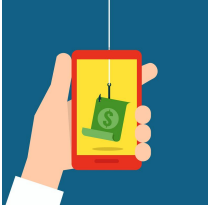


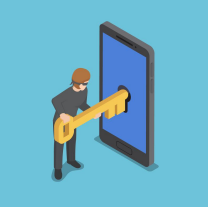




Tech Talks: Mobile Device Security (Apple/Android)

Keep your accounts and devices secure

<p>Avoid Phishing</p> 	<p>Criminals want money (also account usernames and passwords)</p> <p>Ignore and delete if...</p> <ul style="list-style-type: none">• Sounds too good to be true• Pushy or threatening• Vague salutations (e.g. Hi, Dear Customer)• Check "From" line of sender's email• Check destination website address <p>Call or visit organization directly (don't follow links)</p>
<p>Avoid Malware</p> 	<p>Hackers can use software to spy, extort or steal</p> <ul style="list-style-type: none">• Avoid suspicious apps/links/downloads/texts/calls• Use secure connections (WiFi and Websites)• Only download reputable apps (App Store / Google Play) <p>Keep operating system up-to-date:</p> <ul style="list-style-type: none">• Apple > Settings > General > Software Update > Automatic Updates (On)• Android > Settings > Software update (or System updates)
<p>Use Strong Passwords</p> 	<p>Best password management includes...</p> <ul style="list-style-type: none">• Combination of words, symbols, numbers (longer is better!)• Don't reuse one password for multiple accounts• Third Party Password Manager App (e.g. BitWarden)• Set two-factor authentication for important accounts <p>Check email for data breaches: https://haveibeenpwned.com</p>
<p>Take Precautions</p> 	<p>Use Lock Screen</p> <ul style="list-style-type: none">• Apple > Settings > Face ID & Passcode• Android > Settings > Lock Screen• Android (Pixel) > Settings > Security > Screen Lock <p>Use Find My Apps</p> <ul style="list-style-type: none">• Apple App Store > Find My (https://www.icloud.com/find)• Android Google Play > Google Find My Device (https://www.google.com/android/find)

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Keep your accounts and devices secure

Security planner

- Follow a personalized plan <https://securityplanner.consumerreports.org>

Scam reporting

- Alert your financial institutions
- Better Business Bureau <https://www.bbb.org/scamtracker/us>
- Federal Trade Commission [ReportFraud.ftc.gov](https://www.ftc.gov/report-fraud)
- Internet Crime Complaint Center <https://www.ic3.gov>
- AARP Fraud Watch Hotline (available to anyone) 877-908-3360

Fraud types

- <https://www.consumer.ftc.gov/features/scam-alerts>
- <https://www.usa.gov/scams-and-frauds>

Mobile carrier phone screening apps

- AT&T – Call Protect
- Verizon – Call Filter
- Sprint/T-Mobile – Scam Shield

Thanks for joining us!

<https://www.santacruzpl.org/digitalllearning>

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