Tech Talks: Mobile Device Security (Apple/Android)

Keep your accounts and devices secure



Avoid Scams	 Scammers want money (account usernames and passwords) Ignore and delete if Sounds too good to be true Pushy or threatening Vague salutations (e.g. Hi, Dear Customer) Check "From" line of sender's email Check destination website address Call or visit organization directly (don't follow links)
Avoid Malware	 Hackers can use software to spy, extort or steal Avoid suspicious apps/links/downloads Keep operating system and apps up-to-date Use secure connections (WiFi and Websites) Turn off Bluetooth (if not using) Only download reputable apps (app store / google play)
Take Precautions	 Use Lock Screen Apple > Settings > Face ID & Passcode Android (Samsung) > Settings > Lock Screen Android (Pixel) > Settings > Security > Screen Lock Use Find My Apps Apple > Find My Android > Google Find My Device
Strong Passwords	 Best password management includes Combination of words, symbols, numbers Don't reuse one password for multiple accounts Third Party Password Manager App (e.g. LastPass, Dashlane) Two-factor authentication for important accounts

updated 02/04/2021



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Scam reporting...

- Alert your financial institutions
- Report the scam https://www.bbb.org/scamtracker/us

More information about scams...

- <u>https://www.consumer.ftc.gov/features/scam-alerts</u>
- <u>https://www.usa.gov/scams-and-frauds</u>

