

## PUBLIC ADVISORY REGARDING COVID-19 AND PUBLIC PARTICIPATION

Consistent with Executive Order No. N-29-20 issued by Governor Newsom on March 17, 2020, and the County of Santa Cruz Health Services Agency Shelter In Place Public Health Order dated March 31, 2020, the regular meetings of the:

### **LIBRARY ADVISORY COMMISSION (LAC)** On Monday, January 24, 2022 at 6:30PM

**This meeting will be held via Zoom teleconference ONLY**

#### **Public Viewing:**

The meeting will be broadcast through the Santa Cruz Libraries YouTube channel <https://www.youtube.com/user/SantaCruzPL> which you can access through the Santa Cruz Libraries website by scrolling to the bottom of the page and clicking on the YouTube icon.

#### **Public Participation via Zoom:**

For those wishing to participate via Zoom you can join from a PC, Mac, iPad, iPhone or Android device by entering or clicking on the following URL:

<https://us06web.zoom.us/j/82703362505>

For those wishing to participate via Zoom using a telephone only, please call:

1 833 548 0276 (Toll Free) or 1 833 548 0282 (Toll Free)

1 877 853 5247 (Toll Free) or 1 888 788 0099 (Toll Free)

Slowly enter the **Webinar ID of 827 0336 2505**

The meetings will be recorded and posted for viewing after the meetings on the Santa Cruz Public Libraries website <http://www.santacruzpl.org/>

**Public comment: There are three ways to comment during this meeting. All comments must be received prior to the close of public comment on that agenda item:**

#### **1. How to comment on agenda items via email before the meeting begins:**

Members of the public may provide public comment by sending an email to the Library Board Clerk at [clerk@santacruzpl.org](mailto:clerk@santacruzpl.org)

- Identify the agenda item number in the subject line of the email
- Emailed comments should be a maximum of 500 words, which corresponds to approximately 3 minutes of speaking time
- Each emailed comment will be read aloud for up to three minutes
- Emails received after the meeting begins will not be included in the record

**2. How to comment on agenda items during the meeting and prior to the close of public comment on an item, using the Zoom Q&A feature:**

- Type your comment using the “Q&A” feature found on the Zoom control bar
- Identify the agenda item first, then type your comment
- Your comment will be read aloud

**3. How to comment aloud on agenda items, during the meeting and prior to the close of public comment on an item, via the Zoom “raise hand” feature:**

***If you are accessing the meeting using the Zoom app and using computer audio:***

- During the comment period for that agenda item, use the “raise hand” icon found on the Zoom control bar
- The moderator will announce your name or the last 3 digits of your phone number when it is your turn to speak
- Unmute yourself using the microphone icon
- Identify the agenda item
- Introduce yourself using your first and last name
- You will have three minutes of speaking time

***If you are accessing the meeting using telephone audio:***

- During the comment period for that agenda item, press \*9 to raise your hand
- The moderator will announce the last 3 digits of your phone number when it is your turn to speak
- Unmute yourself using \*6 – to toggle the mute/unmute feature
- Identify the agenda item
- Introduce yourself using your first and last name
- You will have three minutes of speaking time



## **LIBRARY ADVISORY COMMISSION REGULAR VIRTUAL MEETING**

**MONDAY, JANUARY 24, 2022 at 6:30 PM**

### **1. CALL TO ORDER/ROLL CALL**

Commissioners Lindsay Bass, Rena Dubin, Jennifer Mount, Mary Ripma, Mike Termini, Pamela Woll, and Tricia Wynne

### **2. ADOPTION OF THE AGENDA**

### **3. ORAL COMMUNICATIONS**

*Any member of the audience may address the Board on any matter either on or off the agenda that is within the Board's jurisdiction. Note, however, that the Board is not able to undertake extended discussion or act on non-agendized items. Such items can be referred to staff for appropriate action which may include placement on a future agenda. If you intend to address a subject that is on the Agenda, please hold your comments regarding that item until it is before the Board so that we may properly address all comments on that subject at the same time. In general 3 minutes will be permitted per speaker during Oral Communication; A MAXIMUM of 30 MINUTES is set aside for Oral Communications at this time.*

### **4. REPORT BY LIBRARY DIRECTOR**

A. Library Director's Report – January 2022 (P3-6)

### **5. REPORT BY FRIENDS OF THE SANTA CRUZ PUBLIC LIBRARIES**

A. Friends of SCPL – Report (Oral)

### **6. MEMBER REPORTS**

### **7. CONSENT CALENDAR**

*All items listed in the "Consent Calendar" will be enacted by one motion in the form listed below. There will be no separate discussion on these items prior to the time the Board votes on the action unless members of the public or the Board request specific items to be discussed for separate review. Items pulled for separate discussion will be considered following General Business.*

- A. Minutes of November 15, 2021  
RECOMMENDED ACTION: Approve Minutes (P7-8)
- B. Second Quarter Workplan Accomplishments  
RECOMMENDED ACTION: Accept and File Second Quarter Workplan Accomplishments (P9-19)

**8. PRESENTATIONS**

- A. The Progress and Future of the Mixed-Use Project for the Downtown Library by Bonnie Lipscomb, the Economic Development Director for the City of Santa Cruz
- B. The Progress and Future of the Library's Strategic Planning by Diane Cowen, Librarian and Marketing Manager for the Santa Cruz Public Libraries

**9. GENERAL BUSINESS**

*General Business items are intended to provide an opportunity for public discussion of each item listed. The following procedure is followed for each Business item: 1) Staff explanation; 2) Board questions; 3) Public comment; 4) Board deliberation; 5) Decision.*

- A. Elect Chair and Vice Chair for 2022  
RECOMMENDED ACTION: Propose and vote upon candidates for the Chair and Vice Chair of the Commission (P20)

**10. SCHEDULED UPCOMING MEETINGS**

Date	Location	Anticipated Upcoming Agenda Items:
February 28, 2022	TBD	•

**11. ADJOURNMENT**

Adjourned to the next regular meeting of the Library Advisory Commission to be held on Monday, February 28, 2022 at 6:30 PM.

The Santa Cruz City-County Library System does not discriminate against persons with disabilities. Out of consideration for people with chemical sensitivities, we ask that you attend fragrance free. Upon request, the agenda can be provided in a format to accommodate special needs. Additionally, if you wish to attend this public meeting and will require assistance such as an interpreter for American Sign Language, Spanish, or other special equipment, please call the Library Administration Office at 427-7706 at least five days in advance so that we can arrange for such special assistance, or email [library\\_admin@santacruzpl.org](mailto:library_admin@santacruzpl.org).



**January 24, 2022**

**Library Director's Report**

Yolande Wilburn and Eric Howard are cowriting this month's Director's report. We are happy to report that the transition to a new director for the library system is going very smoothly.

As the new Director, I want to take a moment to thank Eric Howard and recognize his outstanding work as Interim Director. He guided the Library through what has been a difficult period and continues to demonstrate his passion for the work we do and compassion for the Library team members through the continuing global pandemic.

In December 2021, Jayson Architecture presented the revised concept design for the Downtown Library. At today's meeting, we will hear from Bonnie Lipscomb, Economic Development Director for the City of Santa Cruz, on the progress and future of the Mixed-Use project.

During the first three weeks of 2022, the new Director, Yolande Wilburn, engaged with the design team for the Mixed-Use project. Yolande also met with the project managers and visited every branch location. The five newly remodeled branches scheduled to reopen in 2022 are Garfield Park, Boulder Creek, Live Oak, Branciforte, and Scotts Valley. While progressing, we have encountered some supply chain and construction delays.

On January 12, 2022, the Santa Cruz County Planning Commission approved the proposal to demolish the Aptos Library and construct the new building. The Library will be posting a more up-to-date schedule of anticipated openings for the February 3 Libraries Facilities Financing Authority meeting.

Within her first week, Yolande met with Library team members across the system and participated in the all-staff meeting. She met with the Friends' of the Santa Cruz Public Libraries, including the individual chapters. The Friends will hold a press conference in late January to thank all donors and celebrate the successful conclusion of the Friends' 2021 campaign, "Realizing the Promise".

Eric Howard provided background on the Strategic Plan for Yolande, introducing her to the consultants and bringing her up to date. Tonight, Diane Cowen, the Library's

Marketing Manager, will update the Commission on the Strategic Planning progress. A strategic planning session with our community partners will occur on February 10, 2022.

The Library currently has the following vacancies.

ACCOUNTING ASSISTANT I	50
INFORMATION TECH SPECIALIST I	100
LIBRARIAN II	100
LIBRARY ASSISTANT II	100
LIBRARY ASSISTANT II	100
LIBRARY ASSISTANT II	80
LIBRARY ASSISTANT II	75
LIBRARY ASSISTANT II	75
LIBRARY ASSISTANT II	75
LIBRARY ASSISTANT II	50
LIBRARY ASSISTANT II	50
LIBRARY ASSISTANT II	50
LIBRARY ASSISTANT II	50
LIBRARY ASSISTANT II	50
LIBRARY ASSISTANT II	50
LIBRARY ASSISTANT III	100
LIBRARY INFORMATION SPECIALIST	100
LIBRARY SPECIALIST	100
LIBRARY SPECIALIST	100
LIT MANAGER	100
MANAGEMENT ANALYST	100
NETWORK & SYSTEMS ADMINISTRATOR	100
NETWORK & SYSTEMS ADMINISTRATOR	100

We have included the second quarter workplan accomplishments in the packet. The report provides a critical snapshot of the Library's many impacts on our community. The

second quarter covers our work beginning in October 2021 through December. The workplan is also an essential tool for thinking through our direction and priorities over the next three years as we develop our new Strategic Plan.

We would like to call your attention to some projects that the Library is currently offering. The [Homeless Garden Project](#) (HGP) and Santa Cruz Public Libraries (SCPL) are partnering to provide the HGP with office hours at the Downtown Santa Cruz Branch Library. The HGP open office hours offer people experiencing homelessness the opportunity to learn more about HGP services and programs. Additionally, this partnership will make library spaces available for the HGP to meet with clients, service providers, community organizations, and others to support a thriving and inclusive community, workforce, and local food system.

The Santa Cruz Workforce Collaborative, a partnership including the Santa Cruz Public Libraries; the Workforce Development Board of Santa Cruz County; the Monterey Bay Economic Partnership; Cabrillo College; and Goodwill Central Coast, begin holding office hours for career services in the Life Literacies Center at the Downtown Library starting on January 24, 2022.

The Collaborative brings a holistic approach to assist job-seekers at various levels of need by bringing together information about local workforce programs, creating a roadmap of services and providing bilingual, 1-on-1, and workshop-based support to individuals in navigating the career development process. The Collaborative offers the following:

- Resume and interview skills workshops in-person or online via Zoom in English every 2nd Wednesday of the month and in Spanish every 3rd Wednesday of the month at 10 am through April.
- Workshops on local programs and free tools to increase your skills and education to connect you with your dream job in-person or online via Zoom in English every 2nd Thursday of the month and in Spanish every 3rd at 4 pm through April.
- One-on-one bilingual help with career exploration and job search in the Life Literacies Center located in the Downtown Santa Cruz Library, available by appointment and drop-in.

#### **Career Hours in the life Literacies Center**

Monday - Thursday 3:00 pm - 6:00 pm

Friday CLOSED

Saturday 10:00 AM - 12:00 PM and 1:00 PM - 5:00 PM

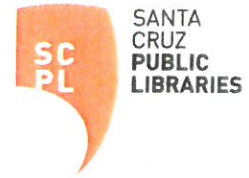
Sunday 1:00 PM - 5:00 PM

These are some of the enriching programs and services we are excited to deliver now and in the upcoming weeks. The Library is also pleased to return to in-person children's

programming in February for all ages. Please visit our website to see our entire calendar of events.

We are sad to announce the passing of a longtime Library IT team member, Andrew Phipps "Fish". Andrew passed away on January 13th. He will be missed. Our deepest sympathies go out to his family, friends, and the entire LIT team.





**LIBRARY ADVISORY COMMISSION  
REGULAR MEETING MINUTES**

**MONDAY, NOVEMBER 15, 2021 AT 6:30pm**

**LA SELVA BEACH BRANCH  
316 ESTRELLA AVENUE, LA SELVA BEACH, CA 95076**

**1. CALL TO ORDER/ROLL CALL**

**PRESENT:** Lindsay Bass, Rena Dubin, Mary Ripma,  
Mike Termini, Pamela Woll, and Tricia Wynne  
**ABSENT:** Jennifer Mount  
**STAFF:** Interim Director Eric Howard

**2. ADOPTION OF THE AGENDA**

<b>RESULT:</b>	<b>APPROVE THE AGENDA</b>
<b>MOVER:</b>	<b>Mike Termini</b>
<b>SECONDER:</b>	<b>Tricia Wynne</b>
<b>AYES:</b>	<b>Bass, Dubin, Ripma, Termini, Woll, Wynne</b>
<b>ABSENT:</b>	<b>Jennifer Mount</b>

**3. ORAL COMMUNICATIONS**

None

**4. REPORT BY INTERIM LIBRARY DIRECTOR**

Interim Director, Eric Howard, provided a written report.  
Executive Director of the Friends, Bruce Cotter, provided an oral report.

**5. MEMBER REPORTS**

Commissioners provided updates on their respective regions.

## 6. CONSENT CALENDAR

Eric Howard clarified item B was no longer a Draft and that it was now the Final Draft.

<b>RESULT:</b>	<b>APPROVED CONSENT CALENDAR</b>
<b>A. Approved Minutes of April 19, 2021</b>	
<b>B. Accepted and Filed 1<sup>st</sup> Qtr. Workplan Accomplishments for FY 2021-2022</b>	
<b>MOVER:</b>	<b>Mike Termini</b>
<b>SECONDER:</b>	<b>Tricia Wynne</b>
<b>AYES:</b>	<b>Bass, Dubin, Mount, Woll, Wynne</b>
<b>ABSENT:</b>	<b>Jennifer Mount</b>

## 7. PRESENTATIONS

Presentation by Mary-Haley Ousley on Conflict of Interest.

Presentation by Laura Whaley on the Library's Staffing Model and Challenges Ahead.

## 8. GENERAL BUSINESS

A. Meeting Schedule for 2022

<b>RESULT:</b>	<b>APPROVED THE LAC 2022 CALENDAR</b>
<b>MOVER:</b>	<b>Tricia Wynne</b>
<b>SECONDER:</b>	<b>Mike Termini</b>
<b>AYES:</b>	<b>Bass, Ripma, Termini, Woll</b>
<b>ABSENT:</b>	<b>Jennifer Mount</b>

## 9. ADJOURNMENT

Final Adjournment of the Library Advisory Commission at 7:55pm to the next regular meeting on Monday, January 24, 2022 at 6:30pm at the Felton Branch located at 6121 Gushee St, Felton, CA 95018.

Respectfully submitted,  
Ivan Sumano-Vargas, Clerk of the Commission



**WORKPLAN:**

<p><b>1. LEARNING</b></p>	<p><b>Adult Programming:</b> <i>Creative Aging and Life Skills</i></p> <p><b>Youth Programming:</b> <i>Kindergarten Readiness</i> <i>Student Success</i> <i>Safe Afterschool</i> <i>School Partnerships</i></p> <p><b>Outreach:</b> <i>Bookmobile</i> <i>Jails</i> <i>Kermit</i> <i>Events</i></p>		
<p><b>2. DIGITAL INCLUSION</b></p>	<p><b>Tools</b></p>	<p><b>Resources</b></p>	<p><b>Innovation</b></p>
<p><b>3. TRANSFORMATIVE SPACES</b></p>	<p><b>Aptos</b> <b>Boulder Creek</b> <b>Branciforte</b> <b>Capitola</b> <b>Downtown</b></p>		<p><b>Felton</b> <b>Garfield Park</b> <b>La Selva Beach</b> <b>Live Oak</b> <b>Scotts Valley</b></p>
<p><b>4. USER EXPERIENCE</b></p>	<p><b>Staffing</b> <b>Convenience</b> <b>Localization</b></p>		<p><b>Collections</b> <b>Security</b></p>
<p><b>5. ORGANIZATIONAL CAPACITY</b></p>	<p><b>Administration</b> <b>Volunteers</b> <b>Succession Planning</b></p>		<p><b>Friends of the Library</b> <b>Staff Training</b></p>

## 1. Learning Accomplishments:

### Quarter 2

#### ADULT

“Thank you very much! Everybody here truly appreciates the SC library service-- it makes a big difference for us! ”

- *Patron at the County Correctional Facility*

The Library held 195 total events, with 1196 participants during the second quarter. The following list provides a sampling of the high impact services and events that the Library sponsored in the second quarter:

#### **Strengthening Our Community**

- The Library collaborated with Santa Cruz County United for Safe and Inclusive Communities (SCCUSIC) for United Against Hate Week (Nov. 13- 21.) This collaboration was formed to foster dialogue and set the foundation for action as featured in Not in Our Town films. This included an in-person film screening, webinar and virtual viewings.
- The Library co-hosted a film screening at Greater Purpose Brewery to kick-off United Against Hate Week. The screening took place outdoors in the beer garden where participants watched films, heard from the film maker and engaged in dialogue. Community organizations, including the NAACP, SCCUSIC, Resource for Nonviolence & SCPL, tabled at the event. The venue provided a safe and fun environment to connect, inspire and inform. Greater Purpose Brewery has invited the Library back to host events.
- The Library hosted a bilingual community-led webinar, A Call to Action: Inspired by Not in Our Town films. Community leaders, including Rabbi Paula Marcus, Dr. Faris Sabah and more, discussed the topics raised in 'Not in Our Town' short films and shared their perspectives on addressing and preventing hate/ bias incidents that occur in Santa Cruz County.
- The Volunteer Office partnered with the Watsonville Film Festival to have Not in Our Town films accessed and viewed for free during all of United Against Hate Week.
- The Library’s series, “Conversations for Change” community discussion groups tackled the topics: “Polarized Identities, Common Values - Can We Relate to the Opposition?”; “Shape the Future of Santa Cruz County,” and “ Capitalism, Socialism or some of each?” The December session experimented with a hybrid format to include participants both in-person and online.

**Life Literacies**

- Santa Cruz County Workforce Collaborative programming through the Library has begun. In December, sessions were offered in English and Spanish for resume and interview preparation.
- Added two new *Encompass Downtown Outreach social workers* to office hours in the Downtown Branch's Life Literacies Center and increased Friday service hours. 96 Encompass clients were helped during this quarter.
- *Wings Volunteer Birth Certificate and Notary Services* assisted 71 clients at the Downtown Life Literacies Center with critical tasks and resources needed to become housed and self-sufficient.
- *Volunteer Housing Navigators* assisted 26 clients with housing needs for a path out of homelessness.

**Partnerships and Outreach**

- Staff provided an outreach presentation of SCPL's services with Senderos, a community organization serving Spanish speakers in Santa Cruz County. It was attended by 91 people.
- The Library partnered with the Genealogical Society of SC County to teach researchers how to care for and restore old photos, searching the archives of museums, specifically the San Lorenzo Valley Museum, and using Family Search ([familysearch.org](http://familysearch.org)) to conduct genealogical research

**Book Talks and Community Events**

- The Library held an author book talk event at Felton branch on "Historic Tales of Henry Cowell State Park: Big Trees Grove" with local author Deborah Osterberg.
- The Library partnered with the San Lorenzo Valley Museum on the "Birth Happens" program series about the history of midwifery in Santa Cruz County. Topics covered the beginnings of illegal midwifery with the hippies in the 1960s, to the struggle to legalize midwifery in the courts, with some brave stories of those who were arrested and spent much time in the court system fighting to continue midwifery in California, to the state of midwifery in medical settings and the state of home birth services today. Hosted
- Held 5 sessions of volunteer-led Tai Chi classes at the Felton branch.
- Trivia on Tap provided six fun & relaxing trivia nights in Scotts Valley. 167 total players participated. New participants included people outside of Scotts Valley and became players during the Virtual Trivia program.
- Community Poetry Circle creative writing workshops returned to Capitola

## Quarter 2

### YOUTH

#### Early Literacy



- In order to safely serve patrons not yet eligible for vaccinations, the Library provided story times outdoors at Capitola, La Selva Beach, Felton, and at the MAH until it got too cold in mid-November.
- The Library also introduced Cuentitos, a bilingual story time to serve underrepresented Spanish-speaking Latinx children of Santa Cruz County. The story time is presented offsite at a licensed home daycare in Live Oak. Our average turnout so far is 12-14 children between ages 0-6. A second site is being pursued in the Downtown/Beach Flats area.
- Cuéntame un Cuento also operated outdoors in the fall. The first session included special guest presenter, Musical Me. For the Días de los Nuestros program series, a bilingual story time was presented at Felton and Capitola.
- The Library provided “Stories for Bedtime” family storytime series focusing on EDI themes (ASL songs, social justice and cultural celebrations). Ended in December with a special Solstice Storytime.

### **Academic Support**

- R.E.A.D. (a program targeting established readers who are struggling with reading comprehension) supported student learning once a week from Oct-Dec at DTN, CAP and LSB
- The Youth Services Team compiled and added booklists for several Indigenous People of North America to the Kids Page on our website.
- Staff created 771 STEAM @ Home Kits: Kaleidoscopes, Circuit Bugs, Catapults, Circuit Turkeys, Straw Rockets and CD Spinner.
- Proctored exams for 9 students to support distance education.

### **Connecting with Teens**

- The Advisory Council for Teens (ACT) for the East Region resumed in person meetings at the Capitola Branch, added Virtual Museum Tours and Animal Live Cams to teen webpage (to provide stress relievers.)
- New program: Imagine and Create Your Own Animated Movie, 6 class series for teens at Capitola. Sponsored by CTV of Santa Cruz and the Friends of the Library.
- ACT for the North County is producing excellent work for the community of San Lorenzo Valley. The Teens have accomplished a lot already: Provided positive feedback to the redesign project of the Felton branch, especially the teen room. Proposed two new future teen programs, the Teen Zine Club and Teen Reading Club which is still under development. They also proposed a future Teen Art Contest that is going to bring much needed art to the teen room. This is being planned to begin in March 2022. The teens were also able to get ACT advertised in "Growing up Santa Cruz."

### **Community Partnerships**

- "Think Big About Your Future: Career Spotlight for Teens," sponsored by the Library and the Santa Cruz County Workforce Collaborative project drew multiple teens and and very positive feedback. Staff will build on the success of that event with another program planned for March 2<sup>nd</sup>.
- In partnership with Santa Cruz County Parks, the Library's Youth Services offered a STEAM/Minecraft program at the La Selva Beach Afterschool Child Enrichment Program once a week.

- On October 2<sup>nd</sup> staff supported a Friends-sponsored, in-person “Central Coast First Peoples—Make a Canoe!” workshop program, where families got to learn about the Awaswas-speaking Uypi Tribe and the Amah Mutsun Tribal Band and their crafts and well as test the seaworthiness of their vessel (the STEAM component of this program).
- Día de los Nuestrós programming included:
  1. October 9<sup>th</sup> (FEL), 10<sup>th</sup> (DTN), and 17<sup>th</sup> (CAP) for Hispanic Heritage Month and LGBTQ History Month with Ensemble Folclórico Colibrí (LGBTQ+ Baile Folklórico group, with several partners, including The Diversity Center, Community Bridges, SLV Museum, Catholic Charities, and more).
  2. November 6<sup>th</sup> (FEL) & 7<sup>th</sup> (CAP) for Día de los Muertos, with Spanish Language Storytime, crafts, and partners.

### **School Partnerships**

- The Library issued 203 library cards to Aptos HS freshman
- The Library also donated 85 Playaways that had been weeded from the collection to the library at Shoreline Middle School.

### **Outreach**

- La Selva Beach Branch Library Opening Celebration and Holiday Craft Fair. The La Selva Beach Branch Library hosted activities for adults and kids indoors and on the patio. The day included a teenage magician, who walked among the crowd performing magic and card tricks and 2 fairies from Happily Ever Laughter in attendance, creating balloon animals for children.
- The Craft Fair featured 26 vendors of fine arts and crafts. The Friends of the LSB Library hosted a book sale inside the Clubhouse. LSB Community Emergency Response Team (CERT) hosted a Bake Sale and prize raffle to help fund community emergency response needs. Attendees enjoyed live music in the Courtyard and great eats from local food trucks.
- The Library staffed the LGBTQ family story time presented by the Diversity Center at the MAH on October 9<sup>th</sup>. Staff provide resources and shared LGBTQ children's material for the families

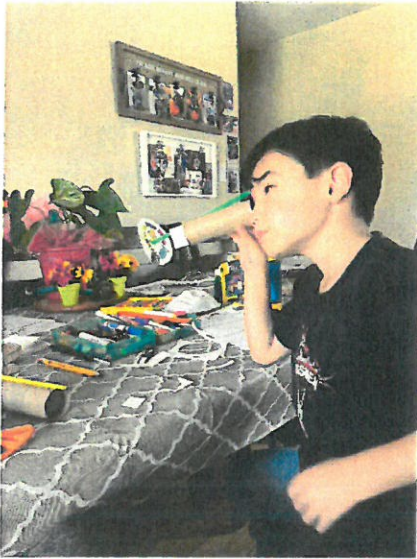


“The kids had so much fun making these kaleidoscopes! Thank you so much for the kits. 😊”





“We just made these. Thanks it was so much fun!!!”



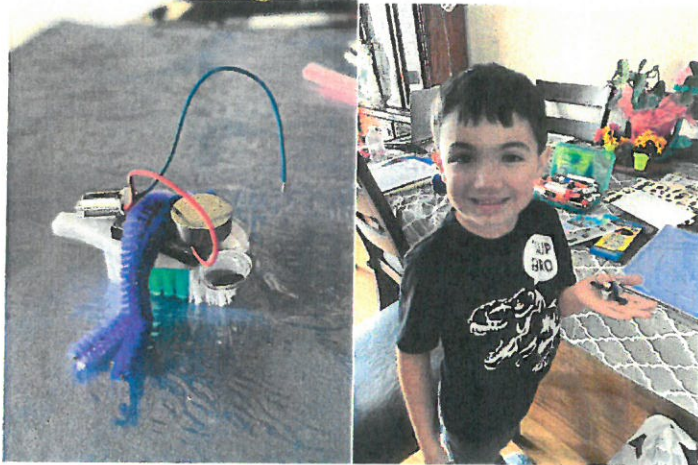
Regarding the STEAM @ Home Catapult

“We have been doing them all and my son really enjoys them (he is 7).”

Regarding the STEAM @ Home kits in general

“My child really enjoys this program and she can't wait to do the next project. Also I can add this to her daily study log for her school is a BIG plus for me too :)”

Regarding the STEAM @ Home Bristlebot



“We did the little toothbrush bot. He loves it. Thanks.”

Regarding the STEAM @ Home Straw Rockets

“He made the straw rocket. He did it all by himself. Thanks for doing that for all the kids.”

## 2. Digital Inclusion Accomplishments:

### Quarter 2

“Clear info with knowledgeable and patient librarians.”

- Patron Feedback

- The Library provided 7 Tech Talk digital literacy classes that were designed to help people more effectively use common devices, understand and maintain privacy and security, and develop news & data literacy. On average, attendees felt 85% more confident about using digital tools/resources and 95% ready to apply what they just

learned. Topics covered password management, own your data, new apps, media manipulation, online backups, and optimizing email.

- Created and uploaded 6 videos to support Tech Talk attendees' ongoing learning.
- In-person tech help is now active at Capitola, Downtown, Felton, and La Selva Beach branches, offering weekly individual support for learning common tech skills. During this time period we provided help in 123 appointment sessions.

### **3. Transformative Spaces Accomplishments:**

#### **Quarter 2**

- The concept designs for the Downtown Mixed-Use project were unveiled this quarter.
- Planning is currently underway for opening five branches in 2022.

### **4. User Experience Accomplishments:**

#### **Quarter 2**

- A recent cataloging project took steps to remove the subject heading “illegal aliens” from the catalog and replace it with “undocumented immigrants”. These changes were made to align our practices with our values of inclusiveness, community engagement, and a safe environment.
- Baby Yoda library cards were introduced in the fall of 2021. Their introduction coincided with Library Card sign up month in September, and the tenth year of *Star Wars* Reads, a month-long celebration of reading and *Star Wars* in October.
- Interlibrary Loan: Borrowed 92 books from other libraries for SCPL patrons and lent 28 books from the SCPL collection to other libraries.
- The Library coordinated closely with the document librarian and various local government agencies (e.g., Santa Cruz County Regional Transportation Commission, and Santa Cruz Water Department). The Library team cataloged, processed, and made available on time for public review a series of government documents in print and online. The following are a few sample titles,
  1. 2045 regional transportation plan for Santa Cruz County (Draft),
  2. 2045 Metropolitan Transportation Plan/Sustainable Communities Strategy and Regional Transportation Plans for Monterey, San Benito and Santa Cruz Counties (DEIR),\*

3. Draft 2020 urban water management plan
4. Final adopted 2020 urban water management plan,
5. The Laguna Creek Dam,
6. Newell Creek pipeline improvement project (DEIR),
7. Santa Cruz water rights project (DEIR), and
8. Santa Cruz water rights project (FEIR)\*\*

\*DEIR=Draft Environmental Impact Report

\*\*FEIR=Final Environmental Impact Report

## 5. Organizational Capacity:

### Quarter 2

- Digital learning librarian Bjorn Jones contributed to an academic study on the challenges of Virtual Reality in libraries, helping researchers determine challenges and strategies for supporting virtual reality learning in libraries. The resulting article suggested strategies to advocate for a vision of VR learning at libraries. This research also hints at a larger role for librarians in the research of technology diffusion and what that might mean to their role in higher education in the future. "[Black, White, and Grey: The Wicked Problem of Virtual Reality in Libraries](#)," Gillian D. Ellern and Laura Cruz, *Information Technology and Libraries*, December 2021.
  - Librarian David Addison hosted the Monterey Bay Area Cooperative Library System (MOBAC) consortium's Reference Committee Fall workshop on gamifying instruction to teach library skills.
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## STAFF REPORT

DATE: January 24, 2022  
TO: Library Advisory Commission  
FROM: Yolande Wilburn  
RE: Elect Chair and Vice Chair for 2022

### RECOMMENDATION

The Library Advisory Commission needs to propose and vote upon candidates for the Chair and Vice Chair of the Commission.

### DISCUSSION

See above.