## Tech Talks: Mobile Device Security (Apple/Android)

Keep your accounts and devices secure



Avoid Scams	<ul> <li>Scammers want money (account usernames and passwords)</li> <li>Ignore and delete if</li> <li>Sounds too good to be true</li> <li>Pushy or threatening</li> <li>Vague salutations (e.g. Hi, Dear Customer)</li> <li>Check "From" line of sender's email</li> <li>Check destination website address</li> <li>Call or visit organization directly (don't follow suspicious links)</li> </ul>
Avoid Malware	<ul> <li>Hackers can use software to spy, extort or steal</li> <li>Avoid suspicious apps/links/downloads</li> <li>Keep operating system and apps up-to-date</li> <li>Use secure connections (WiFi and Websites)</li> <li>Turn off Bluetooth (if not using)</li> <li>Only download reputable apps (app store / google play)</li> </ul>
Prepare for Theft	<ul> <li>Use Lock Screen</li> <li>Apple &gt; Settings &gt; Face ID &amp; Passcode</li> <li>Android (Samsung) &gt; Settings &gt; Lock Screen</li> <li>Android (Pixel) &gt; Settings &gt; Security &gt; Screen Lock</li> <li>Use Find My Apps</li> <li>Apple &gt; Find My</li> <li>Android &gt; Google Find My Device</li> </ul>
Strong Passwords	<ul> <li>Best password management includes</li> <li>Combination of words, symbols, numbers</li> <li>Don't reuse one password for multiple accounts</li> <li>Third Party Password Manager App (e.g. LastPass, Dashlane)</li> <li>Two-factor authentication for important accounts</li> </ul>

updated 10/08/2020



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Scam reporting ...

- Alert your financial institutions
- Report the scam <a href="https://www.bbb.org/scamtracker/us">https://www.bbb.org/scamtracker/us</a>

More information about scams...

- <u>https://www.consumer.ftc.gov/features/scam-alerts</u>
- <u>https://www.usa.gov/scams-and-frauds</u>

