## Tech Talks: Device Security (Apple/Android)

Keep your accounts and devices secure



	1
Avoid Scams	Scammers want money (also account usernames and passwords)
	Ignore and delete if
	<ul> <li>Sounds too good to be true</li> </ul>
	Pushy or threatening
	<ul> <li>Vague salutations (e.g. Hi, Dear Customer)</li> </ul>
	Check "From" line of sender's email
	Check destination website address
	Call or visit organization directly (don't follow links)
Avoid Malware	Hackers can use software to spy, extort or steal
	Avoid suspicious apps/links/downloads
	<ul> <li>Keep operating system and apps up-to-date</li> </ul>
	Use secure connections (WiFi and Websites)
	Turn off Bluetooth (if not using)
	Only download reputable apps (app store / google play)
Strong Passwords	Best password management includes
	Combination of words, symbols, numbers
	Don't reuse one password for multiple accounts
	• Third Party Password Manager App (e.g. LastPass, Dashlane)
	Two-factor authentication for important accounts
Take Precautions	Use Lock Screen
	Apple > Settings > Face ID & Passcode
	<ul> <li>Android (Samsung) &gt; Settings &gt; Lock Screen</li> </ul>
	<ul> <li>Android (Pixel) &gt; Settings &gt; Security &gt; Screen Lock</li> </ul>
	Use Find My Apps
	Apple > Find My
	Android > Google Find My Device

updated 09/29/2021 SC

## Tech Talks: Device Security (Apple/Android)

Keep your accounts and devices secure



Scam reporting...

- Alert your financial institutions
- Report the scam <a href="https://www.bbb.org/scamtracker/us">https://www.bbb.org/scamtracker/us</a>

More information about scams...

- <u>https://www.consumer.ftc.gov/features/scam-alerts</u>
- <u>https://www.usa.gov/scams-and-frauds</u>

Check email/phone for data breaches...

• <u>https://haveibeenpwned.com</u>

## Thanks for joining us!

https://www.santacruzpl.org/digitallearning

