%	1	0	-100%	1	0	-100%	7	0	-100.0%
<b>Boulder Creek</b>	1	0	-100%	3	0	-100%	2	0	-100%	0	0		6	0	-100.0%
<b>Branciforte</b>	6	1	-83%	1	0	-100%	3	0	-100%	0	0		10	1	-90.0%
<b>Capitola</b>	N/A	Closed		N/A	Closed		N/A	Closed		N/A	Closed				
<b>Downtown</b>	15	0	-100%	15	0	-100%	7	0	-100%	2	0	-100%	39	0	-100.0%
<b>Felton</b>	N/A	Closed		N/A	Closed		N/A	Closed		N/A	Closed				
<b>Garfield Park</b>	1	0	-100%	0	0		0	0		0	0		1	0	-100.0%
<b>La Selva Beach</b>	N/A	Closed		N/A	Closed		N/A	Closed		N/A	Closed				
<b>Live Oak</b>	4	1	-75%	1	0	-100%	1	0	-100%	0	0		6	1	-83.3%
<b>Scotts Valley</b>	0	0		0	0		2	0	-100%	0	0		2	0	-100.0%
<b>TOTAL</b>	29	2	-93%	23	0	-100%	16	0	-100%	3	0	-100%	71	2	-97.2%

**\* Branch Closures due to COVID-19, effective 3/14/20, resulted in significant reductions.**

Code of Conduct: 2. Interferes with Making Information Resources & Materials Accessible for All															
	QTR 1			QTR 2			QTR 3			QTR 4			YTD Totals		
	FY 19/20	FY 20/21	% Change	FY 19/20	FY 20/21	% Change	FY 19/20	FY 20/21	% Change	FY 19/20	FY 20/21	% Change	FY 19/20	FY 20/21	% Change
Aptos	0	0		2	0	-100%	0	0		2	0	-100%	4	0	-100.0%
Boulder Creek	2	0	-100%	4	0	-100%	3	0	-100%	0	0		9	0	-100.0%
Branciforte	4	4	0%	3	0	-100%	6	0	-100%	0	0		13	4	-69.2%
Capitola	Closed	Closed		Closed	Closed		Closed	Closed		Closed	Closed				
Downtown	11	1	-91%	25	0	-100%	18	0	-100%	7	0	-100%	61	1	-98.4%
Felton	Closed	Closed		Closed	Closed		Closed	Closed		Closed	Closed				
Garfield Park	2	0	-100%	1	0	-100%	0	0		0	0		3	0	-100.0%
La Selva Beach	Closed	Closed		Closed	Closed		Closed	Closed		Closed	Closed				
Live Oak	2	0	-100%	7	0	-100%	1	0	-100%	0	0		10	0	-100.0%
Scotts Valley	2	0	-100%	0	0		1	0	-100%	0	0		3	0	-100.0%
<b>TOTAL</b>	<b>23</b>	<b>5</b>	<b>-78%</b>	<b>42</b>	<b>0</b>	<b>-100%</b>	<b>29</b>	<b>0</b>	<b>-100%</b>	<b>9</b>	<b>0</b>	<b>-100%</b>	<b>103</b>	<b>5</b>	<b>-95.1%</b>
Code of Conduct: 3. Conduct that Does Not Ensure a Safe & Secure Environment															
	QTR 1			QTR 2			QTR 3			QTR 4			YTD Totals		
	FY 19/20	FY 20/21	% Change	FY 19/20	FY 20/21	% Change	FY 19/20	FY 20/21	% Change	FY 19/20	FY 20/21	% Change	FY 19/20	FY 20/21	% Change
Aptos	20	18	-10%	16	0	-100%	7	0	-100%	5	0	-100%	48	18	-62.5%
Boulder Creek	2	0	-100%	7	0	-100%	7	0	-100%	0	0		16	0	-100.0%
Branciforte	15	15	0%	14	0	-100%	25	0	-100%	12	0	-100%	66	15	-77.3%
Capitola	Closed	Closed		Closed	Closed		Closed	Closed		Closed	Closed		Closed	Closed	
Downtown	64	1	-98%	62	0	-100%	42	0	-100%	28	0	-100%	196	1	-99.5%
Felton	Closed	Closed		Closed	Closed		Closed	Closed		Closed	Closed		Closed	Closed	
Garfield Park	5	3	-40%	2	0	-100%	1	0	-100%	5	0	-100%	13	3	-76.9%
La Selva Beach	Closed	Closed		Closed	Closed		Closed	Closed		Closed	Closed		Closed	Closed	
Live Oak	19	9	-53%	11	0	-100%	7	0	-100%	5	0	-100%	42	9	-78.6%
Scotts Valley	1	1	0%	1	0	-100%	1	0	-100%	1	0	-100%	4	1	-75.0%
<b>TOTAL</b>	<b>126</b>	<b>47</b>	<b>-63%</b>	<b>113</b>	<b>0</b>	<b>-100%</b>	<b>90</b>	<b>0</b>	<b>-100%</b>	<b>56</b>	<b>0</b>	<b>-100%</b>	<b>385</b>	<b>47</b>	<b>-87.8%</b>
* Branch Closures due to COVID-19, effective 3/14/20, resulted in significant reductions.															

